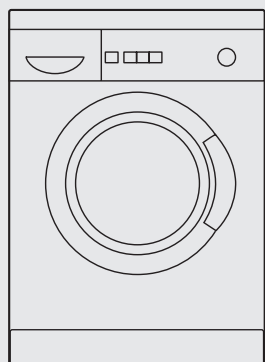




Washing Machine



en Instruction Manual
and Installation
Instructions



Household Appliances

Internet: <http://www.bosch-hausgeraete.de>

BOSCH

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Installation Instructions

Appendix

The new washing machine which you have just purchased is a modern, high-quality domestic appliance.

Your washing machine is distinguished by its economical consumption of energy, water and detergent.

Each washing machine which leaves our factory is checked carefully to ensure that it functions properly and is in perfect condition. If you have any questions – especially with respect to installing and connecting your washing machine – please do not hesitate to contact our customer service department.

Further information and a selection of our products can be found on our Internet page:
<http://www.bosch-hausgeraete.de>

Please read these operating and installation instructions and all other information enclosed with the washing machine and act accordingly.

These operating and installation instructions describe various models. Differences are indicated in the appropriate places.

Retain all documentation for subsequent use or for the next owner of the appliance.

Information concerning waste disposal

Disposing of the packaging

The shipping package has protected your new appliance on its way to your home. All utilised materials are ecologically harmless and recyclable. Please contribute to a better environment by disposing of packaging materials in an environmentally conscious manner.

Please ask your dealer or inquire at your local authority about current means of disposal.

⚠ Risk of choking!

Do not let children play with packaging and associated parts. Risk of choking on plastic film and collapsible cardboard boxes.

Disposing of your old appliance

Old appliances are not worthless rubbish! Environment-conscious recycling can reclaim valuable raw materials.

⚠ Danger of death!

Unplug mains plug on redundant appliances. Cut off mains cable and discard with mains plug.

Destroy the lock on the door. To prevent playing children from becoming trapped and endangered, ensure that the door locking mechanism is disabled.

General safety instructions

Your washing machine is intended for

- use in the household only,
- For washing machine-washable fabrics in washing lye.
- operation with cold drinking water and commercially available detergents and cleaning products which are suitable for use in washing machines.

Do not leave children unsupervised near the washing machine.

Keep pets away from the washing machine.

Do not insert/pull out the mains plug with wet hands.

Do not pull out the mains plug by tugging the cable.

Do not touch the loading door when washing at high temperatures.

Caution when draining hot water.

Do not climb onto the washing machine.

Do not lean on the open washing machine door.

Protection of the environment /





Hints and tips

Hints and tips



Your washing machine uses water, energy and detergent efficiently, thereby protecting the environment and reducing your household costs. See Page 38 for consumption values of your appliance.

Using your washing machine in an efficient and environmentally friendly manner:

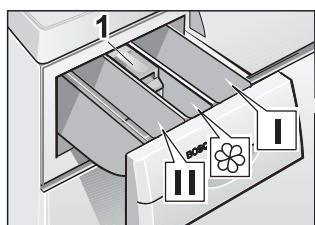
- ❑ Take advantage of recommended load quantity.

 Cottons+Linens	6.0 kg / 13.2 lb
 Synthetics	3.0 kg / 6.6 lb
 Delicates	2.0 kg / 4.4 lb
 Wool	2.0 kg / 4.4 lb

With smaller amounts of laundry, the load adjust reduces the water and energy consumption.

- ❑ Select the  **Cottons+Linens 60 °C Stains** programme instead of  **Cottons 90 °C**. The longer washing time in this 60 °C programme means that the cleaning effects are comparable with those of a 90 °C programme, although the power consumption is considerably lower.
- ❑ Do not use prewash for lightly to normally soiled washing.
- ❑ Add detergent according to the degree of soiling, amount of laundry and water hardness, and observe the detergent manufacturer's instructions.
- ❑ If washing is then to be dried in the tumble dryer, select spin speed in accordance with the instructions supplied by the dryer manufacturer.

Introducing your washing machine



Adding detergent/ cleaning product

Dispenser I:

Detergent for prewash or starch.

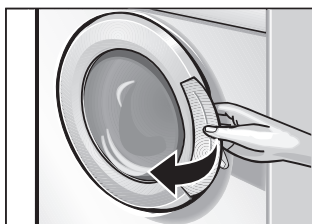
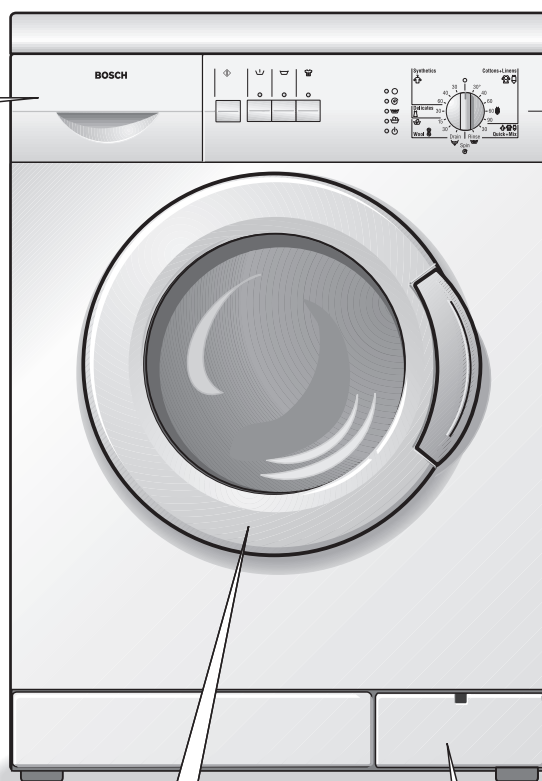
Dispenser II:

Detergent for main wash,
soaking agent, water softener,
bleach or stain remover.

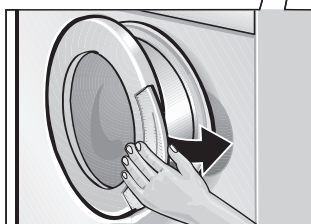
Dispenser :

Additives, e.g. fabric softener
or former.

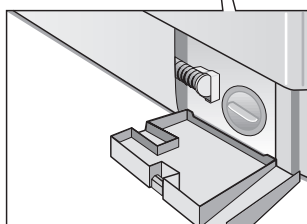
(Fill at least to lower edge of
insert **1**).



Opening ...



and closing the door



Service flap

Control panel

Indicator lights are on

⏻ **(Ready)** illuminate, if the programme is selected.

🧺 **(Wash)**, 🪥 **(Rinse)**, 🌀 **(Spin)** illuminate when the ⏻ **(Start)** button is pressed and the particular programme section is running.

○ **(End)** when programme is finished.

