# ELNA **3210 - 3230**



# **SERVICE MANUAL**

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CONDITION	CAUSE	HOW TO FIX	REFERENCE
1. Skipped	Needle is not inserted	Insert the needle properly.	
stitches	properly.	Change the needle.	
	2. Needle is bent or worn.		
	3. Incorrectly threaded.	Rethread.	
	4. Needle or thread is	Use the recommended	
	inappropriate for fabric	sewing needle and thread.	
	being sewn.	Use a #11 blue tip needle.	
	5. Sewing on stretch fabric.	Adjust the presser bar level	
	6. Presser foot pressure is	to make the pressure	
	too weak.	stronger.	
	7. Inappropriate needle bar	See mechanical	
	height.	adjustment	
		"Needle Bar Height".	Page 16
	8. Inappropriate needle to	See mechanical	
	hook timing.	adjustment	
		"Needle Timing to Hook".	Page 17
	9. Inappropriate needle to	See mechanical	
	hook clearance.	adjustment "Clearance	Page 18
		Between Needle and Hook	
2. Fabric not	Presser foot pressure is	Adjust the presser bar level	
moving	too weak.	to make the pressure	
		stronger.	
	2. Incorrect feed dog	See mechanical adjustment	
	height.	"Feed Dog Height".	Page 15
	3. Feed dog is in down	Raise the Feed dog level.	
	position.		
	4. Thread on bottom side of	Make sure to bring both	
	fabric is jammed up	needle and bobbin thread	
		under the foot when	
		starting sewing.	
	5. Feed dog teeth are worn.	Change the feed dog.	
		1	1

CONDITION		CA	USE	HOW TO FIX	REFERENCE
3	Needle thread	1.	Initial sewing speed is	Start with medium speed	
	breaks		too fast.		
		2.	Thread path is incorrect.	Use the proper thread path.	
		3.	Needle is bent or dull.	Replace with a new needle.	
		4.	Upper thread tension is	Adjust needle thread	
			too strong.	tension correctly.	
		5.	Needle size is	Use appropriate needle for	
			inappropriate for fabric.	fabric and thread in use.	
		6.	Needle eye is worn.	Change the needle.	
		7.	Needle hole in needle	Repair the hole or replace	
			plate is worn or burred.	the needle plate.	
4	Bobbin thread	1.	Incorrectly threaded	Thread bobbin correctly	
	breaks.		bobbin.		
		2.	Too much thread is on	Adjust the position of	
			the bobbin.	stopper.	
		3.	Lint is stuck inside the	Clean the shuttle.	
			bobbin holder.		
		4.	Thread quality is too low.	Change to a higher quality	
				sewing thread.	
		5.	Thread is jamming	Clear out the jamming	
			around the bobbin.	thread.	
5.	Needle breaks.	1.	Needle is hitting the	See mechanical adjustment	
			needle plate	"Needle Drop Position"	Page 13
		2.	Needle is bent or worn.	Change the needle	
		3.	Needle is hitting the	See mechanical adjustment	
			shuttle.	"Clearance between	Page 18
				Needle and Hook"	
		4.	The fabric moves while	See mechanical adjustment	
			the needle is piercing it,	"Needle Swing".	Page 11
			or the needle zigzags	Guide the fabric gently	
			while in fabric.	while sewing.	
		5.	Fabric is being pulled too		
			strongly while sewing.		

CONDITION		СА	USE	HOW TO FIX	REFERENCE
6.	Noisy	1.	Backlash between	See mechanical adjustment	
	operation		shuttle hook gear is too	"Backlash between Hook	Page 19
			great.	Gear and Lower Shaft	
				Gear".	
		2.	Lower shaft gear is	Eliminate the looseness.	
			loose.		
		3.	Inappropriate belt	See mechanical adjustment	
			tension.	"Motor Belt Tension".	Page 26
		4.	Not enough oil.	Oil all moving parts.	
		5.	Upper shaft is loose.	Eliminate the looseness.	
7.	Deformed	1.	Inappropriate feed	See mechanical adjustment	
	pattern.		balance.	"Stretch Stitch Balance"	Page 14
		2.	Inappropriate zigzag	See mechanical adjustment	
			synchronization.	"Needle Swing".	Page 11
		3.	Upper thread tension is	Adjust the needle thread	
			too strong.	tension correctly.	
8.	Improper	1.	Buttonhole stitch balance	See mechanical adjustment	
	buttonhole		is not correct.	"Buttonhole Feed Balance".	Page 22
	results.	2.	Changing to bar tack is	See mechanical adjustment	
			too early or will not work.	"Buttonhole Length".	Page 23

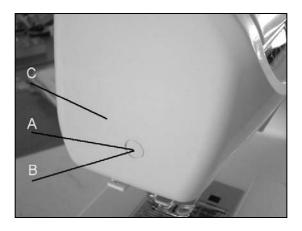
## **FACE COVER**

#### To remove:

- 1. Remove the cap A and the screw B.
- 2. Remove the face cover C.

