USE AND CARE MANUAL

Built-in Ovens

Model: ME271 ME301 ME272 ME302 MED272 MED302 MEW301 MEM271 MEM301 MEMC301 MEMW271 MEMW271 MEMW301 MEMW301 MEMW301 MEMW301

This Thermador Appliance is made by BSH Home Appliances Corporation 5551 McFadden Ave. Huntington Beach, CA 92649

Questions?

1-800-735-4328

www.thermador.com

We look forward to hearing from you!

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About This Manual

How This Manual is Organized

You can get the most out of your new oven by reading this manual from beginning to end. This way you will systematically get to know your appliance and become familiar with its operation and features.

The manual consists of the following sections:

- The "Safety" section provides information on how to safely operate your oven.
- "Getting Started" introduces you to the oven components and features.
- The "Operation" section offers you step-by-step instructions on how to operate your oven.
- In "Getting the Most Out of Your Appliance" you can find a list of many common foods with the appropriate oven mode, temperature, rack position and bake time. This section also provides you with several bakeware and preparation tips.
- "Cleaning and Maintenance" provides you with information on how to clean and care for the various oven parts.
- The "Service" section includes your warranty and do-it-yourself troubleshooting tips.
- Pay special attention to the important safety instructions in the "Safety" section.

Safety



Important Safety Instructions

READ AND SAVE THESE INSTRUCTIONS



Warning:

When properly cared for, your new appliance has been designed to be safe and reliable. Read all instructions carefully before use. These precautions will reduce the risk of burns, electric shock, fire and injury to persons. When using kitchen appliances, basic safety precautions must be followed, including those in the following pages.

Proper Installation and Maintenance

Have the installer show you the location of the circuit breaker or fuse. Mark it for easy reference.

This appliance must be properly installed and grounded by a qualified technician. Connect only to a properly grounded outlet. Refer to the Installation Instructions for details.

This appliance is intended for normal family household use only. It is not approved for outdoor use. See the Warranty. If you have any questions, contact the manufacturer.

Do not store or use corrosive chemicals, vapors, flammables or nonfood products in or near this appliance. It is specifically designed for use when heating or cooking food. The use of corrosive chemicals in heating or cleaning will damage the appliance and could result in injury.

Do not operate this appliance if it is not working properly, or if it has been damaged. Contact an authorized servicer.

Do not obstruct oven vents.

Do not repair or replace any part of the appliance unless specifically recommended in this manual. Refer all servicing to a factory authorized service center.

In the event of an error the display flashes and beeps continuously. If this happens during self-clean, disconnect appliance from the power supply and call a qualified technician.

In the event of an error the display flashes and beeps continuously. Disconnect appliance from the power supply and call a qualified technician.

Do not use aluminum foil or protective liners to line any part of the appliance, especially the oven bottom. Installing these liners may result in risk of electric shock or fire.

If materials inside an oven should ignite, keep door closed. Turn off the appliance, and disconnect the circuit at the circuit breaker box.

Use this appliance only for its intended purpose as described in this manual. For example, never use the appliance for warming or heating the room. Never use the appliance for storage.

Always have a working smoke detector near the kitchen.

In the event that personal clothing or hair catches fire, drop and roll immediately to extinguish flames.

Fire Safety



Important Safety Instructions

READ AND SAVE THESE INSTRUCTIONS

Smother flames from food fires other than grease fires with baking soda. Never use water on cooking fires.

Have an appropriate fire extinguisher available, nearby, highly visible and easily accessible near the oven.

WARNING - TO REDUCE THE RISK OF PERSONAL INJURY IN THE EVENT OF A GREASE FIRE, OBSERVE THE FOLLOWING:

- SMOTHER FLAMES with a close-fitting lid, cookie sheet, or metal tray, then turn off the burner. EXERCISE CAUTION TO PREVENT BURNS. If the flames do not go out immediately, EVACUATE AND CALL THE FIRE DEPARTMENT.
- NEVER PICK UP A FLAMING PAN You could be burned.
- DO NOT USE WATER, including wet rags or towels a violent steam explosion will result.
- Use an extinguisher ONLY if:
- 1. You know you have a CLASS ABC extinguisher, and you already know how to operate it.
- 2. The fire is small and contained in the area where it started.
- 3. The fire department is being called.
- 4. You can fight the fire with your back to an exit.

DO NOT TOUCH HEATING ELEMENTS OR INTERIOR SURFACES OF OVEN - Heating elements may be hot even though they are dark in color. Interior surfaces of an oven become hot enough to cause burns. During and after use, do not touch, or let clothing, potholders, or other flammable materials contact heating elements or interior surfaces of oven until they have had sufficient time to cool. Other surfaces of the appliance may become hot enough to cause burns. Among these surfaces are oven vent openings, surfaces near these openings and oven doors.

Exercise caution when opening the appliance. Standing to the side, open the door slowly and slightly to let hot air and/or steam escape. Keep your face clear of the opening and make sure there are no children or pets near the unit. After the release of hot air and/or steam, proceed with your cooking. Keep doors shut unless necessary for cooking or cleaning purposes. Do not leave open doors unattended.

Do not heat or warm unopened food containers. Build-up of pressure may cause the container to burst and cause injury.

Always place oven racks in desired location while oven is cool. If a rack must be moved while oven is hot, do not let potholder contact the heating elements.

Always use dry potholders. Moist or damp potholders on hot surfaces may result in burns from steam. Do not let potholder touch hot heating elements. Do not use a towel or other bulky cloth.

Secure all loose garments, etc. before beginning. Tie long hair so that it does not hang loose, and do not wear loose fitting clothing or hanging garments, such as ties, scarves, jewelry, or dangling sleeves.

When children become old enough to use the appliance, it is the legal responsibility of the parents or legal guardians to ensure that they are instructed in safe operation of the appliance by qualified persons.

Burn Prevention

Child Safety



Important Safety Instructions

READ AND SAVE THESE INSTRUCTIONS

Do not allow anyone to climb, stand, lean, sit, or hang on any part of an appliance, especially a door, warming drawer or storage drawer. This can damage the appliance, and the unit may tip over, potentially causing severe injury.

Do not allow children to use this appliance unless closely supervised by an adult. Children and pets should not be left alone or unattended in the area where the appliance is in use. They should never be allowed to play in its vicinity, whether or not the appliance is in use.

CAUTION - Items of interest to children should not be stored in an appliance, in cabinets above an appliance or on the backsplash. Children climbing on an appliance to reach items could be seriously injured.

Do not clean the appliance while it is still hot. Some cleaners produce noxious fumes when applied to a hot surface. Wet cloths or sponges can cause burns from steam.

IMPORTANT SAFETY NOTICE: The California Safe Drinking and Toxic Enforcement Act requires the Governor of California to publish a list of substances known to the state to cause cancer, birth defects or other reproductive harm, and requires businesses to warn customers of potential exposure to such substances. The burning of gas cooking fuel and the elimination of soil during self-cleaning can generate small amounts of Carbon Monoxide. The fiberglass insulation in self-clean ovens gives off very small amounts of formaldehyde during the first several cleaning cycles. California lists formaldehyde as a potential cause of cancer. Carbon Monoxide is a potential cause of reproductive toxicity. Exposure to these substances can be minimized by:

- 1. Providing good ventilation when cooking with gas.
- 2. Providing good ventilation during and immediately after self-cleaning the oven.
- 3. Operating the unit according to the instructions in this manual.

When self-cleaning, confirm that the door locks and will not open. If the door does not lock, do not run Self-Clean. Contact service.

Wipe out excessive spillage before self-cleaning the oven.

Birds have very sensitive respiratory systems. Keep pet birds out of the kitchen or other rooms where kitchen fumes could reach them. During self-clean, fumes are released that may be harmful to birds. Other kitchen fumes such as overheating margarines and cooking oils may also be harmful.

Keep oven free from grease build up.

Do not place food directly on oven bottom.

Follow the manufacturer's directions when using cooking or roasting bags.

Do not clean parts or accessories in the self-clean oven.