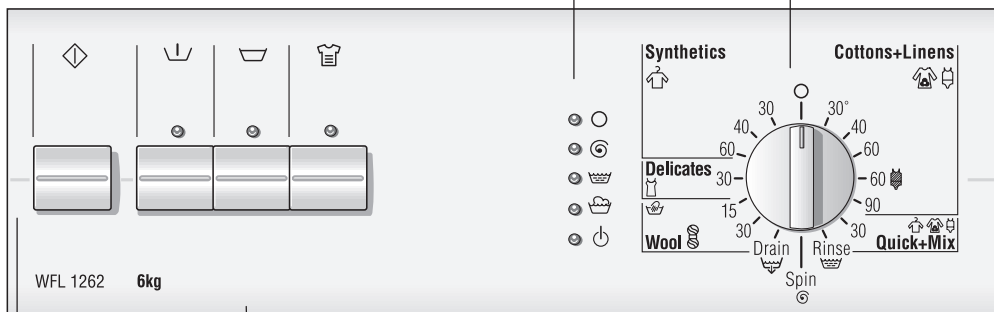
Indicator lights flash: Operation error.

Programme selector

For switching the machine on and off and for selecting the programme.

Can be rotated in either direction.

The programme selector does not rotate while the programme is running – the programme sequence is electronically controlled.



Buttons for additional options

(in addition to the programme if required)

🧺 **Intensive Wash:** More intensive wash.

🪥 **Prewash:** actuate Prewash.

🪥 **Rinse hold:** Laundry is left in final rinsing water.

Additional options can be combined before the programme is started.

The indicator lights of the buttons come on, if the additional options are active.

Switch off additional option: press button again. Indicator light goes out.

⏻ button


For starting the wash cycle (programme must have been selected).



Before using your washing machine for the first time

Preparing your washing machine

Attention

The washing machine must have been installed and connected properly refer to Page 39.

 The washing machine was tested before leaving the factory. To remove any water left over from testing procedures, the first washing cycle should be carried out **without** laundry in the machine.

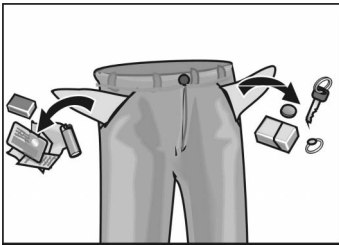
- ☐ Turn the tap on.
- ☐ Pull out the detergent drawer all the way.
- ☐ Pour approx. 1 litre / 1 ¾ pt of water into chamber **II** of the detergent dispenser.
- ☐ Half fill the measuring beaker with detergent and pour into chamber **II**.
-  Do not use any special detergents for delicates or woollens (excessive foam).
- ☐ Close the detergent drawer.
- ☐ Close the washing machine door.
- ☐ Set the programme selector to  **Cottons** 90 °C.
- ☐ Press the "◊" **Start** button.
The programme starts.

When the  **End** control light comes on:

- ☐ Turn the programme selector to **Off** .

Preparing, sorting and loading the washing

Preparing the washing



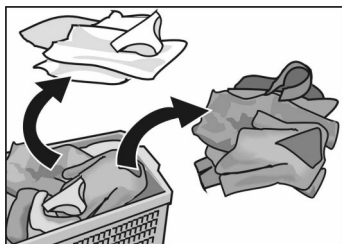
Attention

Loose debris (e.g. coins, paper clips, needles, nails) can damage items of clothing as well as parts of the washing machine (e.g. drum).

- ☐ Empty all pockets on items of clothing.
- ☐ Brush sand out of pockets and cuffs/turn-ups.
- ☐ Close zips, fasten pillow cases/cushion covers.
- ☐ Remove curtain runners or tie up in a net/bag.
- ☐ Wash in a net/cushion cover:
 - delicates, e.g. tights, curtains,
 - small laundry items, e.g. socks or handkerchiefs,
 - underwired bras (underwire may become detached during washing and cause damage).
- ☐ Trousers, knitwear and knitted textiles, e.g. jersey garments, T-shirts or sweatshirts should be turned inside out.

Sorting the washing

According to colour
and degree of dirt



Attention

Washing may become discoloured. Do not wash new coloured washing with other washing.

White items may become grey. Wash white and coloured items separately.

Degrees of dirt

lightly soiled

No visible soiling or stains. Washing has probably absorbed body odour.

- Light-weight summer clothing and sportswear worn for several hours.
- T-shirts, shirts, blouses worn for up to one day.
- Bed linen, guest towels used for one day.

normally soiled

Visible soiling and/or a few light stains.

- T-shirts, shirts, blouses soaked in sweat or worn several times.
- Underpants, briefs worn for one day.
- Tea towels, hand towels, bed linen used for up to one week.
- Curtains (without nicotine soiling) used for up to six months.

very soiled

Visible soiling and/or stains.

- Kitchen towels used for up to one week.
- Fabric serviettes.
- Baby bibs.
- Children's outer clothing or football jerseys and shorts soiled with grass and/or earth.
- Work clothes, e.g. mechanic's overalls, baker's and butcher's clothing.

Typical stains

- Skin grease, cooking oil/fat, sauces, mineral oil, wax (containing fat/oil).
- Tea, coffee, red wine, fruit, vegetables (which can be bleached).
- Blood, egg, milk, starch (containing protein, carbohydrate).
- Soot, earth, sand (pigments), tennis clothing soiled with red clay.

Removing stains

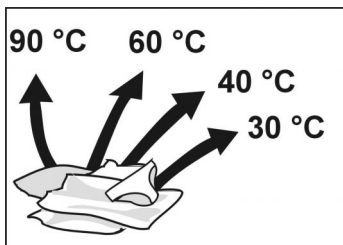
Remove/pretreat stains as soon as possible after they have occurred.

First dab with a soapy solution. Do not rub.

Then select the appropriate programme and wash the item.

Stubborn/dried in stains can sometimes only be removed by washing several times.

Sorting washing according to the instructions on the care labels



Only wash laundry that is labelled with the following care symbols:



hard-wearing textiles, heat-resistant textiles
e.g. made from cotton or linen,



for easy-care textiles
e.g. cotton, linen, synthetic materials or blended fabrics



for easy-care, washable textiles
e.g. silk, satin, synthetic materials or blended fabrics
(e.g. curtains)



for hand and machine washable wool or wool-rich textiles
e.g. cashmere, mohair or angora,
also suited for hand washable silk

Do not wash laundry items which bear the following care label in the washing machine:



= do not wash

Loading the washing

⚠ Risk of explosion!

Items of clothing that have been pretreated with solvent-based cleaning agents, e.g. stain remover and dry cleaning spirit, represent an explosion hazard once loaded into the washing machine. Before loading the laundry, rinse thoroughly by hand.

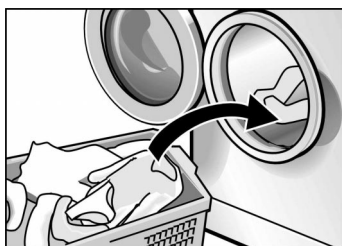
Attention

Foreign objects in the drum may damage the laundry. Before loading the laundry, check that there is no debris in the drum.

- ❑ Open the washing machine door.



- ❑ Unfold the sorted items of clothing and place them loosely into the drum. Mix large and small items. Laundry items which vary in size are more evenly distributed during the spin cycle.