#### To attach:

1. Follow the above procedure in reverse.



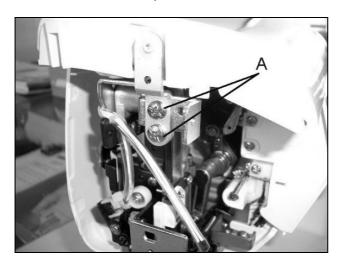
#### **TOP COVER**

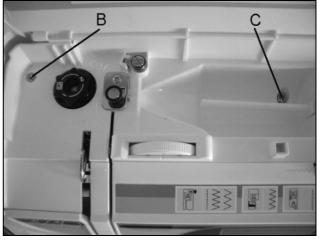
#### To remove:

- 1. Remove the face cover (see here above).
- 2. Remove the two screws A
- 3. Remove the screws **B** and **C**
- 4. Remove the handle with the top cover.

#### To attach:

5. Follow the above procedure in reverse.



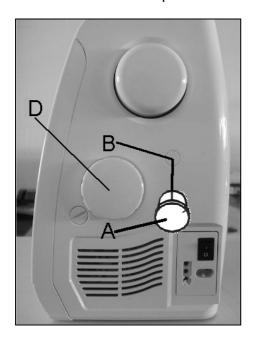


#### **BELT COVER**

#### To remove:

- 1. Remove the face and top cover (see page 4).
- 2. Remove the cap **A**.
- 3. Remove the screw B
- 4. Pull out the stitch selector **D**
- 5. Remove the screw **C** and remove the belt cover.

To attach: Follow the above procedure in reverse.



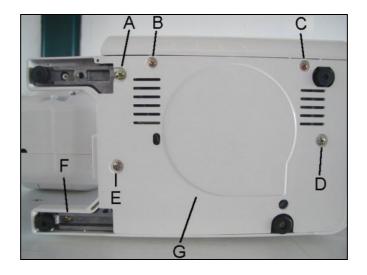


**BASE** 

#### To remove:

- 1. Remove the screws A to F.
- 2. Remove the base G.

To attach: Follow the above procedure in reverse.

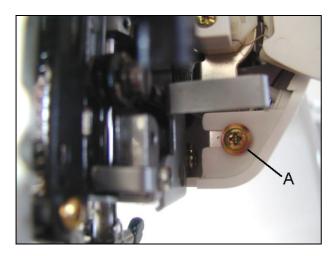


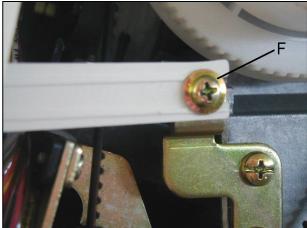
# FRONT COVER

#### To remove:

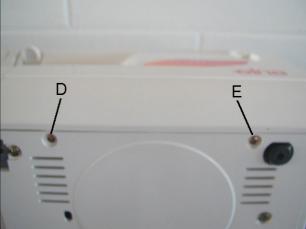
- 1. Remove the face and belt cover (see pages 4 and 5)
- 2. Loosen the screw A and F
- 3. Remove the screws **B**, **C**, **D** and **E**.
- 4. Remove two connectors for model 3230.5. Remove the front panel.

To attach: Follow the above procedure in reverse.









# **REAR COVER**

#### To remove:

- 1. Remove the face cover, top cover and belt cover (see pages 4 and 5)
- 2. Loosen the screw A
- 3. Remove the screws **B**, **C** and **D**.

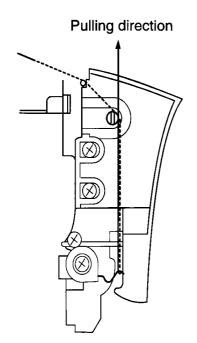


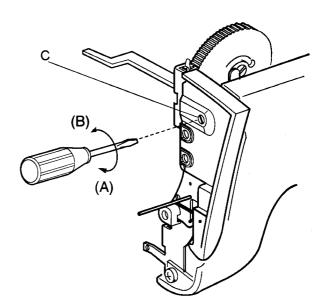


#### **Needle Thread Tension**

The standard tension should be 75 to 90 grams when the tension dial is set at "A" (Auto) for Model 3230 or at "4" for Model 3210, measured with a #50 white polyester thread being pulled at approximately 50 mm/sec. If the tension is outside the standard range, adjust it as follows. (Make sure the foot is lowered.)

- 1. Remove the face cover (see page 4).
- 2. If the thread tension is too tight: Turn the adjusting screw C in the direction of A.
- 3. If the thread tension is too loose: Turn the adjusting screw C in the direction of B.
- 4. Attach the front cover.





#### PRESSER BAR HEIGHT AND ALIGNMENT

#### To check:

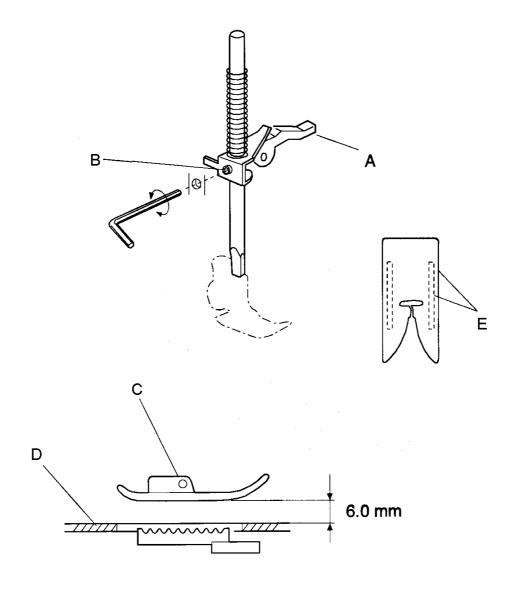
When the presser foot is raised, the clearance between the presser foot and the needle plate should be 6.0 mm.

