

Projection Televisions

Main Power Supply

&

Complete Shutdown Troubleshooting Guide

TP43H60	TP55H64
TP43H95	TP55H95
TP50H15	TP61H60
TP50H50	TZ43V61
TP50H60	TZ50V51
TP50H64	TZ50V61
TP50H95	TZ55V61
TP55H60	TZ61V61

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Main Power Supply

Overall Block Diagram

Figure 1 is the overall block diagram of the main switching power supply and the standby power supply. The standby supply is always active when the television is plugged into an AC line source. This supply delivers a 5V VDD and a reset 5V to the microprocessor to keep the microprocessor functioning at all times, even when the television is not operating. Transformer T840 isolates the standby supply from the live ground, and D840 is a full-wave bridge rectifier that supplies 12Vdc to voltage regulator Q840 and relay SR81 (connection not shown). When the microprocessor receives an ON command from the remote control or power key, on the front of the television, it sends 5V to relay drivers

QB30 and Q843 to close relay SR81.

When the relay closes, the AC line input is applied directly to the main power supply. The supply starts to operate and turns ON the television. D801 is the full-wave bridge rectifier for the main power supply. It rectifies the 120V AC line input to 165Vdc and applies it to the main switching IC, Q801. The primary side of the power supply is not isolated and, therefore, is at live ground. Detailed explanations of the main power supply are covered in the remainder of this section.

Troubleshooting Tip:

If SR81 never closes, check the standby power supply. Both the 5V VDD and the reset 5V are mandatory for the microprocessor to operate.

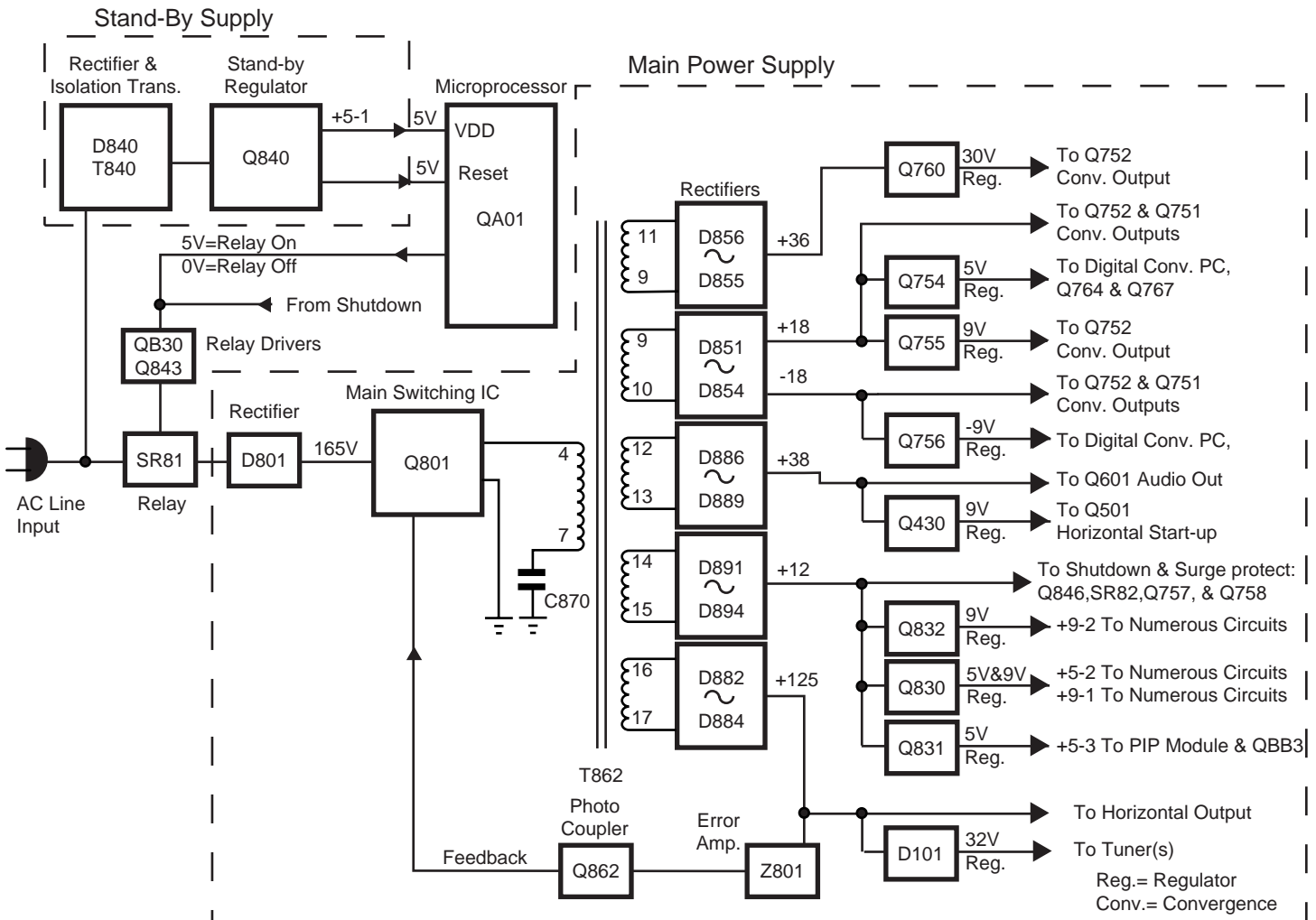


Figure 1

Operation

The main power supply is a current resonance switching power supply. Figure 2 is a basic block diagram for this supply. The primary winding of T862 and capacitor C870 create a LC series resonant circuit. An oscillator (OSC), drive circuit, and two MOSFETs are located internal to Q801 (STR-Z4117). The OSC determines the power supply's switching frequency. The drive circuit alternately switches the MOSFETs ON and OFF. The two power MOSFETs, in a push-pull configuration, alternate the current flow through the LC circuit during normal operation. The alternating current continually builds and collapses an electromagnetic field around T862's primary windings. The collapsing of the electromagnetic field induces current into the secondary windings of T862. A full-wave bridge rectifier converts the induced current into 125Vdc. To regulate the 125Vdc, an error amplifier monitors the voltage and supplies a negative feedback to the oscillator through photo-coupler Q862. Q862 isolates

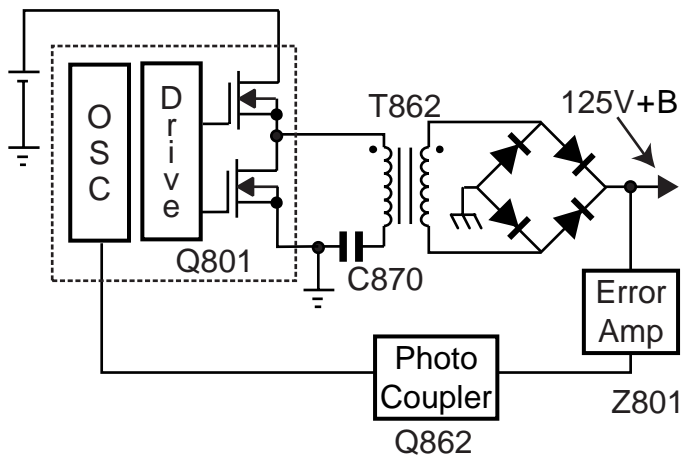
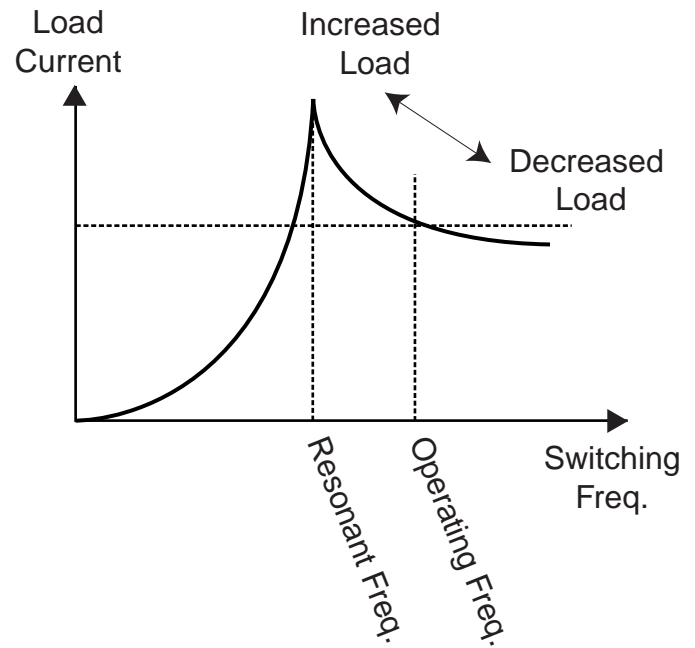


Figure 2

the primary side of the power supply from the secondary side.