- i** Do not exceed recommended loads. Overloading will cause poor wash results and encourage creasing.

- ❑ Close the washing machine door. Take care not to trap any items of clothing between the loading door and rubber seal.



Detergents and cleaning products

Dosing detergent

⚠ Risk of poisoning!

Keep detergents and additives out of the reach of children.

Dose detergent according to

- ☐ the water hardness. You can find out the water hardness from your water utility company.
- ☐ the amount of laundry.
- ☐ the degree of soiling.
Information on soiling can be found on Page 12.
- ☐ the specifications of the detergent manufacturer.
The correct dosage reduces the impact on the environment and produces a good washing result.

Pour liquid detergent into the corresponding dispenser.

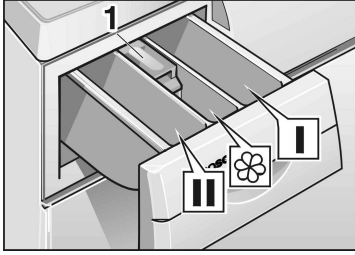
Too little detergent:

- The laundry is not washed clean and eventually becomes grey and hard.
- Greyish-brown dots (grease spots) may stain the laundry.
- The heating elements are calcifying.

Too much detergent:

- The environment is loaded.
- Excessive froth may be generated during the wash cycle causing a reduction in the washing mechanism. This may be the cause of poor washing and rinsing results.

Adding detergent/ cleaning product



Dispenser I


Detergent for prewash or starch.

Dispenser II

Detergent for main wash, water softener, pre-soaking agent, bleach and stain removal product.

Dispenser



Cleaning product, e.g. fabric softener or fabric conditioner (do not fill above the lower edge of the insert **1**).

-  Concentrated or viscous fabric softener or fabric conditioner must be diluted with a little water before it is poured into the dispenser (prevents the overflow from becoming blocked).
- ☐ Pull out the detergent drawer all the way.
- ☐ Pour in detergent and/or cleaning product.
- ☐ Close the detergent drawer.

Programmes and functions

Programme selector

Select the desired programme - see also the separate programme overview.

 Programmes wash lightly soiled textiles in the shortest possible time. For heavily soiled textiles reduce the load or press the  (**Intensive Wash**) button!

Basic programmes

Cottons+Linens 30, 40, 60 °C

For hard-wearing textiles, e.g. made of cotton or linen.

Cottons+Linens 60 °C Stains

For stained, heavily soiled textiles, e.g. cotton or linen. Energy and water saving programme. The longer washing time in this 60 °C-programme means that the cleaning effects are comparable with those of a 90 °C-programme, although the power and water consumption is considerably lower.


Cottons 90 °C

Energy-intensive programme for heat-resistant textiles, e.g. made of cotton or linen.

To protect the waste-water pipes, the hot water is mixed with approx. 7 litres of cold water and cooled before being drained.


Synthetics 30, 40, 60 °C

For easy-care textiles, e.g. made of cotton, linen, synthetic or blended fabrics.

 Also suitable as **short programme**.

Mix 30 °C

Time-optimised programme for lightly soiled cotton textiles and easy-care textiles. Different types of washing can be washed together. Even suitable for washing new textiles before they are worn for the first time.


-  Wash white and coloured items separately.
Do not wash new coloured washing with other washing.

Short washing time.

Delicates 30 °C

For delicate, washable textiles, e.g. silk, satin, synthetic materials or blended fabrics (e.g. curtains).

Delicates cycle at 30 °C for hand and machine washable silk.

-  We do not recommend washing these textiles with other rougher textiles.

Wool , 15, 30 °C

For hand and machine washable wool or wool-rich textiles, e.g. cashmere, mohair or angora.
Also suited for hand washable silk.

Programme options

Rinse

Rinse cycle with subsequent spin cycle for rinsing hand-washed items or for starching.

Spin

Spin cycle after a programme with setting "▽" or for spinning hand-washed washing with selection of the required speed. Washing water or rinsing water is drained before the spin cycle.


Drain

Water is drained after a programme with the "▽" setting on display panel for gentle treatment of delicate laundry.


Spin speed selector

Basic setting

The spin speed selector is pointing up.

In the  **Cottons+Linens** programme the fabrics will be spun at the maximum possible spin speed.



In the  **Synthetics**,  **Mix**,  **Delicates** and  **Wool** programmes, a lower spin speed will automatically be used, irrespective of the position of the button – gentle treatment of delicate fabrics.



 Between the rinse cycles the washing is given an intermediate spin only (not for **Delicates**). This improves the rinsing results.

Additional option



For delicate textiles and net curtains.
All programmes can be run without final spin.
The laundry is left in the final rinsing water.


Before the washing can be removed, the  **Drain** or  **Spin** programme must be run by setting the speed selector to the required speed.

 All of the previous rinse cycles have a short intermediate spin cycle apart from the programme  **Delicates**. This improves the results of the rinse.

Additional option – buttons

(Prewash)

For very dirty, hard-wearing laundry, e.g. cotton or linen.
The washing temperature of the prewash is 30 °C.
Prewash cannot be selected for woollens programme.

 If the prewash is cancelled, the detergent solution is pumped out and the programme continues with the main wash cycle.

(Rinse hold)

For delicate textiles and net curtains.
All programme can be carried out without the final spin cycle. The laundry is left in the final rinsing water.










Before the laundry can be unloaded, the **Drain** or **Spin** programme must be performed.

- i** All of the previous rinse cycles have a short intermediate spin cycle apart from the programme **Delicates**. This improves the results of the rinse.

Intensive Wash

The washing time is extended so that highly soiled washing or 6 kg of cottons/coloureds are washed more intensively.

Press the button in addition to the programme for the following combinations of load and degree of soiling:

Amount of laundry	Programme and button  Intensive Wash	Degree of soiling
6 kg	 Cottons+Linens 30, 40, 60 °C	lightly to normally soiled
	 Cottons+Linens 60 °C Stains	normally soiled with stains
	 Cottons 90 °C	normally soiled
up to 5 kg	 Cottons+Linens 30, 40, 60 °C	normally to heavily soiled
	 Cottons+Linens 60 °C Stains	normally to heavily soiled with stains
up to 3 kg	 Synthetics 30, 40, 60 °C	normally to heavily soiled
	 Mix 30 °C	
up to 2 kg	Delicates 30 °C	
	 15, 30 °C Wool	

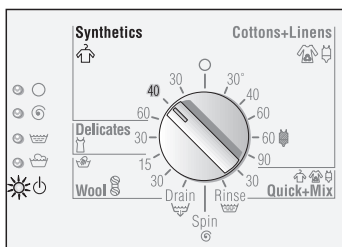
See the separate programme table for further information.

Wash

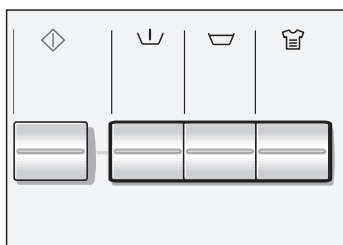


- ☐ Turn on water tap.