When the presser foot is lowered, Th edge of Th foot and Th feed dog Windows on Th needle plate should be parallel.

#### Adjustment procedure:

- 1. Remove the face cover (see page 4).
- 2. Raise the presser foot lifter A and loosen the screw **B**.
- 3. Adjust the distance between the presser foot **C** and the needle plate **D** to 6 mm.
- 4. Tighten the screw **B** securely.
- 5. Attach the face cover.

**Note:** When tighten the screw **B**, make sure that both sides of the presser foot are parallel to the feed dog windows on the needle plate **D**.

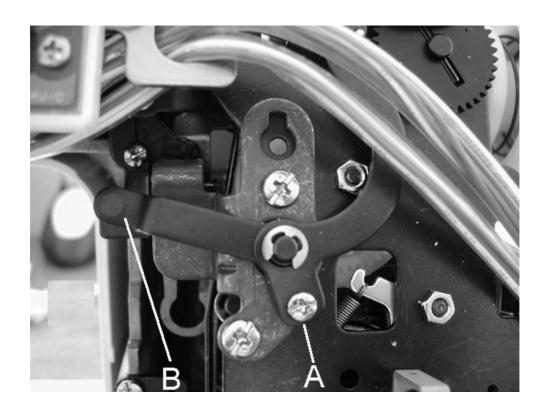


# NEEDLE SWING IN STRAIGHT STITCH SEWING

#### To check:

If the needle swings when running the machine with zigzag stitch, at width "0", than correct this as follows:

- 1. Select **zigzag stitch** and set the stitch width dial at "0".
- 2. Remove the front cover (see page 6).
- 3. Loosen the set screw A.
- 4. Tighten the screw **A** while pushing the stitch width adjusting plate **B** up against the stitch width adjusting arm.
- 5. Check if the needle does not swing by running the machine.
- 6. Attach the front cover.



# **Needle Swing**

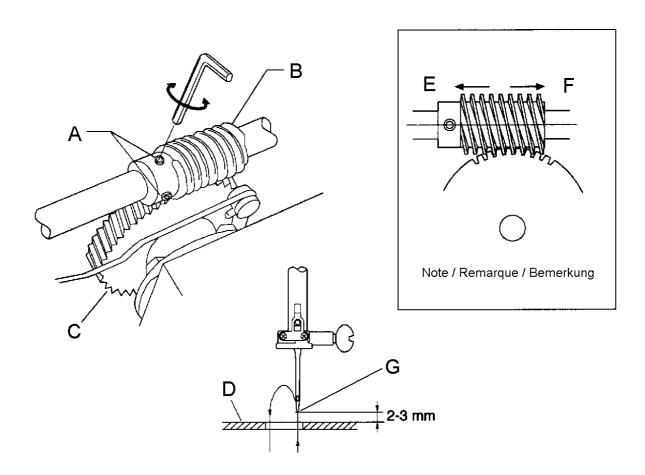
If the needle swings when it is still in the fabric, correct it as follows:

#### Adjusting procedure:

- 1. Remove the face cover and top cover (See pages 4-5).
- 2. Select zigzag stitch and set the stitch width control at "6.5".
- 3. Loosen 2 screws **A** in the upper shaft worm **B**.
- 4. Adjust the needle swing by turning the handwheel by hand while holding the worm **B** so as not to rotate it, until the needle starts to swing 2-3 mm above the needle plate when coming out from the right side **G** of the hole in the needle plate **D**.
- 5. Tighten 2 screws A firmly.
- 6. Attach the top cover and face cover.

#### Note:

The upper shaft shall turn smoothly without an excess backlash in the worm gear. If necessary adjust the backlash by pushing the worms **B** in direction **E** or **F**.



# Needle Position Misalignment

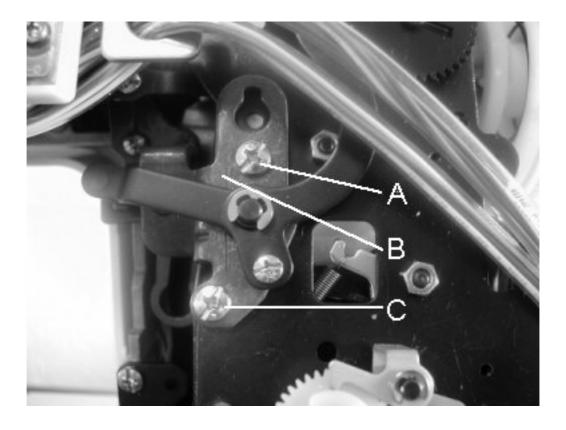
#### To check:

Select the pattern "\( \frac{1}{5} \)" and set the stitch width control at "\( 6.5 \)". Rotate the handwheel several turns until the needle comes in the center needle drop position.