Refer to figure 3. The power supply's switching frequency operates above the LC resonance frequency. When the load increases and requires more current, the oscillator frequency decreases and operates closer to the LC resonant frequency. The closer the switch-

ing frequency is to resonance, the more current flows through the primary windings of T862 and the larger the electromagnetic field builds. The larger the electromagnetic field is when it collapses, the more current is induced in the secondary winding. When the load decreases and requires less current, the switching frequency increases and moves away from resonance. As a result, less current is induced in the secondary windings.



Normal Operatin Frequency is 70-80kHz

Figure 3

Surge Protection Relay.

Refer to figure 4. To prolong the life of the power supply, a surge circuit reduces current through the main power supply at startup. When the television is OFF, relays SR81 and SR82 are open. At turn ON, SR81 closes and the switching power supply begins to operate. During this time, the power supply draws a large amount of current. To reduce the current, the ground path for bridge rectifier D801 is through resistor R810. Once the power supply becomes fully operational and produces output voltages, one of these voltages is applied to the base of transistor Q846. This voltage turns Q846 ON and allows current to flow through the coil of SR82. SR82's switch closes and creates a direct ground path for D801 by bypassing R810. SR82 remains closed during normal operation.

Troubleshooting Tip:

R810 is a fusible resistor. If SR82 does not close after the power supply is fully operational, R810 eventually opens and prevents the power supply from operating. Whenever troubleshooting the power supply, check R810 first. If R810 is open, replace it using Toshiba part number 24007061 and look for cold solders around Q846 and R846.

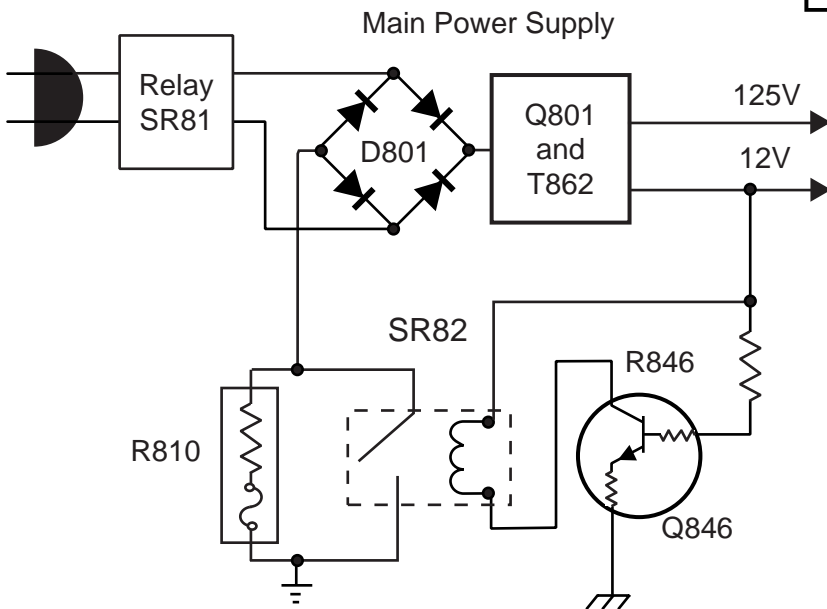


Figure 4

Start-up and Over Voltage Protect

Refer to figure 5. The positive cycle of the AC line input supplies a 16V start-up pulse to pin 8 of Q801 via resistor R861. After start-up, a drive circuit consisting of a secondary winding of T862, diode D864, and capacitor C868 supply 16-20Vdc to pin 8 of Q801 to maintain its operation. The voltage developed by the drive circuit fluctuates with the switching frequency of the power supply. Therefore, the voltage on pin 8 is also applied to an over voltage protect (OVP) block internal to Q801. If the voltage on pin 8 increases to 25V, the OVP triggers the latch and switching stops. Refer to the latch block for further information. D876 is a 27V zener diode that protects Q801 by preventing excess voltage increases on pin 8.

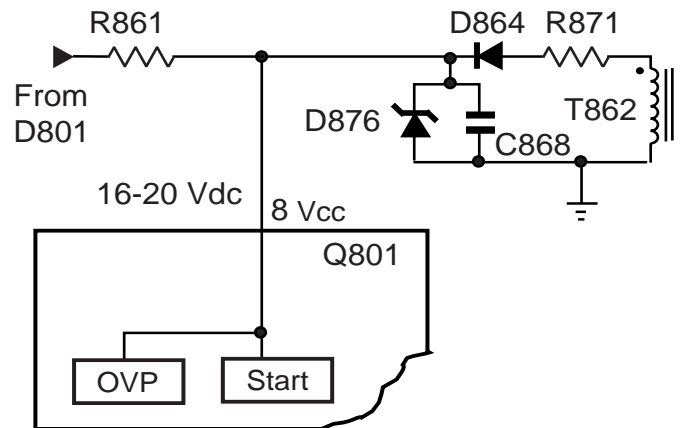


Figure 5

Logic and Drivers

Refer to figure 6. The logic block controls the MOSFETs' switching frequency. The outputs of the logic block feed two drivers that are powered by the start block. After the start-up voltage is applied to pin 8, the start block supplies a drive Vcc (DRI Vcc) of approximately 8V to pin 9. Delaying the driver supplies at start-up, prevents damaging the MOSFETs. The 8V on pin 9 powers driver B internally. To power driver A, resistor R862 and diode D862 add the voltage from pin 9 to the voltage on pin 15. D875, C863, D873 and C873 are voltage regulators and filters for these supplies.

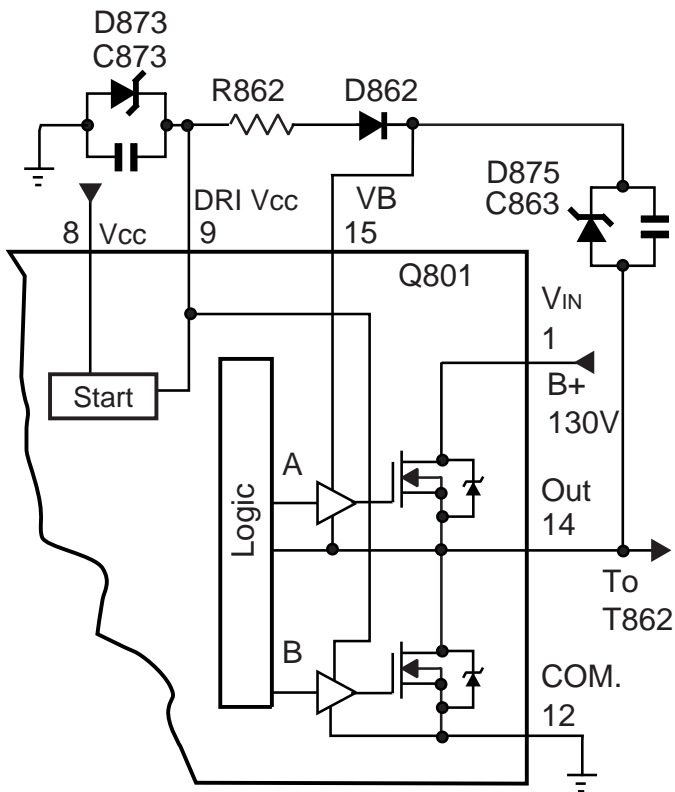


Figure 6

Oscillator

Refer to figure 7. Q801's internal Oscillator develops the power supply's switching frequency by generating a ramp waveform internally. During normal operation, both MOSFETs are OFF for a short time when they are alternately switching. This OFF time is called dead time and determined by resistor R867 on the dead time (DT) terminal pin 7.