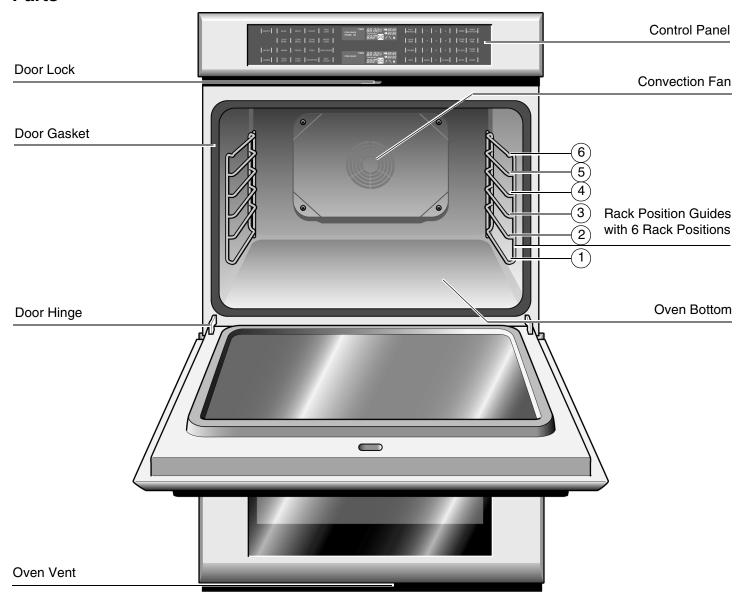
Cleaning Safety

Cookware Safety

Getting Started

Parts and Accessories

Parts*



^{*} Picture shows double oven. Your appliance may vary slightly.

Cooling Fan

The cooling fan runs during all cooking modes. The fan can be heard when it is running, and warm air may be felt as it is released from the oven vent. The fan may also run after the oven is off.

Oven Vent

The oven vent is located at the bottom of the unit. Warm air may be released from the vent before, during and after cooking. It is normal to see steam escaping from the vent, and condensation may collect in this area. This area may be warm when the oven is in use. Do not block the vent, since it is important for air circulation.

Convection Fan

Oven Bottom

The convection fan operates during all convection modes. When the oven is operating in a convection mode, the fan turns off automatically when the door is opened. The convection fan may also run during self-clean.

The oven bottom conceals the lower heating element. As a result the element is protected from damage and spills.

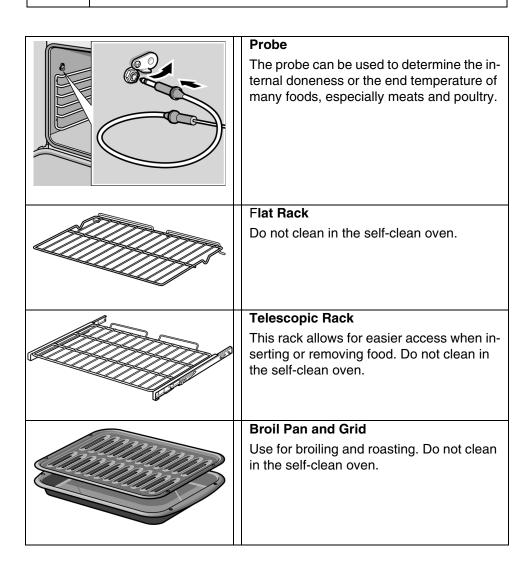
Note: Do not place food directly on the oven bottom.



Warning:

Do not use aluminum foil or protective liners to line any part of the appliance, especially the oven bottom. Installation of these liners may result in a risk of electric shock or fire.

Accessories



Inserting Rack

Flat Rack

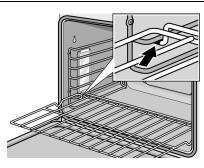
The rack is designed with a stop so it will stop before coming completely out of the oven and not tilt.



Caution:

To avoid burns, place oven racks in desired positions before turning oven on. Always use oven mitts when the oven is warm. If a rack must be moved while the oven is hot, do not let oven mitts contact hot heating elements.

Inserting Rack into Oven:



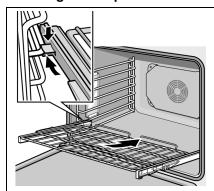
- 1. Grasp rack firmly on both sides.
- 2. Insert rack (see picture).
- 3. Tilt rack up to allow stop into rack guide.
- 4. Bring rack to a horizontal position and push the rest of the way in. Rack should be straight and flat, not crooked.

Removing Rack from Oven:

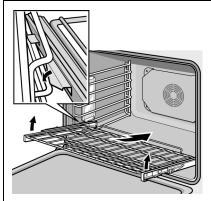
- 1. Grasp rack firmly on both sides and pull rack toward you.
- 2. When the stop is reached, tilt rack up and pull the rest of the way out.

Telescopic Rack

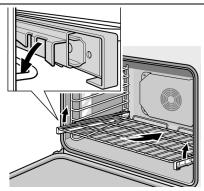
Inserting telescopic rack into oven:



1. Hold the rack on a slight angle.

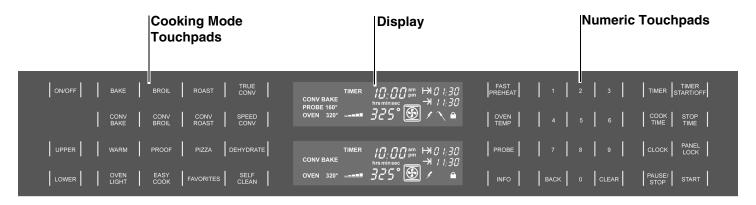


- 2. Engage the rear hooks in the accessory brackets.
- 3. Hold the rack straight.
- 4. Push the rack in until it is even with the front hooks.



- 5. Lift the rack up.
- 6. Push the rack in completely.
- 7. Engage the rack's front hooks in the accessory brackets.

Control*



Touchpads	TIMER - Press to set the timer.
You only have to press lightly on the touchpads to operate them. The touchpads will not work if you press several of them at once, such as when cleaning them.	
ON/OFF - Turns the oven on and off.	TIMER START/OFF - Starts or stops the timer.
UPPER - Press to select the upper oven.	COOK TIME - Used to set a timed mode. At the end of the cooking time, the oven turns off automatically.
LOWER - Press to select the lower oven.	STOP TIME - Used to delay the start of a timed mode. When you enter the stop time, the oven automatically calculates the proper start time.
OVEN LIGHT - Turns the oven light on or off. The light cannot be turned on during self-cleaning.	CLOCK - Press to set the clock.
EASY COOK - Press to select the easy cook menu.	PANEL LOCK - Press and hold for four seconds to turn the panel lock on or off. Prevents the oven from being turned on or its settings from being changed accidentally.
FAVORITES - Press to select the favorites menu.	PAUSE/STOP - Press once to pause. Press twice to stop the oven and clear the programmed oven mode. Press and hold for two seconds to turn off the oven.
FAST PREHEAT - Turns Fast Preheat on or off.	START - Confirms settings and starts the oven. Turns the oven on after it is set to PAUSE.
OVEN TEMP - Displays the programmed oven temperature. When the temperature appears in the display, you can change it using the numeric touchpads.	CLEAR - Clears the last entry.
PROBE - Press to set the Probe temperature.	BACK - Returns to the previous screen.
INFO - Press to view information on the current oven mode.	

^{*}This is a double oven control panel. Your control panel may vary slightly.

Display Symbols

<u>a</u>	Cooking Mode Symbol - Shows the cooking elements that are active for the mode that is selected. The symbol will also display a fan if the convection fan is utilized in the selected mode.	\rightarrow	Cook Time Symbol - Used in conjunction with Cook Time mode. Shows the amount of time that the oven mode will run before turning off automatically.
1	Fast Preheat Symbol - Is displayed when Fast Preheat is active.	\rightarrow	Stop Time Symbol - Used when delaying the start of a timed oven mode. Shows the time of day that the oven mode will automatically end.
	Door Locking Indicator - Symbol is displayed during and after the self-clean mode when the door is locked. DO NOT attempt to open the door while the lock symbol is present.	etti:	Preheat Monitor - Shows the progress of the preheat process. When all of the five bars are lit, preheat is complete. Some modes start with all bars lit.
*	Probe Symbol - Appears when a probe is detected.		

Before Using the Oven for the First Time

- Oven must be properly installed by a qualified technician before use.
- Remove all packing materials from inside and outside the oven.
- · While cool, wipe with a clean, damp cloth and dry.
- There may be a slight odor during first uses; this is normal and will disappear.
- Optimum cooking results depend on proper cookware being used.
- Read and understand all safety precautions and Use and Care Manual information prior to operating.

Operation

About the Appliance

Your new oven combines popular functions, premium cooking results and simple operation.

The "Easy Cook" function makes it possible to select the desired food type using the display menu. The oven then starts automatically, using the correct cooking mode and temperature.

While cooking, if a dish turns out particularly well, the settings for this dish can be stored in "Favorites" and can be retrieved at any time.

This oven can also provide assistance after cooking: Thanks to "Self-Clean" mode, hours of scrubbing into the darkest corners of the oven is a thing of the past. The oven burns off soil simply and easily. All that is left to do is to remove a few ashes from the oven when Self-Clean is done.