Turn the stitch width control from "0" to "6.5" and vice versa.

If the needle swings, correct it as follows:

- 1. Select the pattern ₹" and set the stitch width control at "6.5".
- 2. Rotate the handwheel several turns until the needle comes in the center needle drop position.
- 3. Remove the front cover (See page 6).
- 4. Loosen the setscrew A and C. Slightly tighten the setscrew A.
- 5. Adjust the position of the stitch width-adjusting arm **B** so that the needle does not swing when rocking the stitch width-adjusting lever. Tighten the setscrews **A** and **C**.
- 6. Attach the front cover.



# **Needle Drop Position**

The needle should drop in the center of the hole in the needle plate when the straight stitch is selected and the stitch width control is set at "O".

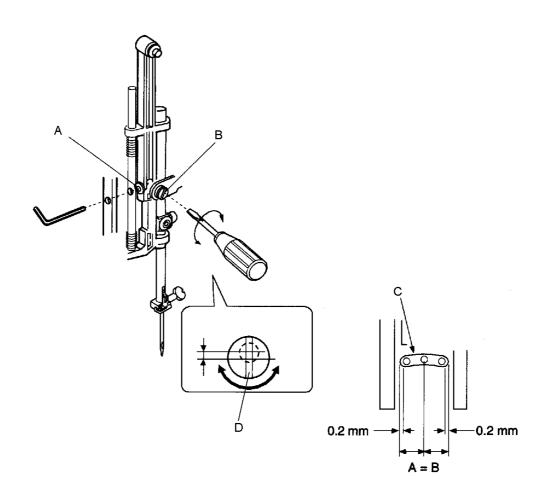
The clearance between the needle and each side of the needle hole should be 0.2 mm or more when the needle swings maximum zigzag width.

#### Adjustment procedure:

- 1. Remove the face cover (See page 4).
- 2. Check the needle drop position of the straight stitch with the stitch width "O" and the zigzag stitch with the stitch width "6.5".
- 3. Loosen the set screw A and adjust the needle drop position by turning the eccentric pin B.

#### Note:

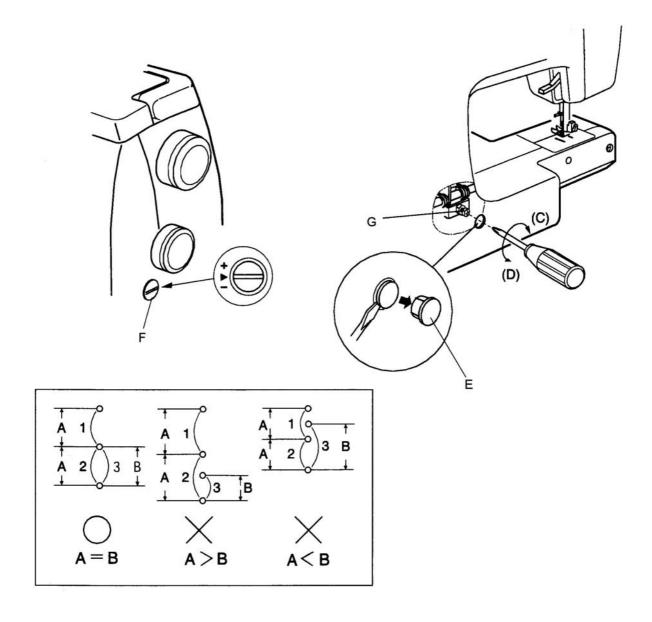
The eccentric pin should be positioned with its off-centered head facing downward. Tighten the set screw **A** after adjustment is finished. Attach the face cover.



#### Stretch Stitch Feed Balance

If the stretch stitch patterns are deformed when sewing the patterns with the feed balancing dial is set at the standard position **•** (see **F**), correct it as follows:

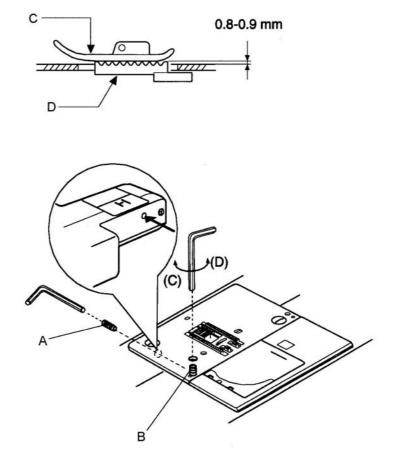
- 1. Select the straight stretch stitch **====** and set the stitch width control at "O".
- 2. Set the feed balancing dial at the standard position" ▶".
- 3. Place a piece of paper on the machine and lower the presser foot. Rotate the handwheel several turns and check the needle marks in the paper.
- 4. Remove the cap **E** on the rear cover to access the adjusting screw **G**.
- 5. If the forward feed is longer (A>B): Turn the adjusting screw G in the direction of (C).
- 6. If the backward feed is longer (B>A): Turn the adjusting screw G in the direction of (D).
- 7. Attach the cap **E**.