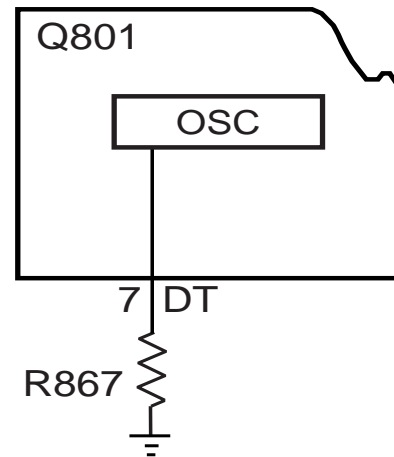


Figure 7

Oscillator Control

Refer to figure 8. To regulate the power supply, a feedback signal developed by an error amp internal to Z801, on the secondary side of the power supply, feeds the oscillator control circuit at control terminal (CONT) pin 4. Current flowing through the CONT terminal varies Q801's internal oscillator frequency to maintain a consistent current flow through the load. Thus, the current through the CONT terminal corresponds to the feedback from the +125V output.

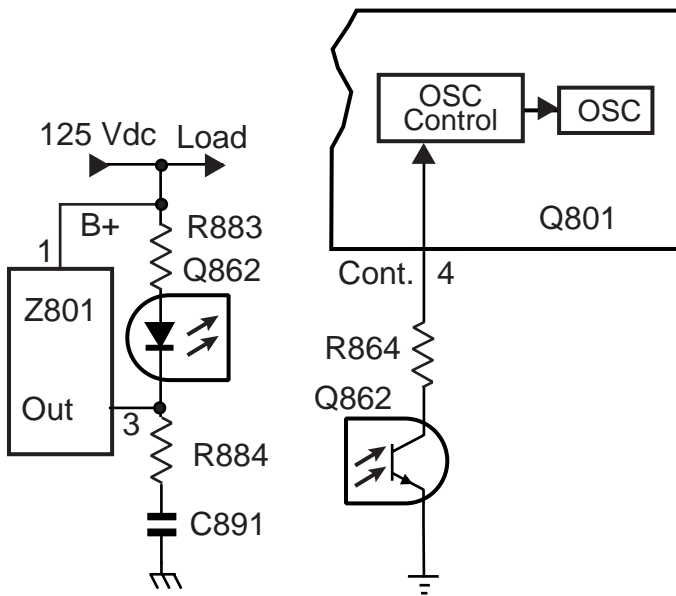


Figure 8

Latch

Refer to figure 9. The latch block stops the operation of Q801 until the voltage on pin 1 of Q801 is removed by turning the television OFF. Any one of the following detection blocks can trigger the latch.

- Over voltage protection (OVP) Block
- Thermal shock detection (TSD) Block
- Over current protection (OCP) Block

The charging time of capacitor C869, connected to the capacitor delay (CD) terminal pin 6, delays the operation of the latch circuit during start-up.

Thermal Shock Detection Block

The thermal shock detection block triggers the latch if Q801's internal temperature exceeds 150°C.

Over Current Protection

Refer to figure 10. The over current detect (OC) senses excess current in the LC series resonant circuit. As current in the LC series resonant circuit increases, a voltage develops at the over current protect (OC) terminal pin 10. Resistor R870 and C874 detect the current flow through the LC circuit. Resistor R866 samples the voltage and applies it to pin 10. Capacitor C867 is a filter to reduce ripple. Depending on the input voltage on pin 10, the over current protect responds in one of two ways:

- (1) OC Low Threshold Voltage: +2V

When the input voltage at the OC terminal is higher than +2V, the voltage at the soft start (C_{SS}) terminal pin 5 lowers and the soft start engages. By reengaging the soft start, the main oscillator frequency increases, reducing the current flow through the LC circuit. The soft start continues to operate until the voltage on pin 10 drops below 2V.

- (2) OC High Threshold Voltage: +2.5V

If the input voltage at the OC terminal exceeds +2.5V, the oscillator frequency increases to its maximum frequency and C866 discharges rapidly. When the C_{SS} terminal voltage decreases to 0.7V, the circuit resets and C866 charges again. The main oscillator frequency decreases gradually. If this condition continues, the latch engages and oscillation stops.

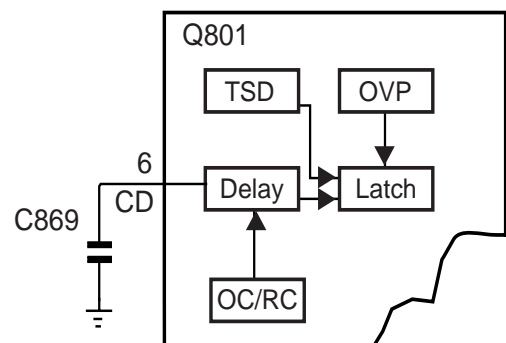


Figure 9

Soft Start

Refer to figure 10. At start-up, the soft start is engaged by capacitor C866 on pin 5, soft start (C_{ss}) terminal. While capacitor C866 charges, the switching frequency increases to reduce surge current through the MOSFETs. Once C866 is fully charged, the switching frequency goes to its normal operating frequency (approximately 70-80 kHz).

Resonate Correction

Refer to figure 10. By monitoring the current flow through pin 11, The resonate correction (RC) block prevents the oscillator switching frequency from dropping below the LC resonate frequency. As the switching frequency decreases, current increase through pin 11 of Q801. When the switching frequency comes close to resonance, the RC block engages the over current protect to increase the switching frequency and move it away from resonance.

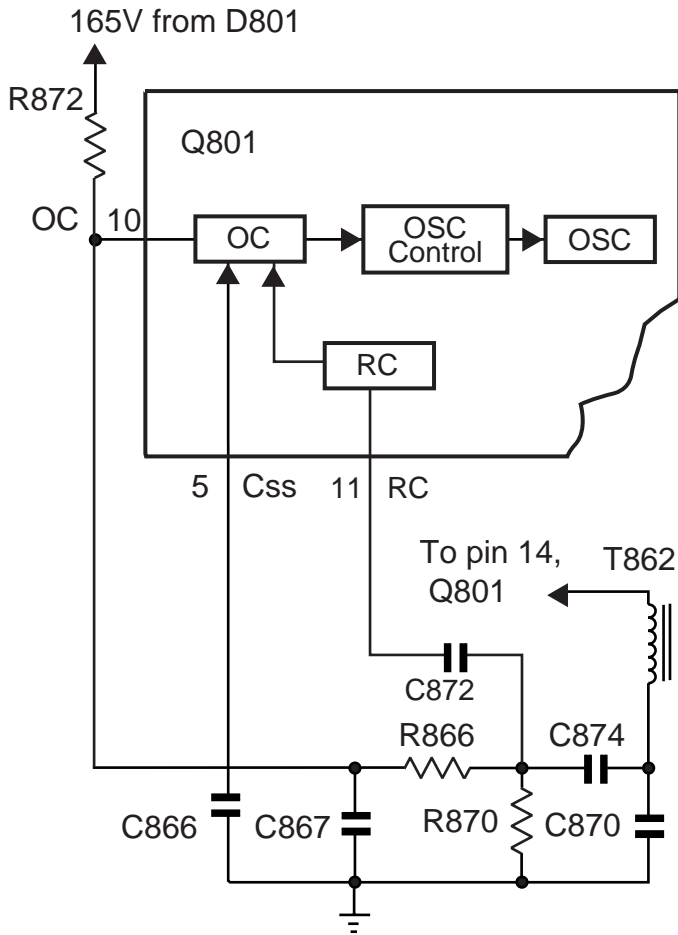
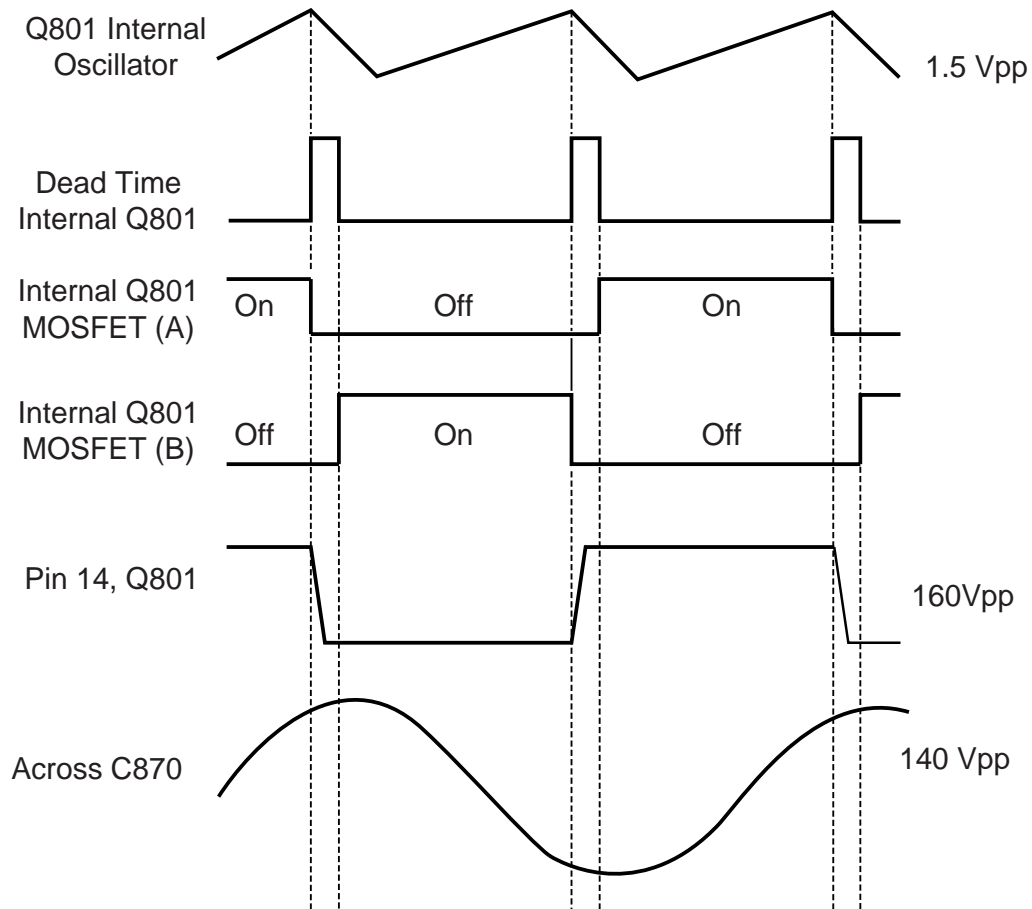