Clear labeling of the touch keys make operating the oven very easy. In addition, messages on the display provide assistance when adjusting settings. This manual includes all instructions for operating the oven.

Basic Features

Turning the Oven On and Off

To turn the oven on:

Press ON/OFF.

The last oven mode selected and the default temperature appear in the display.

To turn the oven off:

Press ON/OFF.

The oven returns to standby mode.

Double ovens: To switch off only one oven, select the corresponding oven cavity using UPPER or LOWER. Next press ON/OFF within 10 seconds.

Setting the Date and Time

Your new oven includes time functions that require the current time and date to be set. It is therefore necessary to set the clock and date first. The text on the display guides you step-by-step through the menu.

In order to access the "Clock" menu, a timer or cook time cannot be running.

To set the clock:

- 1. Press CLOCK.
- 2. Enter the current time; for instance, for 11:30, press the keys 1 1 3 0. The programmed time is displayed:

Set clock:

Set time of day
then press CLOCK
2007

- 3. Press CLOCK.
- 4. Press 1 for am or 2 for pm (12-hour mode).

The clock is now set and operating. The menu item "Set date" is displayed:



To set the date:

- 1. Set the clock as described above.
- 2. Enter the current year; for instance, for 2007 press the keys 2 0 0 7.
- 3. Press CLOCK.
- 4. Enter the current month (1-12).
- 5. Press CLOCK.
- 6. Enter the current day of the month.
- 7. Press CLOCK.

The date has been set. Date and time are displayed:



Note:

- Press BACK to return to the previous screen.
- Press CLEAR to clear the most recent number entered.

Setting the Language

The default display language is English. However, you can change the language in the user settings.

Note: The oven must be turned off in order to access the menu.

To set the language:

1. Press INFO.

The user settings menu is displayed:



2. Press 2 for "custom".

The following menu is displayed:



3. Press 2 for "Language".

The available languages are displayed:



Use the numeric keys to select your preferred language.
 The display from step 2 appears in the language you selected.

Note:

- Press INFO to exit user settings.
- Press BACK to return to the previous screen.
- For more information on user settings, see "User Settings".

Selecting the Upper or Lower Oven

To set a heating mode and temperature in a double oven, the corresponding oven has to be active. To select an oven, press UPPER or LOWER.

Setting the Oven Mode and Temperature

To set the oven mode and temperature:

- 1. Press ON/OFF to switch on the oven.
- 2. Double ovens: select the desired oven by pressing UPPER or LOWER.
- 3. Press the desired oven mode.

The current oven temperature, oven mode symbol, name and default temperature appear in the display:



4. Enter the temperature, for instance, press 4 0 0 for 400°.

The selected temperature appears in the display:



5. Press START.

The oven starts.

Preheat monitor:

While the oven is preheating, the current oven temperature is displayed. Next to the current temperature is a preheat monitor that fills with five bars while the oven heats up. When the specified temperature is reached, all of the bars are visible and a beep sounds.

Note:

- The adjustable temperature ranges are limited. A message appears in the display if an invalid temperature is entered.
- The cooking mode and temperature can be changed at any time during oven operation.
- Press INFO once to obtain information on the selected cooking mode. Press INFO twice to obtain information on the recommended rack position.

Heating Time Limitation

The maximum heating time is limited. If you forget to turn off the oven, it turns off automatically after a set period of time (see table below), unless using Easy Cook mode or Cook Time.

The maximum time allowed for Dehydrate mode is 48 hours. The maximum time for Sabbath mode is 74 hours. For all other cooking modes, the maximum time allowed depends on the temperature:

Temperature in °F	Temperature in °C	Max. time allowed without activity
100 - 200	30 - 120	24 h
201 - 550	121 - 300	12 h

Heating stops until a setting is changed.

The panel lock is a child safety mechanism to prevent children from accidentally turning on the oven or changing an oven setting.

Turning the panel lock on and off:

To turn the panel lock on, press and hold the PANEL LOCK key for four seconds. "Panel locked" will appear in the display.

To turn the panel lock off, press and hold the PANEL LOCK key for four seconds. The message in the display will disappear.

When panel lock is activated, all keys are locked except for the following:

- COOK TIME: Turns off beep for the end of cooking time.
- TIMER: Turns off beep for the end of the timer.
- ON/OFF: Turns off oven.

Double ovens have two timers that can be set: Timer 1 is in the upper display and Timer 2 is in the lower display. The relevant display has to be active in order to set the timer.

To set the timer:

1. Press TIMER.

Press once to display "hours: minutes".

Press twice to display "minutes: seconds".

2. Enter length of time, for instance, 10 3 0 for 10 minutes and 30 seconds.

The time entered appears in the display:



3. Press TIMER START/OFF.

The timer starts.

A beep sounds when the timer ends. Press TIMER START/OFF. The timer and beep are canceled.

A running timer can also be canceled by pressing TIMER START/OFF.

To change a running timer:

1. Press TIMER.

The timer stops.

Panel Lock

Timer

2. Set a new time.

The old time is erased when the first number for the new time is entered.

3. Press TIMER START/OFF.

The timer starts.

Note:

- The maximum time the timer can be set is 24 hours.
- The timer does not change when other settings are changed.

Fast Preheat heats the oven quicker than standard preheat. Fast Preheat is available for Bake, Roast, Convection Bake, Convection Roast, True Convection and Pizza cooking modes.

To set Fast Preheat:

- 1. Set the oven mode and temperature as usual.
- 2. Press FAST PREHEAT.

The flash symbol appears in the display:



3. Press START.

The oven is preheated when all of the bars are visible and a beep sounds. Fast Preheat is then complete. The flash symbol disappears.

Note:

- To use Fast Preheat, the temperature has to be set to at least 200 °F (100 °C).
- Fast Preheat remains on even if you switch to a different cooking mode after starting Fast Preheat. If Fast Preheat is not available for the new mode, standard preheat is activated.

Fast Preheat

Special Features

The special features provide you with additional conveniences when cooking. Learn more about these special features in the following sections.

- Cook Time
- Stop Time
- Probe
- Easy Cook
- Favorites
- Sabbath Mode

Cook Time

Use the COOK TIME feature to operate the oven mode for a set period of time. The oven starts immediately and then turns off automatically when the set time is up.



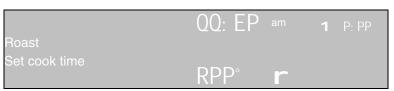
Caution:

To maintain food safety, do not leave food in the oven for more than one hour before or after cooking.

To set the Cook Time:

- 1. Set the oven mode and temperature.
- 2. Press COOK TIME.

The specified oven mode, the temperature and the **1** symbol appear in the display:



3. Enter the cooking time in hours and minutes. For instance, for 45 minutes, press the numbers 0 4 5.

Note: it is also possible to press only two numbers (e.g. 4 and 5) and to confirm with COOK TIME.

The programmed cooking time now appears next to the 1 symbol:



4. Press START.

The oven starts. At the end of the programmed cooking time, the oven turns off and a beep sounds. Open the oven door or press COOK TIME to turn off the beep sound.

To change the cooking time after the oven has been started, press COOK TIME. You can then set a new cooking time.

Note:

- You cannot use Cook Time if a probe (some models) is being used.
- The maximum Cook Time setting allowed in 12-hour display mode is 11:59 hours or 23:59 hours in 24-hour display mode. See "User Settings" for changing the display mode.

Stop Time

Use Stop Time to delay the start of a Cook Time. Enter the time that you want the mode to end. The oven calculates the proper start time. It starts and stops automatically.



Caution:

To maintain food safety, do not leave food in the oven for more than one hour before or after cooking.

To set the Stop Time:

- 1. Set a Cook Time first.
- 2. Press STOP TIME.

The oven mode, temperature and the stop time symbol are displayed:



3. Enter the stop time, for instance, press 1 2 4 5 for 12:45. The stop time appears next to the stop time symbol **W**:



4. Press START.

The oven enters delayed mode. The oven turns on when the start time (in this example, 12:00 pm) is reached.

At the end of the programmed cooking time, the oven turns off and a beep sounds. Open the oven door or press COOK TIME to turn off the beep sound.

To change a delayed timed mode without starting the oven, press STOP TIME. You can then set a new stop time and change the oven mode and temperature.

Note:

- It is not possible to set a stop time when using a probe (some models).
- The maximum stop time setting allowed in 12-hour display mode is 11:59hours, or 23:59 hours in 24-hour display mode.
- It is also possible to set a stop time without setting a cook time. Then the oven starts immediately and stops automatically.

Easy Cook

Easy Cook contains functions with pre-programmed settings. The heating mode, temperature and cooking time are automatically activated based on the items you choose in the menus. However, it is possible to change temperature and cooking time manually.