#### FEED DOG HEIGHT

The height of the deed dog should be 0.8-0.9 mm above the needle plate.

- 1. Select the straight stitch and set the stitch width control at "O".
- 2. Set the foot pressure dial at "3" and lower the foot.
- 3. Loosen the setscrew A
- 4. Turn the handwheel to bring the feed dog to its highest position.
- 5. If the feed dog height is lower than 0.8 mm: Turn the adjusting screw B in the direction of C.
- 6. If the feed dog height is higher than 0.9 mm: Turn the adjusting screw B in the direction of D.
- 7. Tighten the setscrew A.



## **NEEDLE BAR HEIGHT**

When the tip of the hook **D** meets the left side of the needle in ascending travel of the needle from its left and lowest position, the distance between the top of the needle eye and the tip of the hook **D** should be in the range of 1.6-2.0 mm.

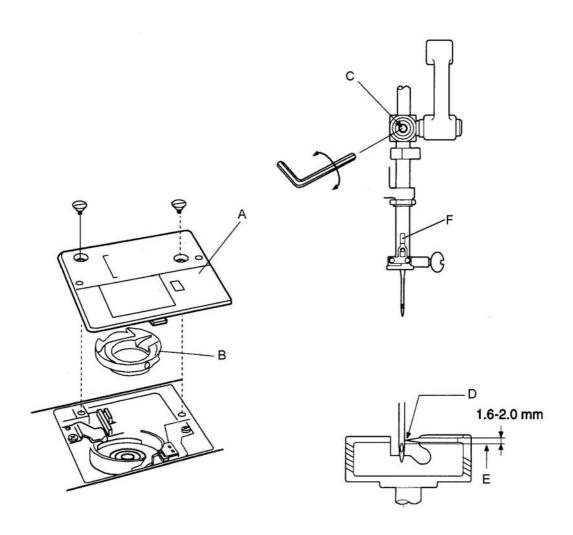
#### Adjustment procedure:

- 1. Select the straight stitch and set the stitch width control at "6.5".
- 2. Remove the needle plate A and bobbin holder B.
- 3. Turn the handwheel until the tip of the hook **D** meets with the right side of the needle.
- 4. Remove the face cover and loosen the setscrew C.
- 5. Adjust the needle bar height by moving the needle bar up or down.
- 6. Tighten the setscrew **C**.

#### Note:

Be sure that the groove on the needle bar **F** is facing right in the front.

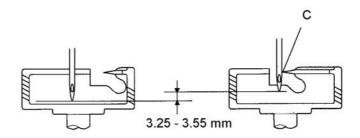
7. Attach the face cover, bobbin case and needle plate.

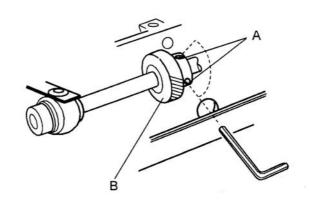


# Needle Timing to Hook

When the hook point meets with the right side of the needle, the height of needle point from its lowest and left most position should be 3.25-3.55 mm.

- 1. Select the straight stitch and set the stitch width control at "6.5".
- 2. Remove the presser foot, needle plate and bobbin holder.
- 3. Remove the front cover (See page 6).
- 4. Turn the handwheel to bring the needle **C** to its lowest position.
- 5. Loosen the 2 setscrews A in the lower shaft gear B.
- 6. Turn the handwheel to raise the needle bar 3.4 mm from the lowest position.
- 7. Rotate the lower shaft gear until the hook point meets the right side of the needle, while holding the handwheel in place.
- 8. Tighten the setscrews A.
- 9. Attach the front cover.
- 10. Attach the bobbin holder, needle plate and presser foot.

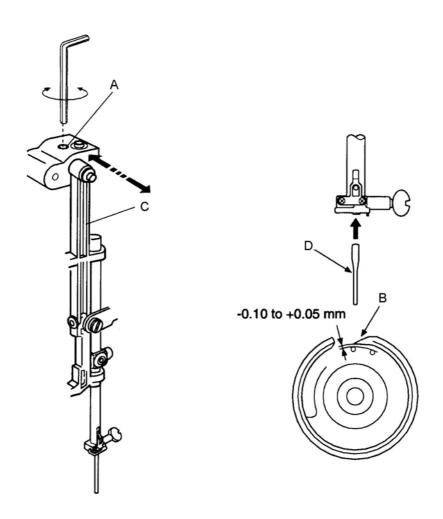




#### Clearance between Needle and Hook

The clearance between the needle and hook should be -0.10 to +0.05 mm.

- 1. Select the zigzag stitch and set the stitch width control at "6.5".
- 2. Remove the needle plate and bobbin holder.
- 3. Replace the needle with the gauge **D** 100240-10 and tighten the needle clamp screw.
- 4. Remove the face cover (See page 4.).
- 5. Turn the handwheel to bring the hook point **B** just behind the gauge 100240.
- 6. Loosen the setscrew **A** and adjust the clearance between the needle and hook point to -0.10 to 0.05 mm by moving the top end of the needle supporter **C** back or forth.
- 7. Tighten the setscrew A.
- 8. Attach the face cover.
- 9. Attach the bobbin holder and needle plate. Replace the master needle with the sewing needle.