Figure 10

Additional Information on Q801

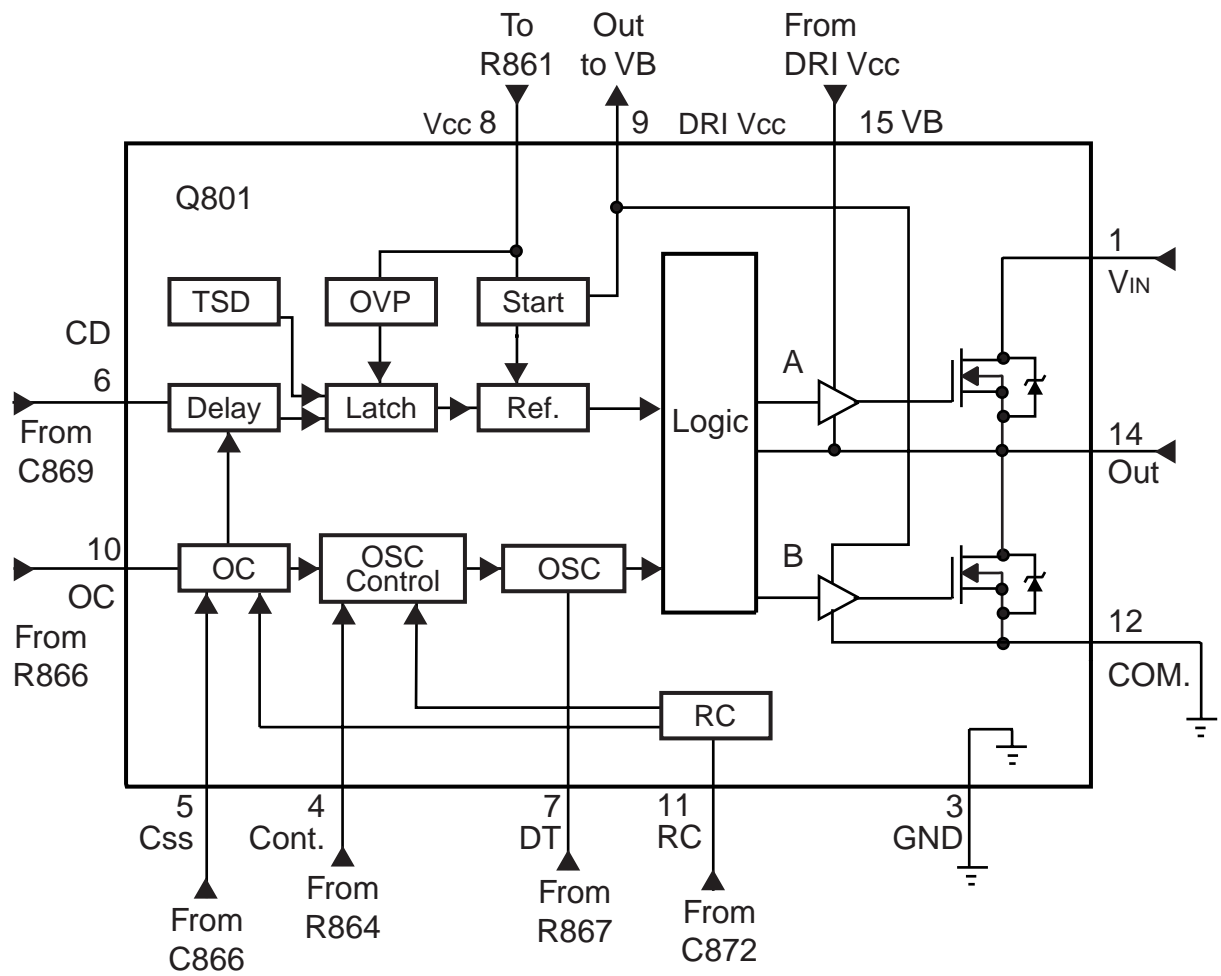
Caution: Different input signals may cause a variance in voltage readings. The voltages and waveforms below were recorded while displaying a color bar signal.



Pin	Name	Vdc	Description
1	VIN	165	Half bridge power input
3	GND	0	Control unit ground
4	CONT	7.2	Oscillator control terminal
5	Css	3.9	Soft start capacitor terminal
6	CD	.4	Delay latch capacitor terminal
7	DT	5.7	Dead time resistor terminal
8	VCC	19.6	Control unit power terminal
9	DRI	8	Gate drive power output
10	OC	.7	Over current detection
11	RC	.06	Resonate correction terminal
12	COM	0	Half bridge GND
14	OUT	82	Half bridge output
15	VB	90	High side gate drive power input