Caution:

To maintain food safety, do not leave food in the oven for more than one hour before or after cooking.

The following foods are available:

Category	Food	Program	Weight (lbs)	Rack Position
Baked Goods	Cookies	One Rack	no weight	3
		Two Racks	no weight	2+5
		Three Racks	no weight	1+3+5
	Cakes	Sheet Cake	no weight	3
		Cupcakes	no weight	3
		Round Cake	no weight	3
	Biscuits	-	no weight	3
	Brownies	-	no weight	3
Pie and Pizza	Frz. Rise Pizza		no weight	3
	Frz. Thin Pizza		no weight	3
	Frozen Pie		no weight	2
	Fresh Pie		no weight	2
Poultry	Chicken	Whole	3.5-5	2
		Breast	no weight	3
	Turkey	Whole Unstuffed	10-25	1
		Breast	4-8	2
Meats	Rib Eye Roast	Medium Rare	3-5.5	2
		Medium	3-5.5	2
	Pork Loin	Boneless	1.5-6	2
	Spiral Ham		6-10	2

To set Easy Cook:

1. Press EASY COOK.

The "Easy Cook" menu appears in the display:



2. Select the function using the numeric keys; for instance, 4 for "Meats".

A submenu appears:



Select the type of food you want to cook. For instance, press 1 for Rib Eye Roast.

A submenu appears:



4. Choose the level of doneness.

The suggested weight appears in the display (if applicable):



5. Use the numeric keys to set the weight, for instance press 3 5 for 3.5 lbs. The set weight appears in the display:

	QQ: EP am	
Rib Eye Roast		
Medium rare		
Weight: 3.5 lbs		

6. Press START.

The remaining programmed cooking time appears in the display. The time when the food will be done cooking is displayed next to the Stop Time symbol. At the end of the programmed time, the oven turns off and a beep sounds. Open the oven door or press COOK TIME to turn off the beep sound.

Note:

- When using an automatic program, it is not necessary to preheat the oven when roasting meat or poultry.
- It is possible to change the oven temperature and time for some programs.
- Wrap spiral ham with aluminum foil prior to roasting.
- Turkey may need to be covered after approximately 2 hours of roasting to prevent over browning.
- After roasting beef and pork, let the meat stand covered with aluminum foil for 10 minutes in order to reach the final internal temperature.
- The height of the rib eye roast should be 2 ½" to 3".
- At the end of the automatic program check the internal temperature of the meat with a meat thermometer in order to ensure food safety.

Favorites

Use Favorites to store the settings for your favorite dishes.

There are four memory settings available for this feature. The temperature, cooking mode and cooking time are activated automatically based on the stored items. However, it is possible to change temperature and cooking time manually.

Note: it is only possible to store settings after cooking.

To save your favorite settings:

1. Press FAVORITES.

The Favorites menu appears:



2. Press numeric key 1 for "Save Favorite".

Memory settings 1 through 4 are displayed:



3. Select your preferred memory setting. The settings are stored.

To use Favorites:

- 1. Press FAVORITES.
- 2. Press numeric key 2 to select "Start Favorite".

Memory settings 1 through 4 are displayed:



3. Select your preferred memory setting.

The stored program starts.

At the end of the programmed time, the oven turns off and a beep sounds. Open the oven door or press COOK TIME to turn off the beep.

Note:

- Press OVEN TEMP to change the temperature.
- Press COOK TIME to change the cooking time.

Sabbath Mode

Sabbath Mode is for religious faiths with "no work" requirements on the Sabbath. Sabbath Mode must be activated in the user settings (default setting: On).

To set Sabbath Mode:

- 1. Press and hold BAKE for five seconds.
- 2. Press COOK TIME.

The **1** symbol for the cooking time, the suggested time (27 hours) and the temperature appear:



- 3. Set the preferred time, for instance, press the keys 3 0 0 0 for 30 hours.
- Press START. The oven starts.

Note:

- While using Sabbath Mode, only the ON/OFF function is active.
- You can set a period of time between 24 and 74 hours.
- The temperature in Sabbath Mode is 190 °F (85 °C).
- For double oven models, Sabbath Mode is available for both ovens, but not at the same time.

The probe measures the internal temperature of the food. The probe is available for Bake, Roast and all convection cooking modes except Convection Broil.

Placing the probe:

Insert the tip of the probe where the least amount of heat penetrates the meat. The best location is in the middle and thickest part of the meat. Make sure the probe is not touching fat, bone, parts of the oven or pan.

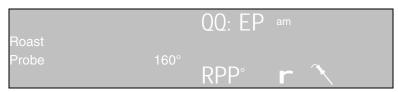
To use the probe:

- 1. Insert the probe into the meat as described above.
- 2. Connect the probe to the oven.

Note: to prevent burns, do not attempt to insert the probe in a hot oven.

- 3. Set the cooking mode and temperature.
- 4. Press PROBE.

The default temperature (160°) and Probe icon appear in the display:



5. Set the internal temperature for the probe; for instance, press 1 4 5 to set the probe temperature to 145°. See cooking charts for appropriate internal temperatures.

Probe

The adjusted probe temperature appears in the display:



6. Press START.

Once the probe temperature is reached, the oven turns off and a beep sounds. Open the oven door to turn off the beep. The Probe icon disappears when the probe is removed.

The probe temperature can be changed at any time by pressing PROBE and entering the new temperature.

Note:

- Probe is not available when Cook Time has been set.
- The range for the internal temperature is between 135 $^{\circ}$ F and 200 $^{\circ}$ F (60 $^{\circ}$ C and 100 $^{\circ}$ C).
- Do not store the probe in the oven.
- Always use the handle of the probe for inserting and removing.
- Always use a potholder to remove the probe since it becomes hot.
- For double oven models, the probe is only available for the upper oven.

The user settings allow you to customize your oven. Use this menu to change the following:

User Settings

Menu item	Description	Default
Clock	Display mode: 12-hour or 24-hour	12-hour
Language	Language setting: English, Français, Español, Deutsch	English
Beep length	Beep length setting: Short, Medium, Long	Medium
More:		
Beeps	Beeps for each key: Yes or No	Yes
Temperature F or C	Temperature mode: Fahrenheit or Celsius	Fahrenheit
More:		
Weight	Weight mode: lbs or kg	lbs
Temperature Offset	Sets the offset value. This feature is useful if you find that food is consistently either too brown or too light. When you select an offset value, the actual oven temperature is raised or lowered by this value.	0
Sabbath Mode	"Sabbath Mode" function: On or Off	On

To change the settings:

The oven must be turned off with no timer running in order to access the "User Settings" menu.

1. Press INFO.

A menu appears:

```
User Settings
1 standard
2 custom
```

2. Press 2 for "custom".

The first menu appears:

```
1 Clock
2 Language
3 Beep length
4 More
```

3. Select the desired menu item.

Note:

- Press INFO to exit user settings.
- Press BACK to return to the previous menu.
- To revert back to the default settings, select "standard" in the menu.

Getting the Most Out of Your Appliance

General Tips

Pan Placement

Baking results are better if pans are placed in the center of the oven. If baking more than one pan on a rack, allow at least 1" to 1 ½" of air space around the pan. When baking four cake layers at the same time, stagger pans on two racks so that one pan is not directly above the other.

Preheating the Oven

- Place oven racks in desired position before heating the oven.
- Preheat the oven when using the Bake, Convection Bake, True Convection and Pizza modes.
- Preheat is not used for Roast, Convection Roast and Speed Convection.
- Allow oven to preheat while preparing recipe ingredients or food items.
- Setting a higher temperature does not shorten preheat time.
- Once oven is preheated, place food in the oven as quickly as possible to minimize the loss of heat and reduction of oven temperature.
- Use Fast Preheat to speed up preheating.

For Best Results

- Use the cooking recommendations as a guide.
- Use the interior oven light to view the food through the oven window rather than opening the door frequently.
- Use the Timer to keep track of cooking times.
- Open the door as briefly as possible to avoid temperature reduction.

Baking Pans and Dishes

- Glass baking dishes absorb heat. Therefore, reduce oven temperature 25 °F when baking in glass.
- Use pans that provide the desired browning. For tender, light, golden, brown crusts, use light, anodized or shiny metal bakeware.
- Dark, rough or dull pans (nonstick or anodized) will absorb heat and result in a browner, crisper crust. Some manufacturers recommend reducing the temperature 25 °F when using this type of pan. Follow manufacturers' recommendations.
- Insulated cookie sheets or bakeware may increase the length of cooking time.
- Do not set broil pans or any other heavy object on the open oven door.
- Do not keep the empty broil pan in the oven during cooking as this could change cooking performance. Store the broil pan outside the oven.