## Backlash between Hook Gear and Lower Shaft Gear

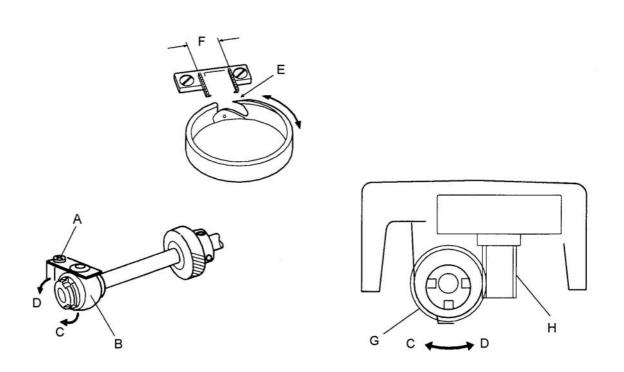
The rotary play of the hook point should be 0.8 mm or less when it is in between the span of the feed dog teeth and, the gears should turn smoothly.

#### Adjustment procedure:

- 1. Remove the needle plate and bobbin holder.
- 2. Remove the front cover (See page 8.).
- 3. Loosen the setscrew A.
- 4. If the rotary play **E** is too large: Turn the lower shaft bushing **B** in the direction of **C**.
- 5. If the rotary play **E** is too small: Turn the lower shaft bushing **B** in the direction of **D**.
- 6. Tighten the setscrew A.
- 7. Attach the front cover.
- 8. Attach the bobbin holder and needle plate.

#### Note:

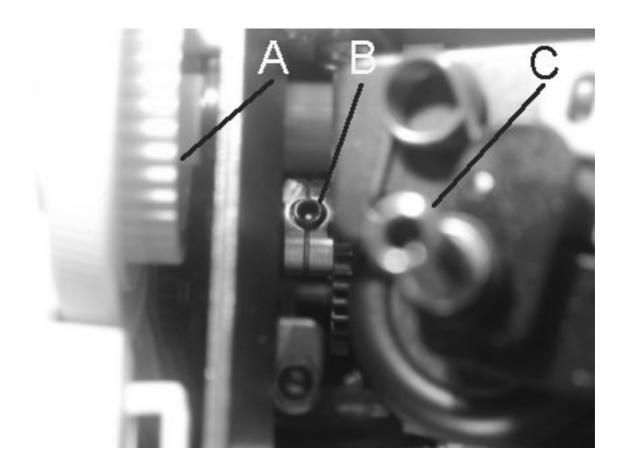
After adjustment of the backlash, check the needle timing to hook and feed dog height, and adjust them if necessary



# Zero Feeding

The machine should not feed the fabric when the stitch length control is set at "O".

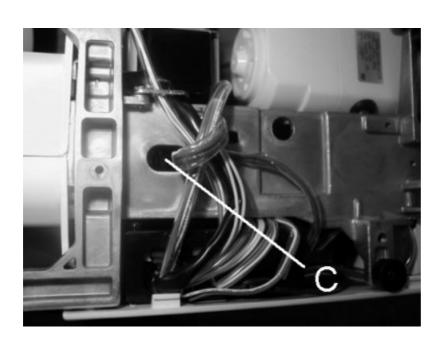
- 1. Select the straight stitch and set the stitch length control A at "O".
- 2. Remove the Top cover (See page 4).
- 3. Place a piece of paper on the machine and lower the presser foot. Rotate the handwheel to check if the paper is fed or not.
- 4. Loosen the setscrew **B** on the feed adjusting gear near to bobbin winder **C**.
- 5. Turn the feed adjusting gear with the screw **B** to adjust the Zero feeding.
- 6. Tighten the setscrew **B**.
- 7. Attach the Top cover.

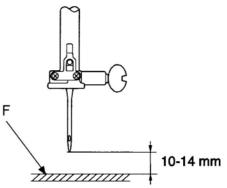


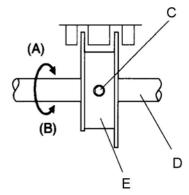
# Needle Bar Stop Position (Model 3230 only)

The height of the needle point should be 10-14 mm above the needle plate when the machine stops. If not, correct it as follows:

- 1. Remove the base (See page 5.)
- 2. Turn the power switch ON and press the needle up/down button twice to bring the needle bar to the highest position.
- 3. If the needle point is higher than 14 mm: Loosen the setscrew **C** and turn the lower shaft shielding plate **E** in the direction of **A**.
- 4. If the needle point is lower than 10 mm: Loosen the setscrew **C** and turn the lower shaft shielding plate **E** in the direction of **B**.
- 5. Tighten the setscrew C.
- 6. Press the needle up/down button twice and check the needle stop position.
- 7. Attach the base.