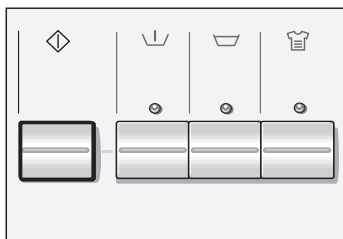
Example of **Synthetics 40 °C** programme:



- ☐ Turn the programme selector to the desired programme (see also the separate programme overview).
The «**⏻**» **Ready** indicator light comes on.



- ☐ If required, press the button(s) for additional option(s).
The indicator light of the selected button is on.



- ☐ Press the «**⏻**» **Start** button.
The programme starts.








Changing the programme

If you have accidentally selected the wrong programme:

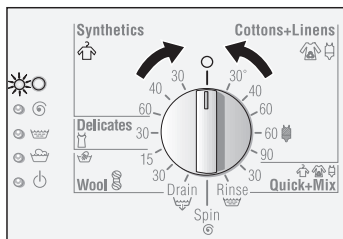
- ☐ Turn the programme selector to the desired programme.
If prewash is selected subsequently, set the programme selector to «○» **Off** and reselect the programme.
- ☐ If required, change other settings.
- ☐ Press the «◀▶» **Start** button.
The programme starts.
- ☐ **i** The newly selected programme starts at the programme section at which the previous programme was cancelled, however with the new settings.

Cancelling the programme

If you would like to terminate a programme and remove the washing:

- ☐ Turn the programme selector to  **Drain**, **Spin**  or **Rinse** .
If required, select spin speed (not «»).
- ☐ **i** If a programme is interrupted at a high temperature, **Rinse**  should be selected to cool down the washing.
- ☐ Press the «» **Start** button.
- ☐ Wait until programme ends.
- ☐ Turn the programme selector to «» **Off**.
- ☐ Open the washing machine door.
- ☐ Remove the washing.
- ☐ **i** If a programme was interrupted at a high temperature, the washing machine door may remain locked until the appliance has cooled down.

After washing







Setting selected «»

The «» **End** indicator light is on.

- ☐ Turn the programme selector to **Off** «».

or

i The «» indicator light is on.

- ☐ Select an additional programme ( **Drain** or **Spin** ).
- ☐ Press the «» **Start** button.
- ☐ At the end of the programme option, turn the programme selector to «» **Off**.


- ☐ Turn off the water tap.
- ☐ Open the loading door.

Removing the washing



If the loading door cannot be opened:
Wait 2 minutes (safety function is active)

or

there is still water in the washing machine if the «» option was selected.

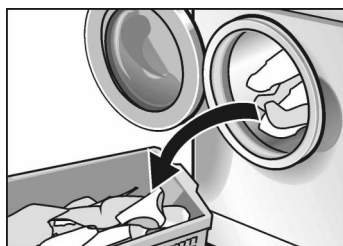
Select the  **Drain** or **Spin**  programme and press the «» **Start** button.

- ☐ Unload the laundry.

Attention





Remove any foreign objects (e.g. coins, paper clips) from the drum and rubber seal – **risk of rust!**

- ☐ Leave the washing machine door and detergent drawer open to allow the interior of the washing machine to dry.






Special applications

Soaking

- ☐ Load laundry of the same colour.
- ☐ Pour soaking agent into dispenser **II** according to the manufacturer's instructions.
- ☐ Set the programme selector to  **Cottons+Linens 30 °C**.
- ☐ Press the «» **Start** button.
The programme starts.
- ☐ After approx. 10 minutes, turn the programme selector to «» **Off**. The laundry is left to lie in the water.
- ☐ Select a programme according to the required soaking time, the detergent solution is pumped out.
- ☐  Only little detergent to be dispensed for the main wash.



Starching

The laundry must not be treated with fabric softener.

- ☐ Insert the washing.
- ☐ Dose a quantity of starch for approx. 15 litres of water. Dissolve starch according to the manufacturer's instructions.
- ☐ Turn the programme selector to **Rinse** .
- ☐ Set the spin speed; «» is possible.
- ☐ Press the «» **Start** button.

As soon as the water runs in:

- ☐ Pull out the detergent drawer a little and
- ☐ Pour starch solution into dispenser **I**.
- ☐ Close the detergent drawer.

If the «» option has been selected, select the  **Drain** programme.

Dyeing


Only use dyes that are environmentally compatible and suitable for use in washing machines.

Attention

Washing in subsequent wash cycles may become discoloured.

- ☐ Apply dyes according to the manufacturer's instructions.

After dyeing:

- ☐ Pour approx. ½ measuring beaker of detergent into dispenser II.
- ☐ Without any laundry in the drum, allow the  **Cottons 90 °C** programme to run through.
- ☐ Wipe out the rubber seal.

Bleaching

Attention

Bleaches may contain sulphur or chlorine which can corrode components of the washing machine. Do not bleach washing in the washing machine.

Cleaning and Care

⚠ Risk of electric shock!

First, always disconnect the appliance from the power supply.

Never clean the washing machine with a water jet.

⚠ Risk of explosion!

Never clean the appliance with solvents.

As required:

- ☐ Use hot soapy water or a mild, non-abrasive cleaning agent.
- ☐ Wipe dry with a soft cloth.

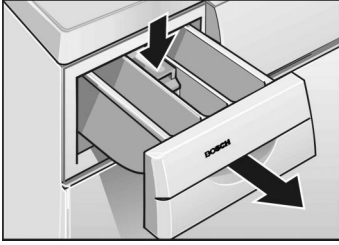
Clean housing, fascia and supply lines

Cleaning the drum

If metal items (e.g. coins, paper clips, needles, nails) left in the drum have caused rust spots:

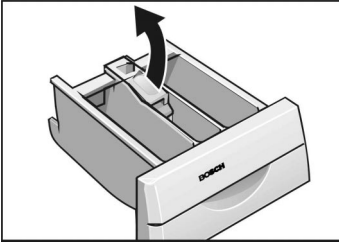
- ☐ Use chlorine-free cleaning agents; comply with the manufacturer's instructions. Never use steel wool.

Cleaning the detergent dispenser

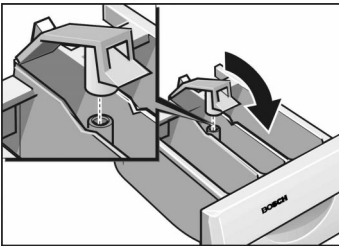


In the event that residual detergents or additives have accumulated:

- ☐ Pull out the detergent drawer all the way,
- ☐ Press down the insert and
- ☐ remove the detergent drawer.



- ☐ Pull up the insert.
- ☐ Clean the detergent drawer under running water and dry.



- ☐ Attach the insert and lock into position.
- ☐ Slide in the detergent drawer.

Cleaning the drain pump

This is necessary if the washing solution has not been completely drained. The pump is blocked by either loose debris or fluff which accumulates if fluff-giving fabrics are washed.