High Altitude Baking

When cooking at high altitude with Bake, Roast, Convection Bake or Convection Roast modes, recipes and cooking times will vary.
 For accurate information, write the Extension Service, Colorado State University, Fort Collins, Colorado 80521. There may be a cost for the guides. Specify which high altitude food preparation guide you prefer: general information, cakes, cookies, breads, etc.

Condensation

It is normal for certain amount of moisture to evaporate from the food during any
cooking process. The amount depends on the moisture content of the food. The
moisture may condense on any surface cooler than the inside of the oven, such
as the control panel.

Bake

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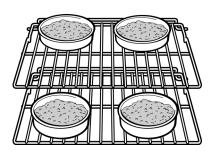
Bake is cooking with dry, heated air. Both the upper and lower elements cycle to maintain the oven temperature.

The Bake mode can be used to prepare a variety of food items, from pastries to casseroles. Refer to recipe or package directions for oven temperature and baking time.

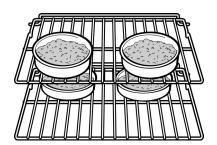
Preheat the oven if the recipe recommends it.

- Baking time will vary with the size, shape and finish of the bakeware. Dark metal
 pans or nonstick coatings will cook faster with darker results. Insulated bakeware will lengthen the cook time for most foods.
- For best results, bake food on a single rack with at least 1-1¹/₂" space between pans or dishes and oven walls.
- Eliminate heat loss from the oven by using the window to periodically check food for doneness instead of opening the door.
- If multiple racks are necessary, use a maximum of 2 racks. For cakes use rack positions 3 and 5. For cookies use rack positions 1 and 4 (27" appliances) or 2 and 5 (30" appliances). Stagger pans so that one is not directly above the other (see graphic below). See "Pan Placement" under "General Tips" for more info. You may also consider using a convection mode.

27" appliances:



30" appliances:



Tips

Convection Bake

Tips



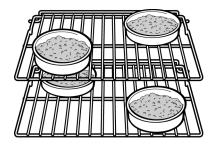
Convection Bake is similar to Bake. Heat comes from the upper and lower heating elements. The main difference in convection baking is that the heat is circulated throughout the oven by the convection fan.

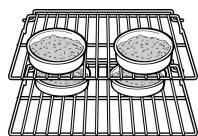
The Convection Bake mode is well suited for cakes, bar cookies and breads to take advantage of the bottom heat, yielding a better crust on baked items. The benefits of Convection Bake include:

- Slight decrease in cook time.
- Higher volume (yeast items rise higher).
- Place food in shallow, uncovered pans, such as cookie sheets without sides.
- If baking more than one pan on a rack, allow at least 1" to 1 ½" of air space around the pan. Stagger pans so that one is not directly above the other (see graphic below).

27" appliances:

30" appliances:





Convection Bake Chart

Food Item	Rack Position	Temperature	Time
Cakes			
Bundt Cake	2	325	45-65
Angel Food	1	325	35-50
Layers (8" or 9")	3	325	28-40
Rectangle (9x13)	3	325	30-37
Pie			
2 Crust, fresh, 9"	2	350	45-60
2 Crust, frozen fruit, 9"	2	350	75-85
Meringue Topping Pie	2	350	12-18
Nut Pie	2	325	45-60
Custard	2	425	12-15
		325	30-48
Bar Cookies			
Lemon	3	325	30-40
Brownie	3	325	30-45
Breads			
Yeast Bread, loaf, 9x5	2	400	23-33
Quick Bread, loaf, 8x4	2	350	48-62

True Convection

Tips



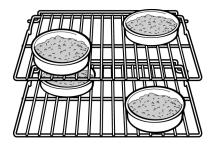
True Convection cooks with heat from a third element behind the back wall of the oven. The heat is circulated throughout the oven by the convection fan.

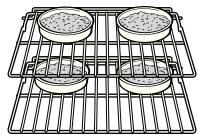
True Convection is well suited for cooking individual serving-sized foods such as cookies and biscuits. It is also good for cooking on multiple racks (2 or 3) at the same time. Baking cookies is possible on 6 racks simultaneously. In this case, the baking time increases slightly. The benefits of True Convection include:

- Even browning.
- Time savings as a result of using multiple racks at one time.
- Reduce recipe temperature by 25 °F. Refer to True Convection chart.
- Place food in low-sided, uncovered pans such as cookie sheets without sides.
- If baking more than one pan on a rack, allow at least 1" to 1 $\frac{1}{2}$ " of air space around the pan.
- For cakes use rack positions 2 and 5 (see graphic below).

27" appliances:

30" appliances:





True Convection Chart

Food Item	Rack Position			Temp.	Time
	1 rack	2 racks	3 racks		
Cakes					
Cupcakes	4	2+5	1+3+5	325	17-27
Layers (8" or 9")	3	2+5		325	25-40
Cookies					
Sugar	3	2+5	1+3+5	350	6-10
Chocolate Chip	3	2+5	1+3+5	325	8-17
Breads					
Dinner Rolls	3	1+4	1+3+5	350	10-20
Biscuits	2	2+5	1+3+5	325	10-20
Muffins	3	2+5	1+3+5	400	14-25
Cream Puffs					
Fresh	3	2+5	1+3+5	400	23-33

Roast

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Roast uses both the upper and lower elements to maintain the oven temperature. Roasting uses more intense heat from the upper element than the lower element. This results in more browning of the exterior while the inside remains especially moist.

Tips

Roast is best suited for large cuts of meat and poultry.

- Use a high-sided broil pan, or cover dish with a lid or foil.
- Add liquids, such as water, juice, wine, bouillon or stock for flavor and moisture.
- Roasting bags are suitable for use in this mode.
- When roasting whole chicken or turkey, tuck wings behind back and loosely tie legs with kitchen string.

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Convection Roast uses heat from the top and bottom elements as well as heat circulated by the convection fan.

The Convection Roast mode is well suited for preparing tender cuts of meat and poultry.

The benefits of Convection Roast mode include:

- As much as 25% faster cooking than non-convection modes.
- Rich, golden browning.
- Use the same temperature as indicated in the recipe.
- Check doneness early, since roasting time may decrease. Refer to Convection Roast chart for examples.
- Do not cover meat or use cooking bags.
- Use the broil pan and grid provided with the oven for roasting. A shallow, uncovered pan can also be used.
- Use a meat thermometer to determine the internal temperature of the meat.
- If the meat is browned to your liking, but is not yet done, a small strip of foil can be placed over the meat to prevent overbrowning.
- Let meat stand covered with foil 10-15 minutes after removing it from the oven.
- Refer to chart for recommended rack positions.

Convection Roast

Tips

Convection Roast Chart

Food Item	Rack Pos.	Weight	Oven Temp.	Time (min/lb)*	Internal Temp.
Beef					
Rib Eye Roast (boneless)					
Medium rare	2	3.0-5.5	325	27-31	145
Medium	2	3.0-5.5	325	30-38	160
Rump, eye, tip, sirloin (boneless)					
Medium rare	2	3.0-6.0	325	18-33	145
Medium	2	3.0-6.0	325	30-35	160
Pork					
Tenderloin Roast (medium rare)	2	2.0-3.0	425	15-24	145
Loin Roast (boneless or bone in)	2	1.5-3.0	350	19-36	160
Loin Roast (boneless or bone in)	2	3.0-6.0	350	14-21	160
Tenderloin	2	2.0-3.0	425	21-28	160
Poultry					
Chicken, whole	2	3.5-8.0	375	13-20	180
Turkey, unstuffed**	1	12-15	325	10-14	180
Turkey, unstuffed**	1	16-20	325	9-13	180
Turkey, unstuffed**	1	21-25	325	6-12	180
Turkey Breast	2	4.0-8.0	325	19-23	170
Cornish Hen	2	1.0-1.5	350	45-75	180
				(total time)	
Lamb					
Leg, boneless					
Medium	2	4.0-6.0	325	30-35	170

^{*}Roasting times are approximate and may vary depending on shape of the meat.

W

Broil uses intense heat radiated from the upper element.

The Broil mode is best suited for cooking thin, tender cuts of meat (1" or less), poultry and fish. It can also be used to brown breads and casseroles. Always broil with the door closed. The benefits of broiling include:

- · Fast and efficient cooking.
- Cooking without the addition of fats or liquids.
- Preheat oven 3-4 minutes. Do not preheat for more than 5 minutes.
- Steaks and chops should be at least ¾" thick.
- Brush fish and poultry with butter or oil to prevent sticking.
- Use the broil pan and grid included with the oven.