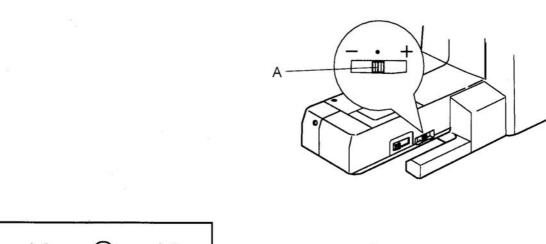


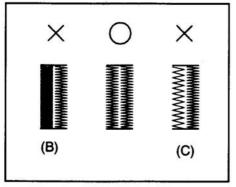


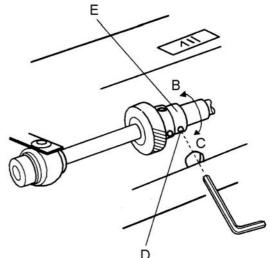
## **Buttonhole Feed Balance**

When sewing a buttonhole with the BH pitch balancing lever set at the neutral position, the stitches on each side of the buttonhole should be of the same stitch density. A range of 9-12 stitches in the "backward feeding" (right side row) against 10 stitches in the "forward feeding" (left side row) is considered acceptable.

- 1. Sew a test buttonhole.
- 2. Loosen the setscrew D in the ring E.
- 3. If the left row (backward feed) is less denser (C): Rotate the ring in the direction of (C).
- 4. If the left row (backward feed) is denser (B): Rotate the ring in the direction of (B



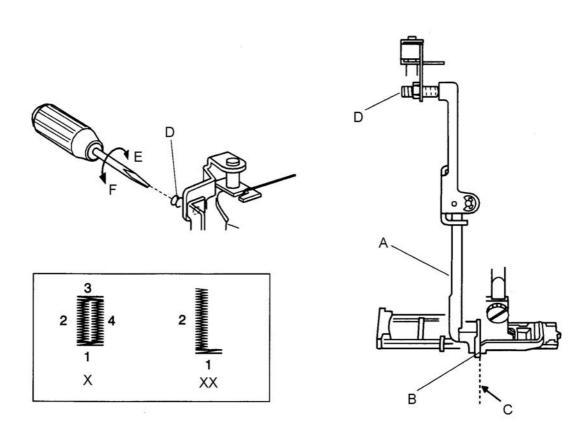




# **Buttonhole Length**

The machine should sew a buttonhole in a single step and the buttonhole length should be about 3 mm longer than the length set by buttonhole foot R.

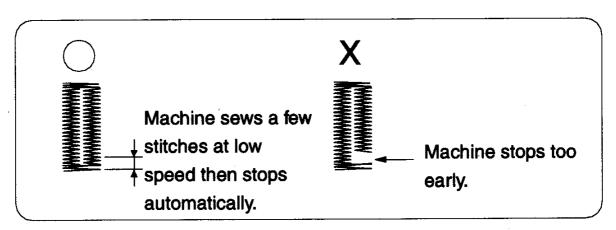
- 1. Attach the buttonhole foot R.
- 2. Place a button in the button holder on the foot. Sew a test buttonhole.
- 3. If the buttonhole length is shorter then the button: Turn the adjusting screw **D** in the direction of **E**.
- 4. If the buttonhole length is longer or the machine will not sew the back bartack: Turn the adjusting screw **D** in the direction of **F**.
- 5. The knob of the buttonhole lever should align with the end of a horn **C** on the buttonhole foot **R**.
- X = Buttonhole is short.
- XX = Buttonhole is to long or machine will not sew bartack

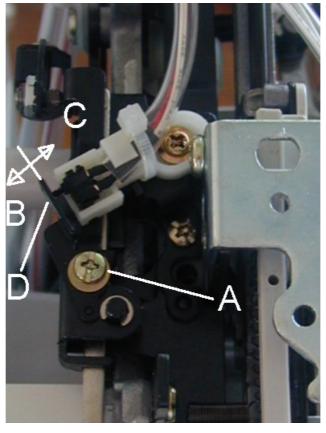


# Auto-Stop Buttonhole (Model 3230)

The machine will stop automatically when buttonhole is completed. If the machine stops too early or too late, correct it as follows:

- 1. Remove the face cover (See page 4.).
- 2. Loosen the setscrew (A).
- 3. If the machine stops too early: Move the adjusting plate in the direction of (B).
- 4. If the machine stops too late or does not stop: Move the adjusting plate in the direction of (C).
- 5. Tighten the adjusting screw (A).
- 6. Attach the face cover.





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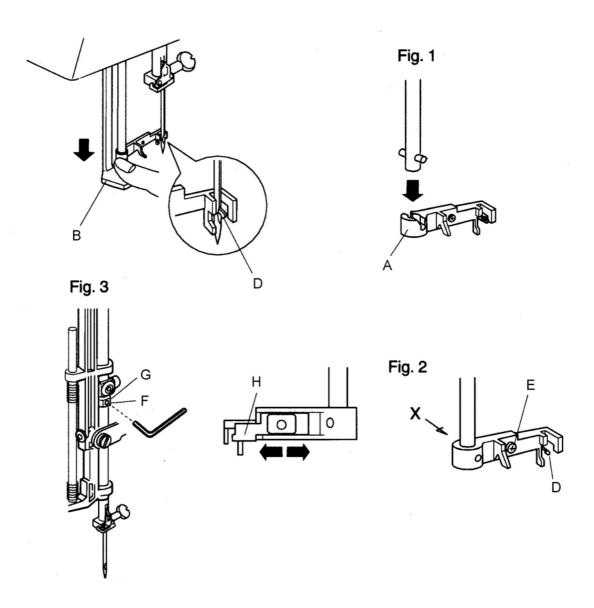
# Replacement and Adjustment of Needle Threader Plate

#### To replace:

Pry out the threader plate holder with a screwdriver while pushing and holding the threader knob (See fig. 1.).