Block Diagram of Q801

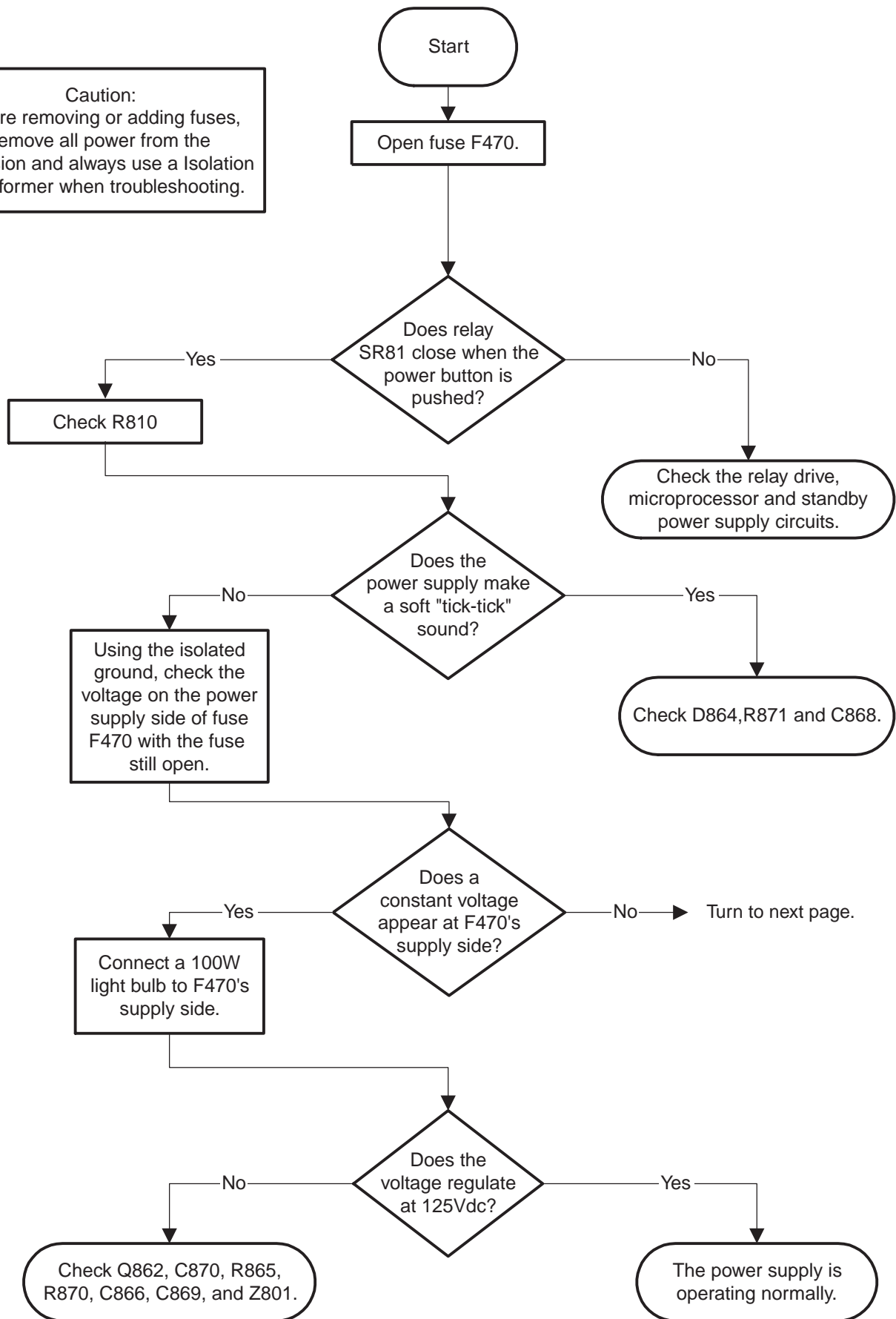
STR-Z4117



Q801 STR Z4117

Troubleshooting Flowchart

Caution:
Before removing or adding fuses,
remove all power from the
television and always use a Isolation
transformer when troubleshooting.



Caution:
Before removing or adding fuses, remove all power from the television and always use a Isolation transformer when troubleshooting.

Continued from the previous page.

With fuse F470 still open, check the voltage on the power supply side of F470 when the television is first turned on.

Does the voltage at F470 rise to >100V then drop, or does the voltage never appear?

Voltage appears then drops.

Check Q862, C870, R865, R870, C866, and C869.

Voltage never appears.

Using the live ground, check for 165V on pin 1 of IC801.

No voltage.

Check F860, C810, D801 and R810.

Voltage is present.

Is pin 14 or 15 of Q801 shorted to pin 12?

Yes

Change IC801

No

Check D876, R861, C869, D873, D862 and D875.

Shutdown Guide

Summary of Shutdown Circuits.

Toshiba incorporates an elaborate shutdown circuit in every projection television for customer safety and to prevent damaging the television if a failure occurs. If the shutdown circuit engages, neither the front panel power switch, nor the remote power switch operate the TV. Refer to figure 1. Although the standby power supply remains operational, power relay SR81 disengages to cut the power to the main supply and the power LED in the front of the TV blinks. To reset the shutdown circuit, the AC power cord must be unplugged. If the power LED blinks, but the relay still operates or remains closed, the television is not in a

shutdown condition. In this scenario, the blinking LED indicates that the problem is related to the microprocessor's serial clock and data lines. If the relay doesn't energize or remains closed and the power LED remains steady, the television is not in shutdown. The main indicator of a shutdown condition is the relay immediately disengages after closing, and the power cord must be unplugged and plugged back in for the relay to reengage. **Beware!** The relay may disengage so quickly after closing, a person may only hear one "click" and not realize the relay disengaged. To determine if the relay is engaged, check the voltage drop across the relay coil. An 11V drop engages the relay.

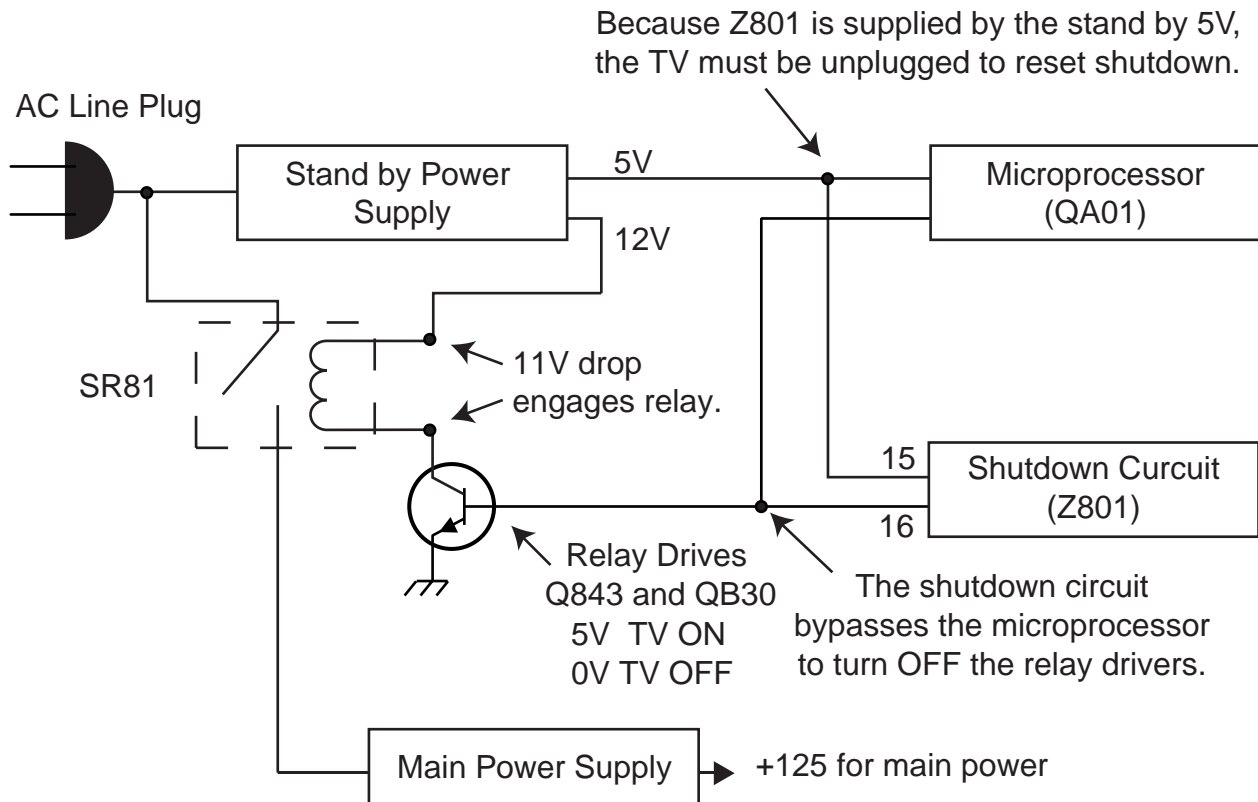


Figure 1

Peak-Response Meter.

The main component in the shutdown circuit is Z801. When the shutdown circuit engages, Z801 holds pin 16 low (0 volts), causing the relay drivers to turn OFF to de-energize the relay. This causes all power in the TV to drop, except for the standby power supply. Because Z801 is powered by the standby supply, the television must be unplugged to reset Z801's internal latch. Refer to figure 2. Three inputs to Z801 monitor for shutdown. The first one is between pins 1 and 2 of Z801. It is the 125V over current protect (OCP). This monitors the current through the main 125V supply and triggers the shutdown if the current is excessive. The second input to Z801 is x-ray protection that consists of pin 11 and 13. Pin 11 is the reference voltage and pin 13 monitors a dc voltage developed by the flyback transformer. Shutdown takes place when the voltage on pin 13 rises above the voltage on pin 11. The last shutdown input is pin 14. This input

connects to several monitoring circuits. If any monitoring circuit triggers, 1V or more is applied to pin 14 to engage the shutdown.