Broil

Tips

^{**}Stuffed turkey requires additional roasting time. The minimum safe temperature for stuffing in poultry is 165 $^{\circ}$ F.

- Do not cover the broil grid with foil. It is designed to drain fats and oils away from the cooking surface to prevent smoking and spattering.
- Turn meats once during the recommended cook time (see Broil Chart for examples).
- When top browning casseroles, use only metal or glass ceramic dishes such as Corningware®.
- Never use heat-proof glass (Pyrex®); it cannot tolerate the high temperature.

Food Item Broil Internal Time Time Rack Pos. Setting Temp. side 1* side 2* Beef Steak, 3/4" to 1" Medium Rare 6 3 145 5-7 4-6 Medium 5 3 160 8-9 5-7 Well 5 3 170 10-11 7-9 Hamburger, 3/4" to 1" 6 3 Medium 160 5-8 4-6 **Poultry** Chicken Thighs 3 1 180 14-15 12-13 Pork Pork Chops, 1" 4 2 160 8-10 8-9 Sausage - fresh 4 3 160 3-5 2-4 5 3 3-4 Ham Slice, 1/2" 160 4-5 Seafood Fish Filets, 3/4" to 1" Do not 3 buttered 1 11-15 145 turn Lamb Chops, 1" Medium Rare 4-6 4-5 4 3 145 Medium 3 5-7 4 160 5-6 3 Well 4 170 6-8 6-7

Broil Chart

^{*}Broiling times are approximate and may vary slightly. Times are based on cooking with a preheated broil element.

Convection Broil

Tips

 Image: Control of the control of the

Convection Broil is similar to Broil. It combines intense heat from the upper element with heat circulated by a convection fan.

Convection Broil mode is well suited for cooking thick, tender cuts of meat, poultry and fish. Convection Broil is not recommended for browning breads, casseroles and other foods. Always use convection broil with the door closed.

In addition to the benefits of standard broiling, convection broiling is faster.

- Preheat oven 3-4 minutes. Do not preheat for more than 5 minutes.
- Steaks and chops should be at least 1½" thick.
- Use the broil pan and grid included with your oven.
- Do not cover the broil grid with foil. It is designed to drain fats and oils away from the cooking surface to prevent smoking and spattering.
- Turn meats once during the recommended cook time (see Convection Broil Chart for examples).
- Never use heat-proof glass (Pyrex®); it cannot tolerate the high temperature.

Convection Broil Chart

Food Item	Rack Pos.	Broil Setting	Internal Temp.	Time side 1*	Time side 2*
Beef					
Steak, 1½" or more					
Medium Rare	3	550	145	11-13	9-11
Medium	3	550	160	13-15	11-13
Well	3	550	170	15-17	13-15
Hamburger, 1" or more					
Medium	4	550	160	11-14	8-11
Poultry					
Chicken Breast	3	450	170	18-20	17-19
Pork					
Chops, 1¼" or more	4	550	160	9-11	8-10
Sausage, fresh	4	550	180	5-7	3-5

^{*}Convection broiling times are approximate and may vary slightly. Times are based on cooking with a preheated broil element.

Pizza

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In the **Pizza** mode, heat from the lower and upper elements is circulated throughout the oven by the convection fan.

Use the Pizza mode for fresh or frozen pizza.

- For a crispy crust, place pizza directly on the rack.
- For a softer crust, use a pizza pan.
- When proofing dough, coat dough with olive oil and cover bowl tightly with plastic wrap to prevent crust formation.
- Sprinkle cornmeal on the pizza pan to prevent sticking.
- If using a pizza paddle, sprinkle the paddle liberally with cornmeal for ease in transferring the dough to the pan.
- If par-baking handmade pizza dough, prick the dough with a fork before baking.
- If using a pizza pan, choose a dark, perforated pan for a more crisp crust and a non-perforated pan for a softer crust.
- · Preheat baking stones while the oven is preheating.
- Bake homemade pizzas on rack position 2 in center of the rack.
- Follow manufacturer's directions for frozen pizza.
- The convection fan cycles on and off when using pizza mode.

Tips

Speed Convection



Speed Convection uses all heating elements as well as the convection fan to evenly distribute heat throughout the oven cavity. The main difference between speed convection and other convection modes is that it does not require preheating.

Speed Convection is well suited for frozen convenience foods such as fish sticks and chicken nuggets. The benefits of Speed Convection include:

- Decrease in cook time since preheating is not necessary.
- Crispy and evenly browned frozen foods.
- Begin cooking all frozen convenience products in a cold, non-preheated oven. The food will still be done in package time.
- Follow package instructions for time and temperature.
- Flipping of food halfway through recommended cook time is not necessary.
- Frozen foods that are sold in microwaveable plastic containers should not be used in this mode.
- Cook food items on rack position 3 unless directed otherwise by the product manufacturer.
- If baking more than one product simultaneously, use rack positions 2 and 5.
- Evenly space food items on pan.
- For double ovens, only one cavity is available when using Speed Convection.

Speed Convection Chart

Food Item	Rack Position	Temp.	Time
Frozen Food			
Pizza Bites	3	450	9-11
Fish Sticks	3	475	10-14
Onion Rings	3	425	14-16
French Toast Sticks	3	450	7-11
Turnovers	3	400	19-26
Filled Pockets	3	350	27-31
Chicken Nuggets	3	400	9-13
Garlic Bread	3	450	7-11
Shoestring Fries	3	450	11-16

Proof



In **Proof**, the oven uses the upper and lower elements to maintain a low temperature to proof bread or other yeast doughs.

- · Proofing is the rising of yeast dough.
- The Proof mode temperature range is 85 °F to 110 °F.
- Loosely cover the bowl or pan and use any rack that accommodates the size of the container.
- Keep the door closed and use the oven light to check the rising of the dough.

Warm



In **Warm**, the upper and lower elements maintain a low temperature in the oven cavity in order to keep food at serving temperature.

- Use the Warm mode to keep cooked foods hot until ready to serve.
- Warm mode temperatures are 140 °F 220 °F.
- Foods that must be kept moist should be covered with a lid or aluminum foil.



Caution:

When using Warm mode, follow these guidelines:

- Do not use the Warm mode to heat cold food.
- Be sure to maintain proper food temperature. The USDA recommends holding hot food at 140 °F or warmer.
- DO NOT warm food longer than one hour.



Dehydrate dries with heat from a third element behind the back wall of the oven. The heat is circulated throughout the oven by the convection fan.

Use Dehydrate to dry and/or preserve foods such as fruits, vegetables and herbs. This mode holds an optimum low temperature (100 °F - 160 °F) while circulating the heated air to slowly remove moisture. The oven stays on for 48 hours before shutting off automatically.

- Dry most fruits and vegetables at 140 °F. Dry herbs at 100 °F (refer to the Dehydrate Chart for examples).
- Drying times vary depending on the moisture and sugar content of the food, the size of the pieces, the amount being dried and the humidity in the air. Check food at the minimum drying time.
- Multiple drying racks (not included) can be used simultaneously.
- Treat fruits with antioxidants to avoid discoloration.
- Consult a food preservation book, county Cooperative Extension Office or library for additional information.

Dehydrate

Tips

Dehydrate Chart

Food Item	Preparation	Approx. drying time (hrs)	Test for done- ness
Fruit			
Apples	Dipped in ¼ cup lemon juice and 2 cups water, ¼" slices.	11-15	Slightly pliable.
Bananas	Dipped in ¼ cup lemon juice and 2 cups water, ¼" slices.	11-15	Slightly pliable.
Cherries	Wash and towel dry. For fresh cherries, remove pits.	10-15	Pliable leath- ery, chewy.
Orange peels	Orange part of skin thinly peeled from oranges.	2-4	Dry and brittle.
Orange slices	1/4" slices of orange.	12-16	Skins are dry and brittle, fruit is slightly moist.
Pineapple rings			
canned	Towel dried.	9-13	Soft and pli- able.
fresh	Towel dried.	8-12	Soft and pli- able.
Strawberries	Wash and towel dry. Sliced ½" thick, skin (outside) down on rack.	12-17	Dry and brittle.

Food Item	Preparation	Approx. drying time (hrs)	Test for done- ness
Vegetables			
Peppers	Wash and towel dry. Remove membrane of peppers, coarsely chopped about 1" pieces.	15-17	Leathery with no moisture inside.
Mushrooms	Wash and towel dry. Cut off stem end. Cut into 1/8" slices.	7-12	Tough and leathery, dry.
Tomatoes	Wash and towel dry. Cut thin slices, 1/8" thick, drain well.	15-20	Dry, brick red color.
Herbs			
Oregano, Sage, Pars- ley, Thyme, Fennel			Crisp and brit- tle.
Basil	Use basil leaves 3 to 4 inches from the top. Spray with water, shake off moisture and pat dry.	Dry at 100 °F 4-6 hours.	Crisp and brit- tle.