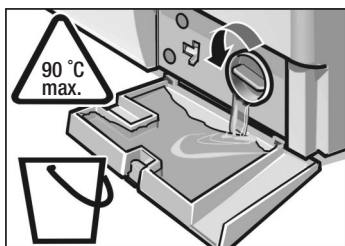
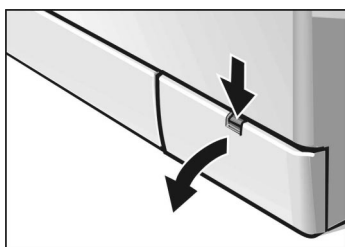
Draining the washing solution

i (Up to 20 litres / 4.4 gal. Have a suitable container ready.)

⚠ Risk of scalding!

Allow the hot washing solution to cool.
Keep children and domestic pets away.

1. Turn the programme selector to «O» **Off**
2. Fold down the cover panel.



3. Unscrew the pump cap slightly until the washing solution slowly begins to run into the cover plate cavity.

4. When the cover plate cavity is half full, tighten the pump cap and empty the cover plate cavity.

i Repeat the last two steps until all the washing solution has been drained.

5. Completely remove the pump cap.

6. Remove any loose debris / fluff from inside the pump and clean the pump. The pump impeller must be able to rotate.
Clean any residue or fluff from the thread of the pump cap and pump housing.

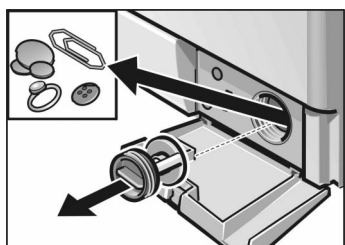
7. Attach and tighten the pump cap.

8. Attach and close the cover plate.

To avoid unused detergent from flowing into the drain during the next wash cycle:

9. Pour 1 litre / 1 ¾ pt of water into chamber II.




10. Select the **Drain** programme.



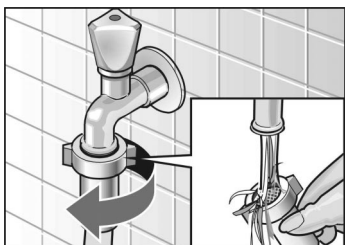
Cleaning water inlet strainers

First, reduce the water pressure in the inlet hose:

This is necessary if very little or no water flows into the washing machine.

- ☐ Turn off the tap.
- ☐ Turn the programme selector to any programme (except  **Spin** and  **Drain**).
- ☐ Press the «» **Start** button, and allow the programme to run for approx. 40 seconds.
- ☐ Turn the programme selector to “○” **Off**

Cleaning the strainer at the water tap

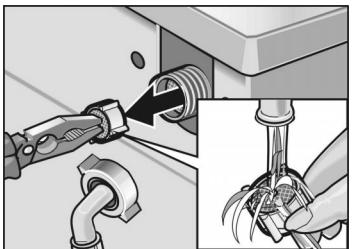


- ☐ Disconnect the hose from the water tap.
- ☐ Rinse the strainer under flowing water.
- ☐ Connect the hose.

Cleaning the strainer on the washing machine



- ☐ Disconnect the hose from the back of the washing machine.



- ☐ Pull out the strainer and rinse under running water.
- ☐ Insert the strainer and reconnect the hose.
- ☐ Turn the tap and check whether water is still discharged, If water is still discharged, check that the strainer is attached properly.
- ☐ Turn off the water tap.

Descaling the washing machine

Attention

Descaling agents contain acids which may corrode the components of the washing machine and discolour the washing.

Provided that you use the correct amount of detergent, it is not necessary to descale the washing machine.

If descaling is nevertheless required, please follow the instructions supplied by the manufacturer of the descaling agent.

Help with minor problems




If repairs are needed, and assuming that you cannot eliminate the fault yourself with the aid the following table






- ☐ Turn the programme selector to **Off “O”**.
- ☐ Disconnect the washing machine from the mains.
- ☐ Turn off the tap.
- ☐ Call customer service, see Page 37.

⚠ Risk of electric shock!



Repairs may be carried out by customer service or authorised technicians only.

Fault displays

Indicator light flashes and a signal sounds	Possible cause	Remedial action
	Door not closed properly.	Check whether laundry is trapped in door; Close the washing machine door.
	Tap not turned on.	Turn the tap on.
	Inlet hose kinked or pinched.	Eliminate cause.
	Filter blocked in water inlet hose.	Clean filter, see Page 31.
	Water pressure too low.	Eliminate cause.
	Loose debris is blocking the pump.	Clean the pump, see Page 30.
	Drainage pipe and/or drainage hose blocked.	Clean drainage pipe and/or drainage hose.

Problems	Cause	Remedial action
Washing machine door cannot be opened.	There is still some water in the appliance, «  » selected.	Select  Drain or Spin  .
	Safety function is active.	Wait for 2 minutes.
Detergent residue in the detergent drawer.	Damp or lumpy detergent.	Clean and dry the detergent dispenser; see Page 29. Use the dosing aid for liquid detergent.
	Difficult-to-dissolve detergent tablets used.	Before filling dispenser II , crush the tablets in the packet.
Odour in the appliance.	Washing mainly at low temperatures and/or with liquid detergents.	Start Cottons 90 °C programme without washing. Use a standard detergent.
Control lights do not come on.	A fuse has triggered.	Switch on/replace the fuse. If the fault occurs repeatedly, call Customer Service.
	Power failure.	An interrupted programme will be resumed when the power returns. If you wish to unload the laundry, proceed as in Cleaning the drain pump , page 30.
	Plug is loose or not plugged in.	
Programme does not start.	Loading door not closed properly.	Check whether laundry is trapped in door. Close the loading door (a click should be heard).
Programme does not start.	«  » Start button not pressed.	Press the «  » Start button.
Water does enter the machine or detergent is not washed away.	Tap not turned on.	Turn the tap on.
	Inlet hose kinked or pinched.	
	Filter blocked in water inlet hose.	Clean the strainer; see from Page 31.
Detergent in chamber I is not washed away.	A programme without Prewash was selected.	Select programme with Prewash.

Problems	Cause	Remedial action
Water not visible in the drum.	Not a fault. The water lies below the visible part of the drum.	
Washing solution is not completely drained.	Pumped blocked by foreign objects.	Clean the pump refer to page 30.
	Fluff-producing laundry was washed. The water drainage pipe or drain hose is blocked.	Clean drainage pipe and/or drainage hose.
Programme does not continue running and an indicator light is lit	Water in the base pan; Appliance leaking.	Call Customer Service.
Water runs out from under the appliance.	Screw fitting of the inlet hose is leaking.	Tighten the screw-fitting.
	Drainage hose is leaking.	Replace the drain hose.
Foam comes out of the detergent drawer.	Too much detergent or detergent not suitable for use in washing machines used.	Mix 1 tablespoon of fabric softener with ½ litre pt of water and pour into chamber II of the detergent dispenser.
		Reduce detergent dosage for next wash cycle or use detergent which is suitable for use in washing machines.
The washing has not been spun correctly.	Large laundry items have become entangled and are not evenly distributed in the drum. For safety reasons, the high-speed final spin cycle was automatically cancelled.	Do not put only large items in the drum.
Spin cycle actuated several times.	Not a fault. Unbalanced load detection system is attempting to compensate the imbalance by spinning the washing several times.	
The programme takes longer than usual.	Not a fault. Imbalance compensation system attempts to balance the laundry by repeated distribution.	Wash large and small items together in order to reduce the imbalance.
	The foam detection feature has activated an additional rinsing cycle to reduce the amount of foam.	Adjust the detergent dosage for the next wash cycle.