When the relay opens at shutdown, the condition that caused the shutdown disappears. This makes troubleshooting difficult. Therefore, a peak-response (or min-max) meter is required for pinpointing the momentary cause of the shutdown. A peak-response meter measures and holds the highest voltage that occurs at a test point.

No Peak-Response Meter.

If a peak-response meter is not available, try using an oscilloscope on the dc setting. The scope reacts quicker than the digital voltmeter, and the change in dc level can be seen on the CRT of the scope. However, most scopes do not have a dc voltage readout or the ability to record the value. This can make it difficult to get an accurate dc voltage reading. Therefore, the peak-response meter is the preferred method for measurement.

Caution: always use an isolation transformer when troubleshooting televisions.

Shutdown occurs with one of the following:

- (a) the voltage on Pin 14 rises above 1V.
- (b) the voltage on pin 13 rises above the 25V on pin 11.
- (c) the voltage drop across R470 rises above 1.5V.

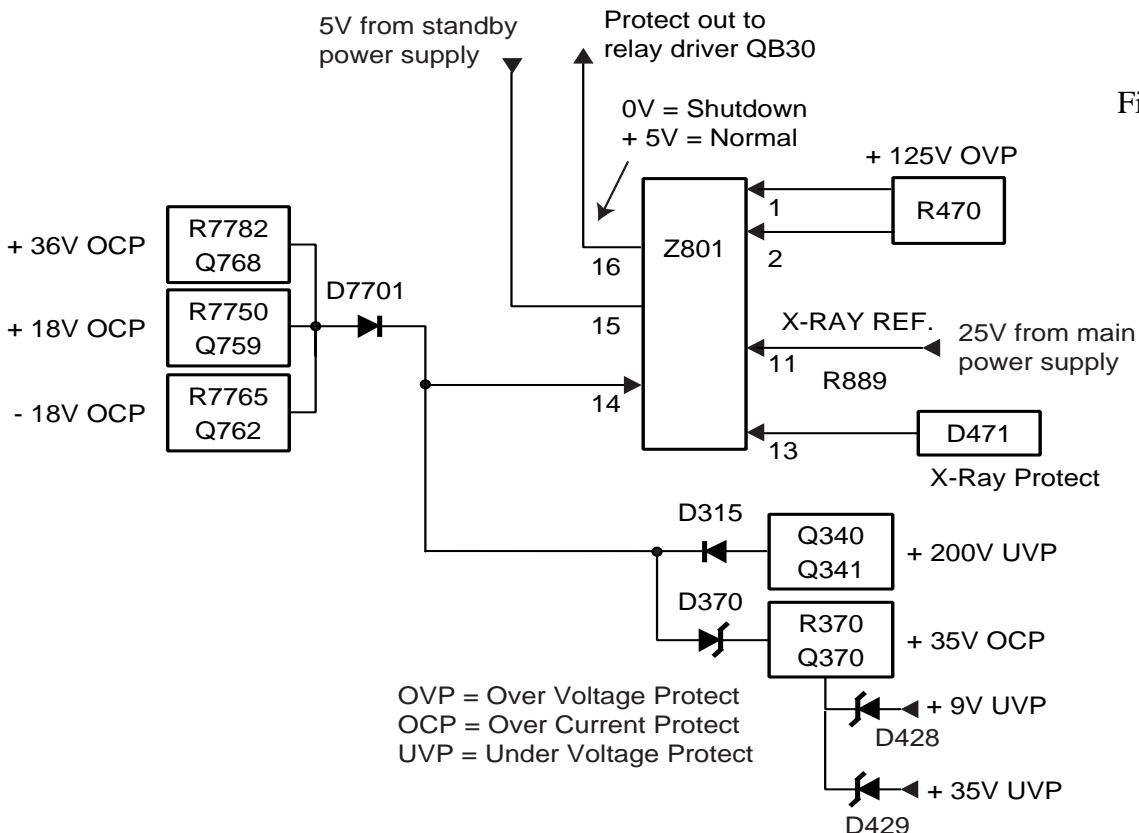


Figure 2

Monitoring Circuits

To help find the cause of a shutdown condition, it is necessary to know the operation of each monitoring circuit and the conditions that trigger shutdown. The following circuit explanations describe the operation of each monitoring circuit, give a test point for each circuit, and provide troubleshooting tips to help in the repair of the TV. Use the troubleshooting flowchart at the end of this section to help determine which monitoring circuit is causing shutdown. Please take note: The troubleshooting tips and flowcharts in the following sections are intended as a troubleshooting guide, NOT an answer to all situations.

Warning!!

Toshiba does not recommend disconnecting the shutdown circuit for troubleshooting. Disconnecting the shutdown increases the possibility of a failure damaging the television.

X-Ray Protect.

Refer to figure3. The x-ray protect circuit senses excessive high voltage. Pin 13 of Z801 compares a voltage developed by the flyback transformer to a reference voltage on pin 11 (approximately 25 volts). If the voltage on pin 13 increases to a value GREATER than the voltage on pin 11, Z801 activates shutdown. To determine if x-ray radiation protection is causing a shutdown condition, connect a peak-response meter to pin 13. The normal operating voltage is around 22V. If the voltage at pin 13 rises above 25V, then excessive high voltage is most likely the cause of the shutdown. Another way the x-ray protect can trigger shutdown, is by a loss of the 25V reference on pin 11. This voltage is developed by the main power supply and used for the audio amplifier and horizontal start-up circuit. The 25V on pin 11 should also be checked using the peak-response meter.

Troubleshooting Tips:

Problems with the horizontal output's resonance capacitors, flyback transformer, deflection yokes, anode caps, loss of the 25V-reference voltage, or a shorted CRT may trigger the shutdown.

- The **CRTs** are the most likely culprit with an x-

ray protection shutdown. Each CRT can be disconnected separately by disconnecting the drive PC board. The television can operate with one of the CRTs disconnected without damaging the remaining CRTs or television. A CRT may intermittently arc and cause intermittent shutdown. LIGHTLY tapping on the neck of the CRT may duplicate the symptom. Take caution when tapping. Tapping too hard can damage the neck.

- The sealant around an anode cap on one of the CRTs may become leaky. If this occurs, the sealant has to be removed, the area on the CRT cleaned with denatured alcohol, and the anode cap must be replaced. Also check the other end of the anode lead for proper contact with distributor (Z450). The anode lead may bend inside the distributor block. The anode lead can be unplugged, straightened, and tined to reinforce its integrity; otherwise, it should be replaced. This is covered in service bulletin TV9610.
- A shorted secondary winding of the flyback transformer or distributor block can cause an increase in the high voltage. A ringing check may indicate a bad flyback transformer. However, replacement of the flyback transformer or distributor block may be the only way to determine for certain if they are bad.

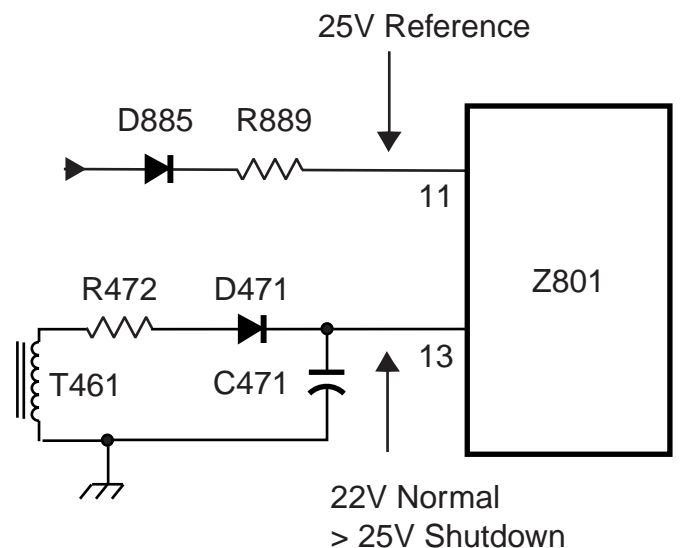


Figure 3

- If the resonance capacitors C444 and C440 become leaky, the resonance frequency of the LC circuit formed by the capacitors and flyback transformer, would change and may increase the high voltage. However, this is very uncommon with Toshiba televisions.
- A shorted audio amplifier may pull the reference 25V to ground causing the voltage on pin 11 to drop below the voltage on pin 13 triggering shutdown. Pin 11 must be checked with a peak-response meter because the main power supply is not operational after shutdown.