Cleaning and Maintenance

Cleaning

Self-Clean

During Self-Clean, the oven is heated to a very high temperature. Soil is burned off at this temperature.

ATTENTION: Wipe out excessive spillage before self-cleaning the oven.

ATTENTION: Do not clean parts or accessories in the Self-Clean oven.

To set the Self-Clean mode:

- 1. Press SELF CLEAN.
- 2. Press COOK TIME.

The Cook Time symbol and the default time appear:



- 3. Depending on the soil level, you can change the length of the Self-Clean mode (1:30-2:30 hours). To change the cleaning time to 2 hours and 15 minutes (2:15), press 2 1 5.
- 4. Press START.

Self-Clean starts.

The oven is locked during self-cleaning mode. The symbol appears in the display. You will only be able to open the oven door when the symbol disappears. Press PAUSE/STOP once to pause Self-Clean. Press twice to stop Self-Clean. Once the oven has cooled, wipe out the remaining ash with a wet towel.

Note:

- You cannot turn on the oven light during self-cleaning.
- The special heat-resistant enamel and the polished components in the oven can become discolored over time. This is normal and does not affect operation.
 Under no circumstances should you try treating discolorations with scouring pads or abrasive cleaners.
- In double oven models, self-clean is only available for one oven at a time, and the other oven must be turned off.

Avoid These Cleaners

Do not use commercial oven cleaners such as Easy Off®. They may damage the oven finish or parts.

Never use scouring pads or abrasive cleaners.

Cleaning Guide

Part	Recommendations
Flat Rack and Telescopic Rack	Wash with hot soapy water. Rinse thoroughly and dry, or gently rub with cleansing powder or soapfilled pads as directed. DO NOT clean the rack in the self-cleaning oven.
Broil Pan and Grid	Wash with hot soapy water. Rinse thoroughly and dry, or gently rub with cleansing powder or soapfilled pads as directed. DO NOT clean broil pan and grid in the self-cleaning oven.
Fiberglass Gasket	DO NOT CLEAN GASKET.
Glass	Wash with soap and water or glass cleaner. Use Fantastik® or Formula 409® to remove grease spatters and stubborn stains.
Painted Surfaces	Clean with hot soapy water or apply Fantastik® or Formula 409® to a clean sponge or paper towel and wipe clean. Avoid using powder cleaning agents, steel wool pads and oven cleaners.
Porcelain Surfaces	Immediately wipe up acid spills like fruit juice, milk and tomatoes with a dry cloth. Do not use a moistened sponge/cloth on hot porcelain. When cool, clean with hot soapy water or apply Bon-Ami® or Soft Scrub® to a damp sponge. Rinse and dry. For stubborn stains, use soap-filled pads. It is normal for porcelain to show fine lines with age due to exposure to heat and food soil.
Stainless Steel Surfaces	Always wipe or rub in the direction of the grain. Clean with a soapy sponge, then rinse and dry, or wipe with Fantastik® or Formula 409® sprayed on a paper towel. Protect and polish with Stainless Steel Magic® and a soft cloth. Remove water spots with a cloth dampened with white vinegar. Use Bar Keeper's Friend® to remove heat discoloration.
Plastic & Controls	When cool, clean with soapy water, rinse and dry.
Probe	Wipe with soapy water. Do not submerge. Do not wash in the dishwasher.
Printed areas (words and numbers)	Do not use abrasive cleansers.

Maintenance

Replacing an Oven Light



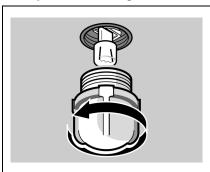
Caution:

- Make sure the appliance and lights are cool and power to the appliance has been turned off before replacing the light bulb(s). Failure to do so could result in electrical shock or burns.
- The lenses must be in place when using the appliance.
- The lenses serve to protect the light bulb from breaking.
- The lenses are made of glass. Handle carefully to avoid breaking. Broken glass could cause an injury.
- · Light socket is live when door is open.

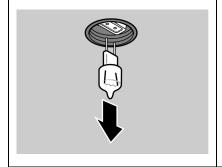
Use only 10 Watt, 12 Volt bi-pin halogen light bulbs. These bulbs can be purchased through retail stores.

Use a clean, dry cloth to handle halogen light bulbs. This will increase the life of the bulb.

To replace the halogen bulb on the oven ceiling:

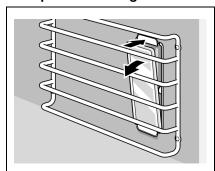


- 1. Turn off power to the oven at the main power supply (fuse or breaker box).
- 2. Remove the glass cover by unscrewing it.

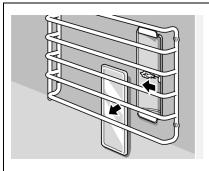


- 3. Remove the halogen bulb and replace. Grasp the new bulb with a clean, dry cloth.
- 4. Screw the glass cover back on.
- 5. Turn power back on at the main power supply (fuse or breaker box).

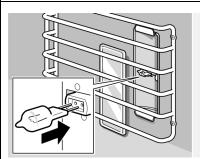
To replace the halogen bulb on the oven sidewall:



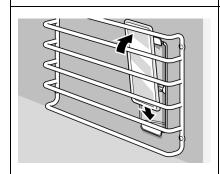
- 1. Turn off power to the oven at the main power supply (fuse or breaker box).
- 2. Push the top mounting clip back and remove the glass cover.



3. Pull the halogen bulb from its socket.



4. Replace the halogen bulb. Grasp the new bulb with a clean, dry cloth.



- 5. Put the glass cover back on by inserting it into the lower mounting clip and pressing upward until it locks into place.
- 6. Turn power back on at the main power supply (fuse or breaker box).

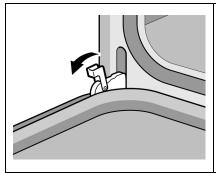
Removing the Oven Door



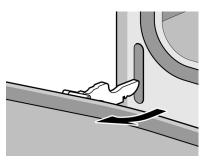
Caution: When removing the door:

- Make sure oven is cool and power to the oven has been turned off before removing the door. Failure to do so could result in electrical shock or burns.
- The oven door is heavy and fragile. Use both hands to remove the oven door. The door front is glass. Handle carefully to avoid breaking.
- Grasp only the sides of the oven door. Do not grasp the handle as it may swing in your hand and cause damage or injury.
- Failure to grasp the oven door firmly and properly could result in personal injury or product damage.
- To avoid injury from hinge bracket snapping closed, be sure that both levers are securely in place before removing the door. Also, do not force door open or closed - the hinge could be damaged and injury could result.

To remove the oven door:

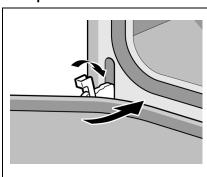


- Be sure to read the above WARNING before attempting to remove the door.
- 2. Open the door completely.
- 3. Flip levers on hinges toward you.



- 4. Close door carefully until it stops. It will be about half way closed.
- 5. Holding the door firmly on both sides using both hands, pull the door up and out of the hinge slots. Hold firmly; the door is heavy.
- 6. Place the door in a convenient and stable location for cleaning.

To replace the oven door:



- 1. Holding the door firmly in both hands, place hinges in hinge slots.
- 2. Open door all the way to expose hinges and slots.
- 3. Push lever down and away from you until flush with the bracket.
- Close and open door slowly to be sure it is correctly and securely in place. Door must be straight, not crooked.