Problems	Cause	Remedial action
Washing result not satisfactory.	Soiling is greater than expected or recommended load has been exceeded.	Select suitable programme and press the  Intensive Wash button or reduce load.
	Detergent was underdosed.	Dose detergent according to the manufacturer's instructions.
Detergent residue on the washing.	Some phosphate-free detergents contain water-insoluble residue which may appear as light stains on the washing.	Select Rinse  immediately or brush out the washing after drying.
Grey residue on the washing.	Soiling caused by ointment, grease or oil.	Select maximum detergent dosage and maximum permitted temperature for the next wash cycle.
Reduction in the remaining time	Not a fault. For small amounts of laundry, a reduction in time of approx. 20 minutes can result, depending on washing programme.	

If the fault recurs, call Customer Service, see Page 37.

Customer service

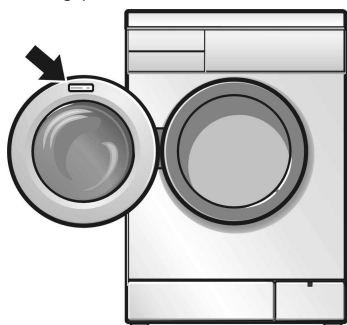
Before you call customer service, please check whether you can eliminate the fault yourself (see from Page 33).

A technician who is called out to give advice will charge you, even if the appliance is still under guarantee.

You can find your nearest customer service in the enclosed address list. Please provide customer service with the product number (E-Nr.) and the production number (FD) of the appliance.

These numbers are shown on the rating plate which can be found on the frame of the open door and also on the identification plate, enclosed by a thick line, on the front of the machine behind the nameplate.

Rating plate



E-Nr. _____	FD _____
-------------	----------













Product number

Production number

Please note the two numbers in the space provided above.

In specifying the product number and production number of your appliance, you help us in our attempt to prevent unnecessary travelling and the associated extra costs.

Consumption values

Normal programme	Additional option	Load	Consumption values **		
			Power	Water	Programme duration
 Cottons/Coloureds 40 °C	 Intensive Wash *	6 kg	0.65 kWh	60 l	2:10 h
 Cottons/Coloureds 60 °C	—	5 kg	0.95 kWh	60 l	1:17 h
 Cottons/Coloureds 60 °C Stains	 Intensive Wash *	6 kg	1.02 kWh	49 l	2:15 h
 Cottons 90 °C (the hot washing solution is mixed with approx. 7 litres of cold water before being drained)	 Intensive Wash	6 kg	2.1 kWh	67 l	2:10 h
 Synthetics 40 °C	 Intensive Wash *	3 kg	0.5 kWh	50 l	1:18 h
 Synthetics 40 °C (Also suitable as short programme)	—	3 kg	0.5 kWh	38 l	0:47 h
 Delicates 30 °C	—	2 kg	0.3 kWh	42 l	0:35 h
Wool 30 °C	 Intensive Wash *	2 kg	0.2 kWh	35 l	0:50 h

* Programme setting with  **Intensive Wash** option for test in accordance or in conformity with EN 60 456 and IEC 60 456.

** Consumption values will differ from the indicated values depending on the water pressure, water hardness, water inlet temperature, ambient temperature, type and quantity of washing and degree of soiling, utilised detergent, fluctuations in the mains voltage and selected additional options.

Installing, connecting and transporting the appliance

Safety instructions

⚠ Risk of injury!

The washing machine is very heavy. Take care when lifting it.

Attention

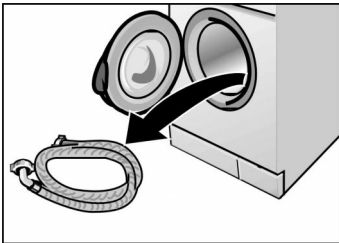
Frozen hoses may tear/burst. Do not install the washing machine in an area where there is a risk of frost or outdoors.

The washing machine may be damaged. Do not lift the washing machine by its projecting parts (e.g. door).

In addition to the safety information listed here, the local water and electricity supplier may have special requirements.

If in doubt, have the appliance connected by a specialist.

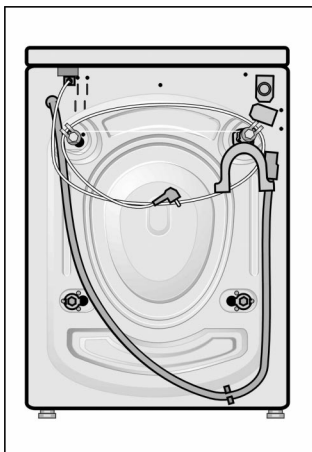
Standard accessories



Inside the drum:

- Water-inlet hose.

Any dampness inside the drum is left over from final testing which every washing machine is subjected to before leaving the factory.



On the rear of the appliance:

- Water drainage hose.
- Elbow for attaching the drainage hose e.g. to the sink,
- Power cord with mains plug.

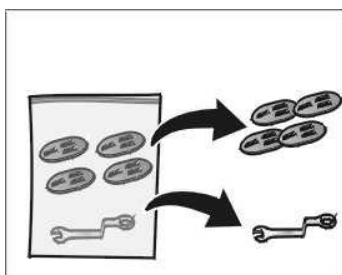
Moisture in the drum is due to the final inspection which every washing machine undergoes before it leaves the factory.

Depending on the connection situation, the following part is also required:

- 1 hose clip Ø 24–40 mm (DIY store) is also required for connection to a siphon.

The bag contains:

- Spanner.
- Covers for holes left by removing the transport bolts.



Useful tools

The following tools are helpful:

- Box wrench (SW 13) for removing the transportation bolts,
- Spirit level for aligning the washing machine.

Dimensions

a = 600 mm

b = 590 mm

c = 860 mm

Weight 69kg

Installation surface

Appliance stability is important so that the washing machine does not "wander" during the spin cycles.

The installation surface must be solid and level. Soft floor coverings, e.g. carpets or floor coverings with a foam backing are not suitable.

If the washing machine is to be installed on a wooden floor:

- ☐ If possible, install the washing machine in a corner.
- ☐ Screw a water-resistant wooden board (at least 30 mm thick) to the floor.
- ☐ Secure the washing machine feet with fixing brackets*.

If the washing machine is to be installed on a base:

- ☐ Secure the washing machine feet with fixing brackets*.

* Holding brackets (set) can be obtained from a specialist store or the Customer Service, order no. WMZ 2200.

Built-under or built-in appliance installation

The appliance must be built under or built in prior to connecting the power supply.