+125V Over Current Protect.

Figure 4 shows the over current protect (OCP) for the main 125V B+ line. Resistor R470 is the over current sensing resistor. As the current increases through the load, the voltage drop across R470 increases. If the voltage drop rises to or above 1.5V, Z801 engages the shutdown. The normal operating voltage across R470 is about 0.2V, and it can have approximately a 1V drop at turn on due to surge current. To test this circuit, connect the peak-response meter directly across resistor R470 and measure the voltage drop at shutdown. Because of the physical location of the resistor, it is easier to take the measurement from R470 rather than Z801.

Troubleshooting Tips:

Many things can cause the 125V OCP to trigger shutdown. A shorted horizontal output, flyback transformer, or the horizontal output's resonance capacitors can pull excessive current through R470. Another possibility is improper power supply regulation. The main power supply may produce too much current and cause the shutdown. Finally, R470 can change value and increase the voltage drop across it and cause shutdown.

- To check the main power supply, refer to the Main Power Supply troubleshooting chart within the main power supply section of this module.
- A shorted horizontal output is the most likely culprit of this problem. However, the output might

be shorted because of a shorted flyback transformer, arcing in the CRTs and anode caps, or a shorted yoke. A ringing test may indicate a shorted yoke or primary winding of the flyback transformer. Nevertheless, replacement of the yoke and transformer might be necessary to determine the failed part. For tips on troubleshooting the CRT, resonance capacitors, and anode caps, refer to the x-ray protect circuit in the previous paragraphs.

- The over current sensing resistor R470 can increase in value and cause a false shutdown. R470's value may increase only slightly and cause a shutdown condition intermittently or when the high voltage first comes up due to surge current.

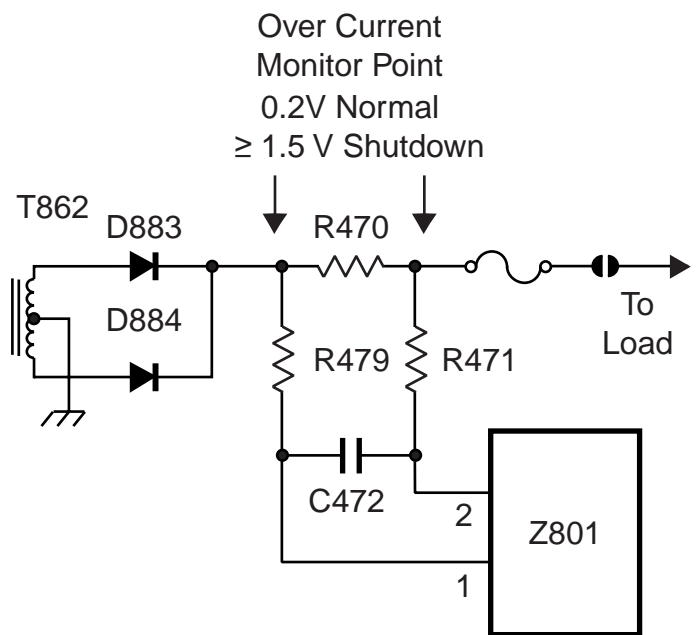


Figure 4

+36V Over Current Protect.

Refer to figure 5. Resistor R7782 is the over current sensing resistor. It monitors the current flow to the convergence pump-up circuit. An increase in current increases the voltage drop across R7782. During normal operation, Q768 and Q758 are turned OFF and Q757 is ON. Because Q757 is turned ON, the voltage at its collector is 0V. A slight increase in voltage across R7782 turns ON Q768 and increases its collector voltage. Then, Q758 turns ON, and its collector voltage drops to ground and turns OFF Q757. The emitter-collector current of Q757 stops, and the voltage on the collector rises to a logic HIGH (approximately 2.1V or higher). The logic HIGH is applied to pin 14 of Z801 through D7701, and shutdown takes place. Because Q758 and Q757 are also controlled by Q759, the collector of Q768 should be used as the test point. A voltage of 5V or GREATER at this point indicates the transistor is turning ON and activating shutdown.

Troubleshooting Tips:

- If excess current is pulled from the power supply, check the convergence output ICs (Q752 and Q751 located on the convergence output PC board) and the surrounding biasing resistors. The digital convergence board can cause the Q752 and Q751 to work too hard and pull excess current. If this is suspected, remove the digital convergence board from the television with the television unplugged. Plug the television back in and turn it ON if necessary. If the television comes ON*, the digital convergence board may be bad. If the television still shuts down, Q752, Q751, or their surrounding biasing circuits may be bad.

* The television can power up without the digital convergence board in place, but the television will be out of convergence. The raster bows in from all sides because the horizontal and vertical scanning are not going all the way to the end of the CRTs. **Do not** let the television run for an extended time in this condition. If left in this condition long enough, it can burn the phosphorous. If additional testing is required in this condition, turn the contrast and brightness all the way down to reduce the risk.

- The over current sensing resistor can increase in value and cause a false or intermittent shutdown. Make certain the current sensing resistor is the proper value.

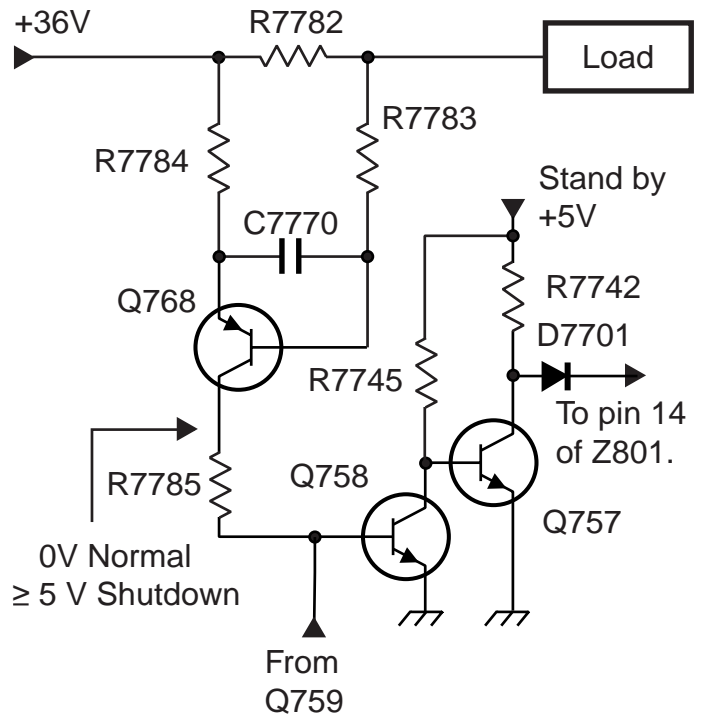


Figure 5

+18V and - 18V Over Current Protect.

The +15V over current protect operates in a similar fashion as the +30V over current protect. Refer to figure 6 and 7.