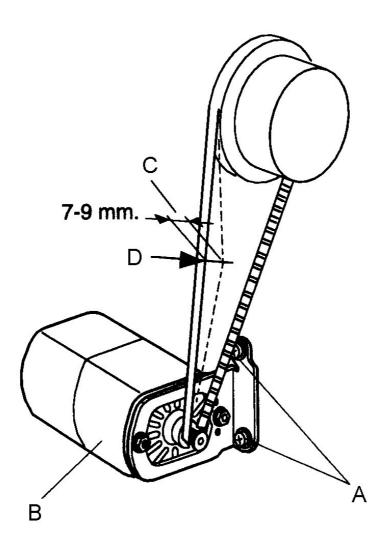
Align the groove on the new threader plate holder with the pin (B) on the threader shaft. Push the threader plate holder (C) up until it snaps in place.

- 1. If the threader hook thrusts or hits against either left or right edge of the needle eye: Loosen the setscrew (E) and adjust the position of the threader plate (H) (See fig. 2).
- 2. If the threader hook thrusts against either top or bottom edge of the needle eye, or misses the needle eye: Remove the face cover and loosen the setscrew (F). Move the threader position setting holder (G) up or down to adjust the hook position.



#### **Motor Belt Tension**

- 1. Remove the front cover (See page 6.).
- Slightly loosen the 2 setscrews (A).
   Move the motor to adjust the motor belt tension so that the belt is bent 7-9 mm when pressing the middle of the belt with approximately 300 grams of pressure.
- 4. Tighten the setscrews

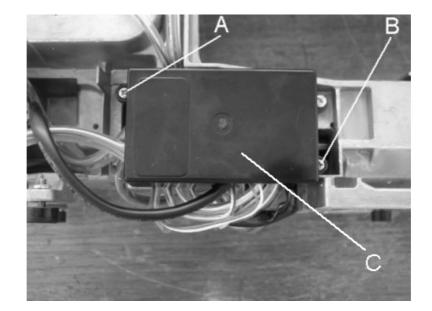


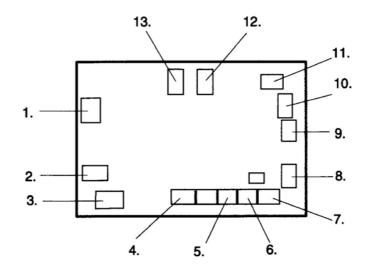
# B-Board and Connector Location (Model 3230)

#### To access:

- 1. Remove the Rear cover (see page 7).
- 2. Remove the two screws **A** and **B**.
- 3. Remove the circuit box lid C.
- 1. Machine socket connector (primary)
- 3. Motor connector
- 5. Bobbin winding switch connector
- 7. BH selecting switch connector
- 9. Slide volume connector
- 11. LCD connector
- 13. Lamp connector

- 2. Transformer connector (primary)
- 4. Needle position sensor connector
- 6. BH limited switch connector
- 8. Photo sensor connector
- 10. Machine socket connector
- 12. Transformer connector (secondary)



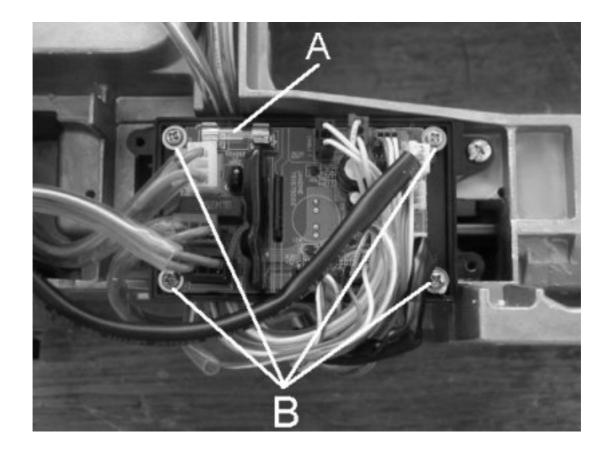


# Remplacement of B-Board and fuse (3230 only)

- 1. Remove the rear cover (see page 7).
- 2. Remove the circuit box lid (see page 27).
- 3. Disconnect all connectors and unscrew the four screws B.
- 4. Replace the circuit board and fix it.
- 5. Insert all connectors (see page 27)6. Attach the circuit board lid and the rear cover.

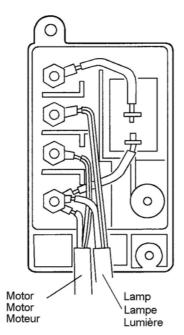
#### To replace the fuse:

- 1. Pry out the fuse  ${\bf A}$  with a screwdriver.
- 2. Replace the fuse and push it down into the fuse clip.



# Wiring of Terminals in Machine Socket





(For 220-240V)