Service

Before Calling Service

Troubleshooting Chart

Oven Problem	Possible Causes and Suggested Solutions
Oven door is locked and will not open, even after cooling.	Turn the oven off at the circuit breaker and wait five minutes. Turn breaker back on. The oven should reset itself and will be operable.
Oven is not heating.	Check circuit breaker or fuse box to your house. Make sure there is proper electrical power to the oven. Be sure oven temperature has been selected.
Oven is not cooking evenly.	Refer to cooking charts for recommended rack position. Check "Getting the Most Out of Your Appliance" for tips and suggestions.
Baking results are not as expected.	Refer to cooking charts for recommended rack position. Check "Getting the Most Out of Your Appliance" for tips and suggestions. Adjust oven calibration if necessary. See "Oven Temperature Offset" under "User Settings".
Food takes longer to cook than expected.	The oven is carefully calibrated to provide accurate results. However, the temperature can be offset if food is consistently too brown or too light. See "Oven Temperature Offset" under "User Settings".
Food is overcooked.	The oven is carefully calibrated to provide accurate results. However, the temperature can be offset if food is consistently too brown or too light. See "Oven Temperature Offset" under "User Settings".
Convection Bake/True Convection results are not as expected.	The oven temperature must be manually reduced by 25 °F. Refer to cooking charts and tips for rack positions, cooking times and pan selection. Adjust oven calibration if necessary. See "Oven Temperature Offset" under "User Settings".
Oven light is not working properly.	Replace or reinsert the light bulb if loose or defective. Touching the bulb with fingers may cause the bulb to burn out.
Oven light does not turn off.	Check for obstruction in oven door. Check to see if hinge is bent.
Oven is not self-cleaning properly.	Allow the oven to cool before running self-clean. Always wipe out loose soils or heavy spillovers before running self-clean. If oven is badly soiled, set oven for the maximum self-clean time.
Clock and timer are not working properly.	Make sure there is electrical power to oven.
"E" and a number appears in display and control beeps.	This is a fault code. Follow the instructions in the display. If the code remains or there are no instructions in the display, press INFO to display more information (if applicable) and to turn off the beep. If the code is still displayed, write down the fault code number, turn off the oven, and call Service.
With a new oven there is a strong odor when oven is turned on.	This is normal with a new oven and will disappear after a few uses. Operating the self-clean cycle also "burns-off" the smell more quickly.
Control does not react when a key is touched.	Be sure that surface is clean and dry. Touch the center of the touch key. Use the flat part of your finger.
Fan is running during modes that do not use convection	On some models, the convection fan runs while the oven is preheating. This is normal.

Oven Problem	Possible Causes and Suggested Solutions
Warm air or steam escapes from oven vent.	It is normal to see or feel steam or warm air escaping from the oven vent. Do not block the vent.
Cooling fan runs even when the oven is turned off.	This is normal. The cooling fan will continue to run, even after the oven has been turned off, until the oven has cooled sufficiently.

Data Plate

The data plate shows the model and serial number. Refer to the data plate on the appliance when requesting service. The data plate is located on the underside of the control panel:



How to Obtain Service or Parts

To reach a service representative, see the contact information at the front of the manual. Please be prepared with the information printed on your product data plate when calling.

STATEMENT OF LIMITED PRODUCT WARRANTY

What this Warranty Covers & Who it Applies to

The limited warranty provided by BSH Home Appliances Thermador in this Statement of Limited Product Warranty applies only to the Thermador appliance sold to you, the first using purchaser, provided that the Product was purchased:

- For your normal, household (non-commercial) use, and has in fact at all times only been used for normal household purposes.
- New at retail (not a display, "as is", or previously returned model), and not for resale, or commercial use.
- Within the United States or Canada, and has at all times remained within the country of original purchase.

The warranties stated herein apply only to the first purchaser of the Product and are not transferable.

Please make sure to return your registration card; while not necessary to effectuate warranty coverage, it is the best way for Thermador to notify you in the unlikely event of a safety notice or product recall.

How Long the Warranty Lasts

Thermador warrants that the Product is free from defects in materials and work-manship for a period of twelve (12) months from the date of purchase. The foregoing timeline begins to run upon the date of purchase, and shall not be stalled, tolled, extended, or suspended, for any reason whatsoever.

Repair/Replace as Your Exclusive Remedy

During this warranty period, Thermador or one of its authorized service providers will repair your Product without charge to you (subject to certain limitations stated herein) if your Product proves to have been manufactured with a defect in materials or workmanship. If reasonable attempts to repair the Product have been made without success, then Thermador will replace your Product (upgraded models may be available to you, in Thermador's sole discretion, for an additional charge). All removed parts and components shall become the property of Thermador at its sole option. All replaced and/or repaired parts shall assume the identity of the original part for purposes of this warranty and this warranty shall not be extended with respect to such parts. Thermador's sole liability and responsibility hereunder is to repair manufacturer-defective Product only, using a Thermador-authorized service provider during normal business hours. For safety and property damage concerns, Thermador highly recommends that you do not attempt to repair the Product yourself, or use an un-authorized servicer; Thermador will have no responsibility or liability for repairs or work performed by a non-authorized servicer. If you choose to have someone other than an authorized service provider work on your Product, THIS WARRANTY WILL AUTOMATICALLY BECOME NULL AND VOID. Authorized service providers are those persons or companies that have been specially trained on Thermador products, and who possess, in Thermador's opinion, a superior reputation for customer service and technical ability (note that they are independent entities and are not agents, partners, affiliates or representatives of Thermador). Notwithstanding the foregoing, Thermador will not incur any liability, or have responsibility, for the Product if it is located in a remote area (more than 100 miles from an authorized service provider) or is reasonably inaccessible, hazardous, threatening, or treacherous locale, surroundings, or environment; in any such event, if you request, Thermador would still pay for labor and parts and ship the parts to the nearest authorized service provider, but you would still be fully liable and responsible for any travel time or other special charges by the service company, assuming they agree to make the service call.

Out of Warranty Product

Thermador is under no obligation, at law or otherwise, to provide you with any concessions, including repairs, pro-rates, or Product replacement, once this warranty has expired.

Warranty Exclusions

The warranty coverage described herein excludes all defects or damage that are not the direct fault of Thermador, including without limitation, one or more of the following:

- Use of the Product in anything other than its normal, customary and intended manner (including without limitation, any form of commercial use, use or storage of an indoor product outdoors, use of the Product in conjunction with air or water-going vessels).
- Any party's willful misconduct, negligence, misuse, abuse, accidents, neglect, improper operation, failure to maintain, improper or negligent installation, tampering, failure to follow operating instructions, mishandling, unauthorized service (including self-performed "fixing" or exploration of the appliance's internal workings).
- Adjustment, alteration or modification of any kind.
- A failure to comply with any applicable state, local, city, or county electrical, plumbing and/or building codes, regulations, or laws, including failure to install the product in strict conformity with local fire and building codes and regulations.
- Ordinary wear and tear, spills of food, liquid, grease accumulations, or other substances that accumulate on, in, or around the Product.
- Any external, elemental and/or environmental forces and factors, including
 without limitation, rain, wind, sand, floods, fires, mud slides, freezing temperatures, excessive moisture or extended exposure to humidity, lightning, power
 surges, structural failures surrounding the appliance, and acts of God.

In no event shall Thermador have any liability or responsibility whatsoever for damage to surrounding property, including cabinetry, floors, ceilings, and other structures or objects around the Product. Also excluded from this warranty are scratches, nicks, minor dents, and cosmetic damages on external surfaces and exposed parts; Products on which the serial numbers have been altered, defaced, or removed; service visits to teach you how to use the Product, or visits where there is nothing wrong with the Product; correction of installation problems (you are solely responsible for any structure and setting for the Product, including all electrical, plumbing or other connecting facilities, for proper foundation/flooring, and for any alterations including without limitation cabinetry, walls, floors, shelving, etc.); and resetting of breakers or fuses.

TO THE EXTENT ALLOWED BY LAW, THIS WARRANTY SETS OUT YOUR EX-CLUSIVE REMEDIES WITH RESPECT TO PRODUCT, WHETHER THE CLAIM ARISES IN CONTRACT OR TORT (INCLUDING STRICT LIABILITY, OR NEG-LIGENCE) OR OTHERWISE. THIS WARRANTY IS IN LIEU OF ALL OTHER WARRANTIES, WHETHER EXPRESS OR IMPLIED. ANY WARRANTY IM-PLIED BY LAW, WHETHER FOR MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, OR OTHERWISE, SHALL BE EFFECTIVE ONLY FOR THE PERIOD THAT THIS EXPRESS LIMITED WARRANTY IS EFFEC-TIVE. IN NO EVENT WILL THE MANUFACTURER BE LIABLE FOR CONSE-QUENTIAL, SPECIAL, INCIDENTAL, INDIRECT, "BUSINESS LOSS", AND/OR PUNITIVE DAMAGES, LOSSES, OR EXPENSES, INCLUDING WITHOUT LIMI-TATION TIME AWAY FROM WORK, HOTELS AND/OR RESTAURANT MEALS, REMODELLING EXPENSES IN EXCESS OF DIRECT DAMAGES WHICH ARE DEFINITIVELY CAUSED EXCLUSIVELY BY THERMADOR, OR OTHERWISE. SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCI-DENTAL OR CONSEQUENTIAL DAMAGES, AND SOME STATES DO NOT AL-LOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATIONS MAY NOT APPLY TO YOU. THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS WHICH VARY FROM STATE TO STATE.

No attempt to alter, modify or amend this warranty shall be effective unless authorized in writing by an officer of BSH.