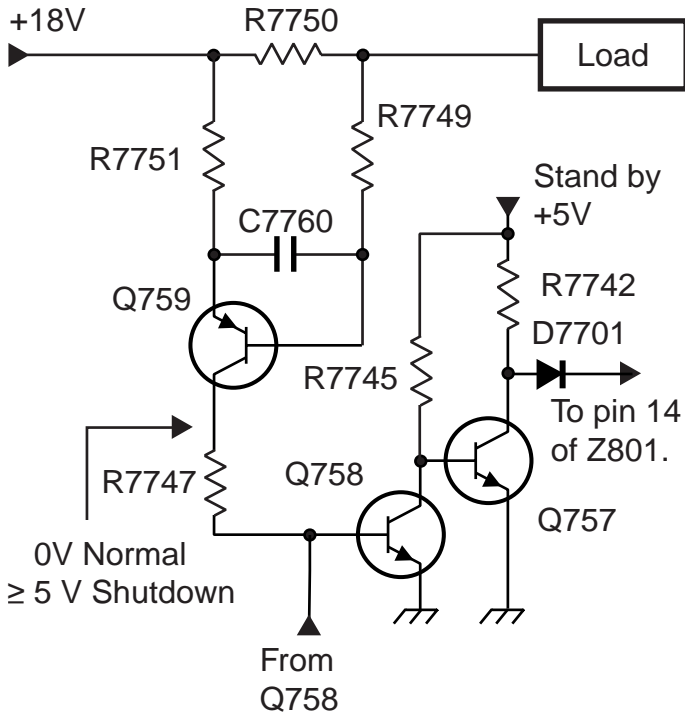


Figure 6

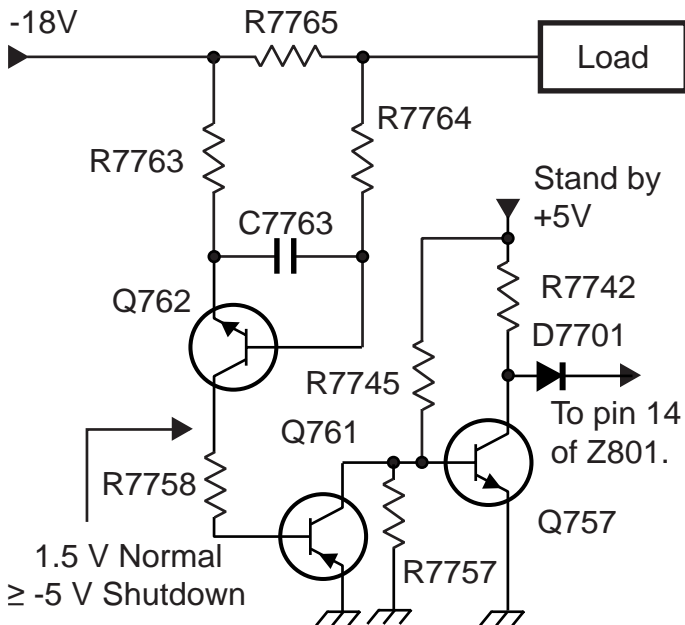


Figure 7

+35V Over Current Protect.

Refer to figure 8. During normal operation, +35V develops at the cathode of diode D302. That voltage is a supply for the vertical output Q301, vertical blanking, the DPC, and high voltage regulation circuits, and it is monitored by the +35V over current protect (OCP). Like the other over current protection circuits, current flows through the current sensing resistor R370. If the load current becomes excessive, the voltage drop across R370 increases and turns ON transistor Q370. When Q370 turns ON, the collector voltage increases towards the +35V supply. Zener diode D370 conducts and delivers a voltage to pin 14 of Z801. Use the peak-response meter on the collector of Q370 for a test reading and the “process of elimination” to determine if the load is drawing excessive current. If Q370 is being turned ON, check the +9 under voltage protect (UVP) and +35 UVP. If neither of the UVP circuits are turning Q370 ON, an increase voltage drop across R370 is the cause.

Troubleshooting Tips:

The vertical output Q301 and the high voltage regulation IC Q483 are located on the deflection PC board. These two ICs or the dynamic pincushion (DPC) circuit are the likely causes of excessive current draw from the + 35V line.

- If the vertical output fails, usually, pins 1 and 2 or 1 and 6 short together.
- If the DPC board is suspect, look for discoloration or cold solder joints on the PC board. The discoloration may give an indication of which component is drawing excessive current. Also wiggle the PC board. It is possible the female connector (part number: 23902863) on the deflection board is bad. Try to resolder or clean the connector; otherwise, replace it. Refer to service bulletin TV9625
- IC Q483 is part of the high voltage regulation circuit. Pins 1 or 9 of the IC can draw excessive current and trigger shutdown. These pins can be disconnected for troubleshooting. The television can power-up with the regulation circuit inoperative. With no regulation, the picture height and width change with picture brightness.

- Check the +9V and +35V under voltage protect circuits.

+ 9V Under Voltage Protect

An under voltage protect (UVP) monitors the +9V line which is regulated from the 12V supply. The 12V supply is developed at the secondary side of the main power supply. Refer to figure 8. If the 9V drops below 5V, zener diode D428 conducts and turns ON Q370. When Q370 turns ON, the collector voltage increases towards the +35V supply. Zener diode D370 conducts and delivers a voltage to pin 14 of Z801. Use the peak-response meter on the anode of D428 to determine if the +9V is present.

Troubleshooting Tip:

If the +9V UVP is causing shutdown check fusible resistor R830, and the voltage regulation circuit consisting of transistor Q830 and zener diode D830. Refer the appropriate service manual for part numbers and schematic diagrams.

+ 35 Under Voltage Protect

The +35V lines operates in the same manner as the

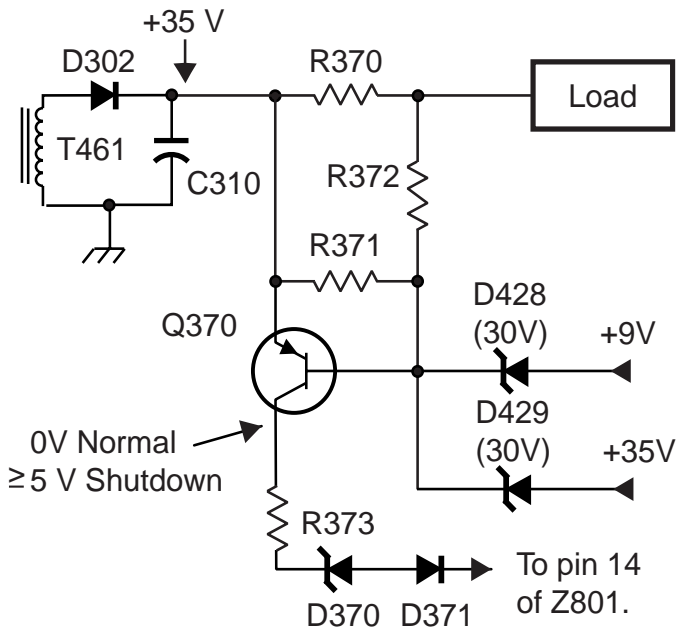


Figure 8

+9V UVP. Refer to that circuit's explanation for the operation.

Troubleshooting Tip:

Check the high voltage regulation circuit: Q483, R497, R485, D483, and D481. Q483 can be disconnected for troubleshooting. With Q483 out of circuit, the television picture fluctuates with brightness, but the television should power-up and display a picture. Refer the appropriate service manual for part numbers and schematic diagrams.

200V Under Voltage Protect.

The flyback transformer T461 produces about 200V at the cathode of D406 (not shown). A voltage divider drops it to 6.8V and applies it to the base of Q340. Under normal operation, Q340 is turned ON keeping Q341 turned OFF with a collector voltage around 0V. Refer to figure 9.

If the 200V drops to about 160V, Q340 turns OFF, and Q341 turns ON. When Q341 turns ON, its collector voltage goes to about 6 volts. The 6 volts sends a logic HIGH to pin 14 of Z801 and triggers shutdown.

Troubleshooting Tip:

The dynamic pincushion circuit (DPC) is a plug-in module and the most likely cause of triggering the 200V UVP circuit. The 200V UVP is located on the

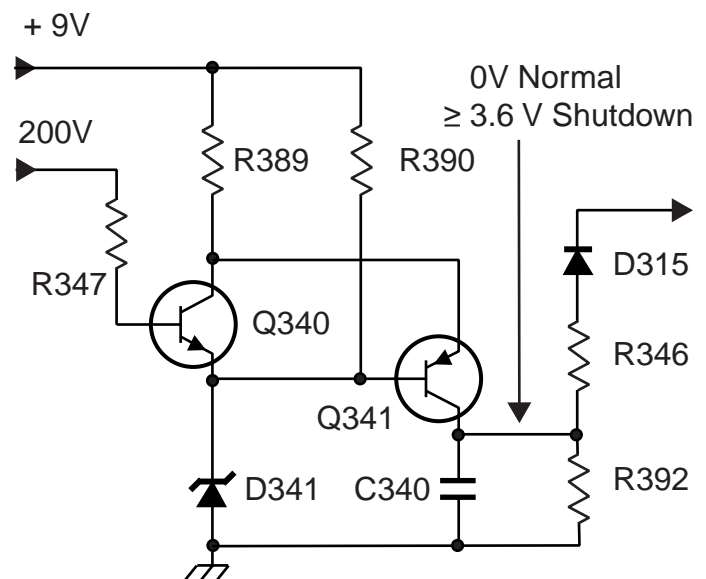


Figure 9

Troubleshooting Flowchart