The appliance can be built into or under a kitchen work surface. For this purpose, a recess width of 60 cm is required.

- ☐ The washing machine must only be installed under a one-piece worktop that is permanently attached to the surrounding cabinets.

Caution

For safety reasons in built-under installation, a metal cover* must be assembled by a specialist in place of the appliance cover plate.

- * The metal cover (set) can be obtained from a specialist store or the Customer Service (order no. WMZ 2420).

Removing the transport bolts

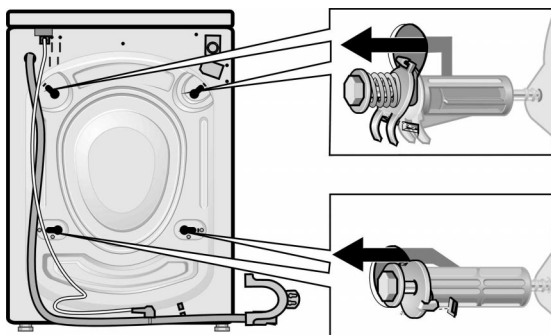
Before removing the transport bolts

Completely remove transport bolts

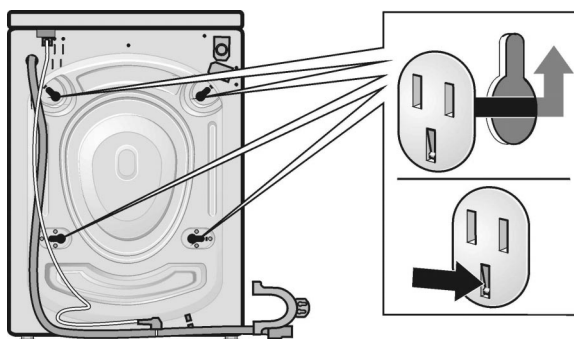
Caution

The transport bolts must always be removed before using the appliance for the first time and must be retained for any subsequent transport (e.g. when moving).

- ☐ Take the hoses out of the holder.
- ☐ Detach the elbow.
- ☐ Release all four transport bolts using the SW13 wrench until they can be moved freely.
- ☐ Completely remove transport bolts, by reaching through the open washing machine door and pulling the drum forwards slightly.



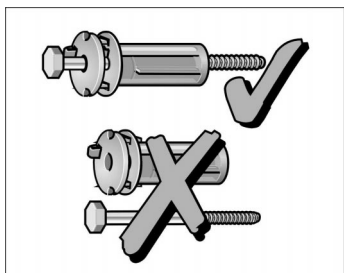
- ☐ Insert the covers.



Storing the transportation protection devices

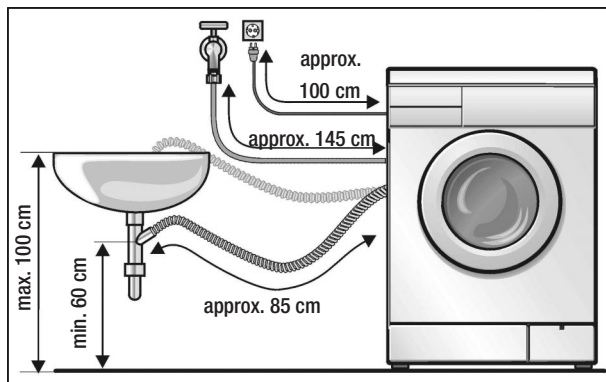
Always keep the transport bolts for subsequent transportation of the appliance (e.g. when moving house).

- ☐ Store the transport bolts with washer and bush (and spring) attached.

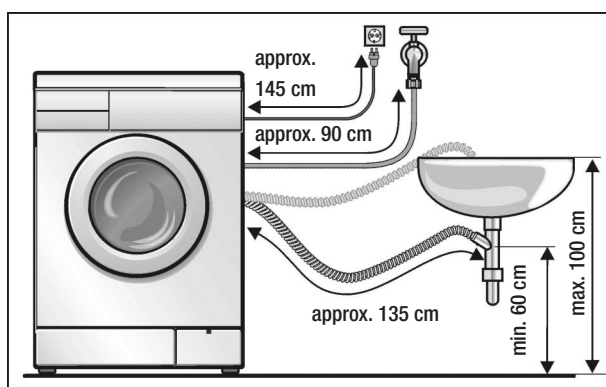


Hose and cable lengths

Connection on left side



Connection on right side



Other hoses

Available in kit form from specialist outlets:

- Connecting kit with plastic hose (approx. 2.50 m), order no. WMZ 2380.
- Extended supply hose (approx. 2.20 m).

Connecting the water

Water supply

Caution

The washing machine must only be operated with cold tap water. Do not connect the appliance to the mixer tap of an unpressurized hot-water boiler.

If in any doubt, have the water connection carried out by an authorized technician.

The water supply hose must not be:

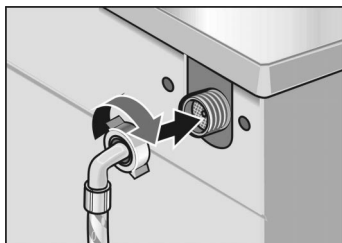
- Bent or squashed.
- Modified or cut through (stability can no longer be guaranteed).

Plastic threads must only be tightened by hand. Do not remove the strainer from the water supply hose.

Observe the water pressure in the supply network:

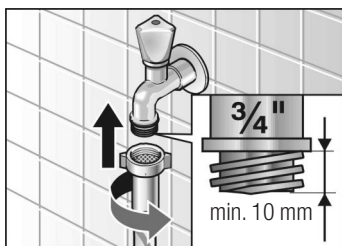
- The water pressure should be between 1 and 10 bars (when the tap is turned on, at least 8 litres of water is discharged per minute).
- A pressure reducing valve must be installed if the maximum water pressure is exceeded.

Connect the water supply hose



- ☐ To the back of the washing machine, and...

Subsequent to connection



- ☐ To the water tap.
- ☐ Turn on the water tap completely and check that the connection points are water-tightness.

Water drainage

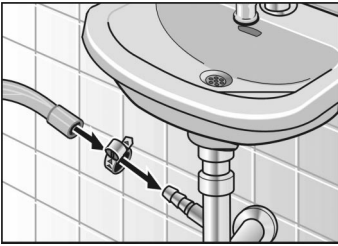
Caution

Do not bend or pull the water drainage hose.

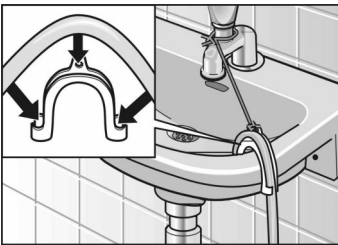
Height difference between the placement area and drainage point: minimum 60 cm, maximum 100 cm.

- ❑ Secure the connection point with a hose band clip of 24–40 mm diameter (from specialist stores).

Drainage into a siphon



Drainage into a wash basin



❑ Caution

The plug must not block the drain of the wash basin.

- ❑ Secure the water drainage hose so that it does not slide out.
- ❑ When water is being drained, check that the water flow is fast enough.

Aligning the washing machine

Level the washing machine with the assistance of the four adjustable feet and a spirit level:

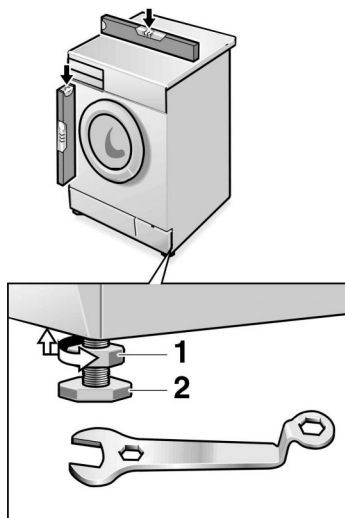
- ☐ Loosen the lock nut **1** using the wrench.
- ☐ Adjust the height by rotating the foot **2**.
- ☐ Tighten the lock nut **1** against the housing.
Simultaneously hold the foot in place and do not adjust the height.

All four feet must be firmly on the floor. The washing machine must not wobble.

The lock nuts of all four appliance feet must be screwed tightly against the housing!

Attention

Loud noise generation, vibrations and "wandering" may be due to incorrect alignment!



Connecting the power

Attention

Connect the washing machine only to an alternating current via a correctly installed earthed socket.

The mains voltage must correspond to the voltage specification on the washing machine (nameplate). Connection specifications as well as the required fuses are stipulated on the appliance nameplate.


Ensure that:

- The mains plug and socket are compatible.
- The cable cross-section is adequate.
- The earthing system has been installed correctly.

The mains cable may be changed (if required) by an electrician only.

Replacement mains cable available from customer service.

Do not use multiple plugs/sockets or extension cables.

In the event that an earth-leakage circuit breaker is to be used, only use types marked with the following symbol: .

Only this symbol can guarantee compliance with all current regulations.


Do not insert/pull out the mains plug with wet hands.

Do not pull out the mains plug by tugging the cable.

Transport, e.g. when moving

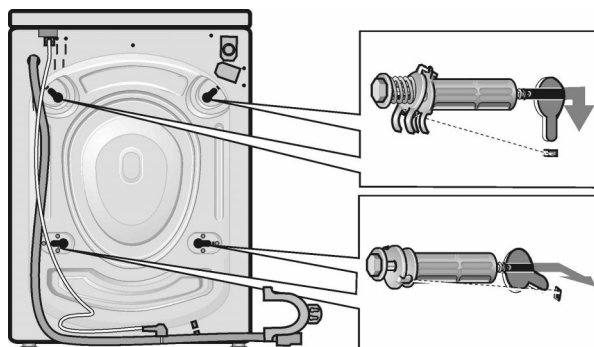
Before transporting the washing machine

- Turn off the tap,
- Reduce the water pressure in the water inlet hose (see Page 31),
- Drain any residual washing solution (refer to Page 30).
- Disconnect the washing machine from the power supply,
- Dismantle the supply and drainage hoses,
- Reinstall the transport bolts.

Having transported the appliance and ensured proper installation and connection, allow the  **Drain** programme to run through before starting the first wash programme.

Preparing and inserting the transport bolts

- ☐ Remove the covers.
- ☐ Prepare the transport bolts:
Pull the bolt out of the sleeve until the end of the bolt is flush with the end of the sleeve.
- ☐ Insert and tighten the transport bolts.
The lug on the washer must be located in the groove in the rear panel of the housing.



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W




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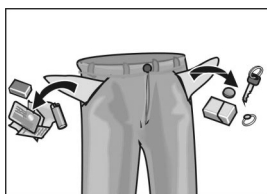
Overview of programmes

Programme ¹⁾²⁾ Type of laundry	Amount of laundry	Degree of dirt	Required additional option button
<div> Cottons + Linens     </div> Hard-wearing textiles, heat-resistant textiles , e.g. cotton or linen			
30, 40 ³⁾ , 60 °C	6.0 kg	lightly to normally soiled	
60 °C  (Stains)		normally soiled with stains	
90 °C		normally soiled	
30, 40, 60 °C	up to 5.0 kg	lightly soiled	–
30, 40, 60 °C		normally to heavily soiled	
60 °C  (Stains)		normally to heavily soiled with stains	
<div> Synthetics   </div> For easy-care textiles , e.g. cotton, linen, synthetic materials or blended fabrics.			
30, 40, 60 °C	Up to 3 kg (or 8 shirts)	lightly soiled	–
30, 40 ³⁾ , 60 °C		normally to heavily soiled	
<div> Mix   </div> For cotton washing and easy-care textiles , different types of washing can be washed together.			
30, 40, 60 °C	Up to 3 kg (or 8 shirts)	lightly soiled	–
30, 40 ³⁾ , 60 °C		normally to heavily soiled	
<div> Delicates    </div> For delicate, washable textiles , e.g. silk, satin, synthetic materials or blended fabrics (e.g. curtains).			
30 °C	Up to 2 kg	lightly soiled	–
30 °C		normally to heavily soiled	
<div> Wool     </div> For hand and machine washable wool or wool-rich textiles , e.g. cashmere, mohair or angora.			
15, 30 °C	Up to 2 kg	lightly soiled	–
15, 30 °C ³⁾		normally to heavily soiled	
Programme selector	Rinse  , Spin  and  Drain		

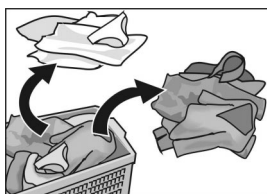
- 1) You can change the programme with the **settings in additional functions**
Taste: , , .
- 2) Pour detergent into dispenser **II** (on left) for programmes without prewash; distribute detergent between dispensers I and II for programmes with prewash.
- 3) Programme setting for test in accordance or in conformity with EN 60 456 and IEC 60 456

Quick-reference instructions

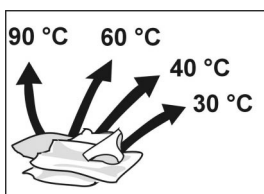
1



2



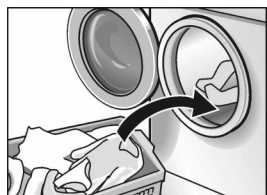
3



4



5



6



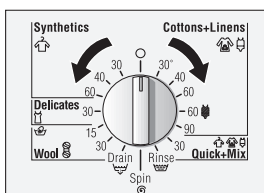
7



8

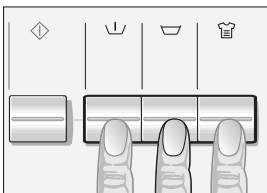


9

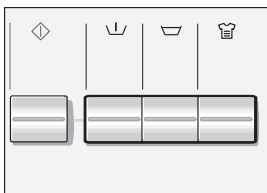


As required

10

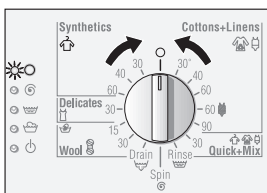


11



At the end of the programme

1



2



3



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